



# HOPE

*DuPage*  
**PADS**

Annual Report 2010-2011

## Dear Friends,

Twenty-six years ago, an overnight emergency shelter system was needed in DuPage County to “house” the homeless. While overnight shelters are still needed, we know that the solution is more complex than providing meals and shelter.

### **The mission of DuPage PADS is to end homelessness in DuPage County**

and years of experience have shown us that this is achieved through housing, coupled with support services and employment. We know that housing is a crucial first step toward recovery. In addition to being the largest provider of interim (overnight) housing, DuPage PADS is also the largest provider of permanent supportive housing apartments in DuPage County, currently at 64 apartments, with an additional 12 apartments next year and more expected to be added in the near future. Once our clients achieve housing, we continue to work with them by providing the support they need.

Individuals and families who are homeless have complicated and complex issues, but DuPage PADS has access to a range of supportive



Carol Simler,  
Executive Director

services which are tailored to meet the specific needs and goals of each client. Our comprehensive services include goal planning, addictions counseling and ensuring individuals are receiving their health care needs and benefits. Our computer literacy classes, job coaching and partnerships with community employers have proven to be very successful. 71% of our clients seeking employment obtained jobs, even in these challenging times.

We are truly grateful for our collaborations among more than 4,000 dedicated volunteers, 130 congregations and service organizations, and more than 50 partnerships in the community. Because of this support and generous contributions from our donors, we continue to work toward our goal to restore the lives of the many individuals, families, and even children in our county who are searching for a place to call home.

DuPage PADS saw a **72% increase** in the number of children served over the last three years and a 30% increase in the number of families.

This past fiscal year, DuPage PADS served 104 families including 170 children.





# RESTORE

**“My name is Larry and after four years of being homeless, I am moving into my own apartment.”**

I would not be here today without DuPage PADS.

In 2007, I lost my job and have been working with DuPage PADS since. Not only was I in need of shelter, but I continually struggle with my health. I have severe arthritis and neuropathy, and recently had a stroke. My pain is progressing, sometimes my legs will go numb and I just fall.

In 2010, I was diagnosed with prostate cancer. I had been going to radiation and the cancer is in remission, but my medications were so expensive. I would sometimes have to make decisions about which ones to take.

DuPage PADS saw me suffering and used their partnerships with the community to help me receive my Veterans' benefits. Now choosing which medication to take is one less difficult decision I have to make. I'm looking forward to getting my health back on track. They are also helping me receive my social security and disability benefits as well.

What really makes me smile is thinking about my new apartment. It has given me something to look forward to. I really appreciate everything I have received and want to let everyone know how much DuPage PADS is doing for so many people in the community. ”

# HOUSING

Through an intensive series of assessments and interventions, DuPage PADS continues to assist individuals and families to obtain resources and support that can lead to housing.

## HOUSING SOLUTIONS

We offer interim (overnight) and permanent supportive housing solutions, combined with case management and employment services to assist people to reintegrate back into the community.

### Interim (Overnight) Housing

DuPage PADS operates the largest network of interim (overnight) housing sites in DuPage County. We provide men, women and children who are homeless in our communities with meals, shelter, safety and support by effectively partnering with congregations, volunteers and DuPage PADS staff.



*Photo by Marian Kraus Photography*

### Permanent Supportive Housing

The Permanent Supportive Housing program provides permanent, affordable housing and support services targeting individuals and families who are consistently homeless or who have a disability. Supportive housing enables residents to remain housed and ensures long-term stability. Case managers work with individuals and families to increase self-sufficiency and become productive members of their individual communities. DuPage PADS is the largest provider of Permanent Supportive Housing in DuPage County with 64 apartment units and 12 more to be added this upcoming year.

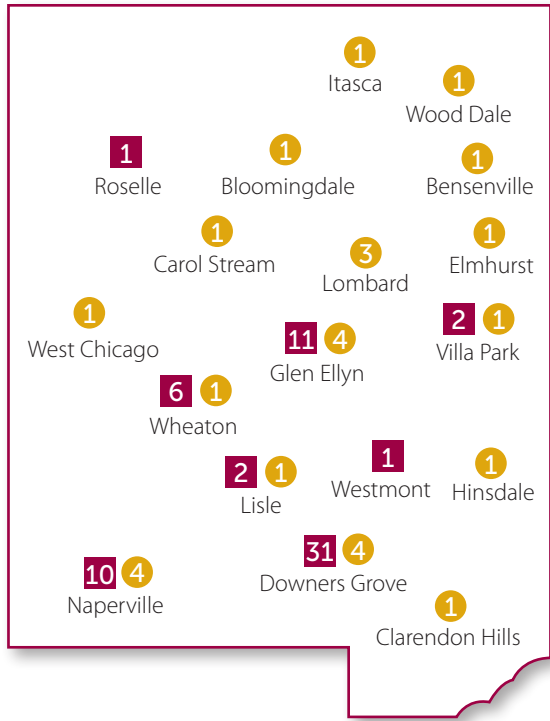
**32,063** nights of  
shelter for 1,079 individuals

**106,981**  
meals served at overnight sites  
and Client Service Center



## Housing Locations

Bensenville  
 Bloomingdale  
 Carol Stream  
 Clarendon Hills  
 Downers Grove  
 Elmhurst  
 Glen Ellyn  
 Hinsdale  
 Itasca  
 Lisle  
 Lombard  
 Naperville  
 Villa Park  
 West Chicago  
 Wheaton  
 Wood Dale



● Interim (Overnight) Housing ■ Permanent Supportive Housing Apartments

DuPage PADS offers 27 interim (overnight) sites throughout the county.



# SUPPORT

It is not enough to provide strictly shelter and food. Ending homelessness must include resources and services that help people break the cycle of homelessness.



*Photo by Marian Kraus Photography*

## SUPPORTIVE SERVICES

DuPage PADS has developed a comprehensive approach to move men, women and children who are homeless into housing. The first step in accomplishing this mission is to engage individuals and families and provide them with opportunities for hope and change.

### Triage Needs Assessment

Triage Needs Assessment occurs within the first 72 hours of the individual's initial contact with DuPage PADS. It quickly identifies basic needs and services necessary to begin to move the individual into housing and help them conquer the barriers that resulted in their homelessness.

### Client Service Center

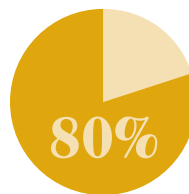
Individuals and families who are homeless are offered assistance to meet their basic needs, and then given support and opportunities to redirect their lives.

### Life Skills Coaching

Professional Case Managers/Coaches skilled in substance abuse and mental health services work to develop relationships with each person, restoring self-esteem and helping individuals make positive life choices.

## SUPPORT GROUPS

Support groups offer a safe environment to share, learn and grow. Some of the support groups facilitated by DuPage PADS Case Managers include parenting groups, anger management groups, and substance abuse education.



**of those over the age of 17 participated in groups, education and/or life individual goal planning through DuPage PADS.**

# EMPLOYMENT

DuPage PADS Employment Program provides a skill assessment and helps the client establish an employment plan.

## Education

DuPage PADS partners with College of DuPage and Literacy DuPage to offer on-site GED classes. Through collaborating with Jewish Vocational Services, a Pharmacy Technician Training Program is provided to qualified candidates and includes 10 weeks of free training and a 3 week internship. Additional Employment Program services also include job coaching, interview skills and discussions on resume writing and job leads.

## Community Partnerships

Our Employment Program, in collaboration with other social service partners, provides a comprehensive approach to linking businesses with qualified job candidates.

**14** clients graduated and received GED certificates

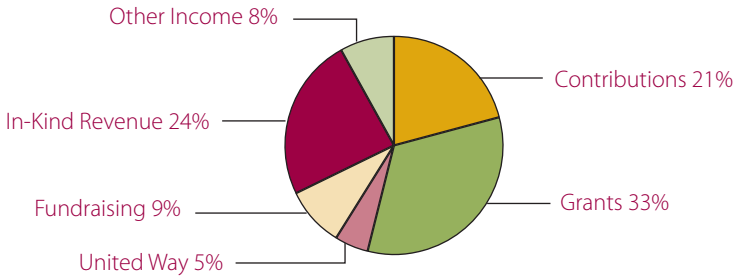
**71%** of our clients seeking employment obtained jobs, even in these challenging times.



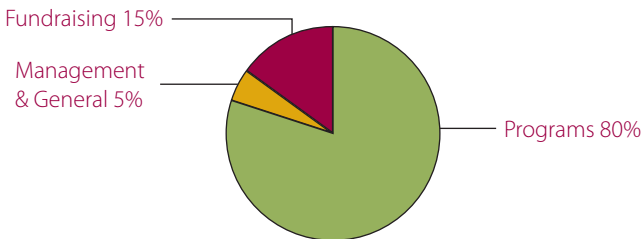
# Consolidated Statement of Activities

for the Years Ended June 30, 2011 and June 30, 2010

Support & Revenue	2011	2010
Contributions	\$670,422	\$714,131
Grants	1,085,141	1,104,247
United Way	161,843	126,031
Fundraising	291,523	206,469
In-Kind Revenue	788,195	774,448
Other Income	250,977	271,763
<b>Total Support and Revenue</b>	<b>\$3,248,101</b>	<b>\$3,197,089</b>



Functional Expenses	2011	2010
Support Center	\$526,768	\$505,526
Emergency Overnight Shelter	875,846	840,148
Transitional Housing	210,958	170,824
Permanent Supportive Housing	961,051	843,190
DuPage Housing Solutions	27,536	123,277
Management & General	165,059	186,112
Fundraising	503,822	409,665
<b>Total Expenses</b>	<b>\$3,271,040</b>	<b>\$3,078,742</b>





# Consolidated Statement of Financial Position

June 30, 2011 and June 30, 2010

## Assets

	2011	2010
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### Current Assets

Unrestricted cash & equivalents	\$421,410	\$433,535
Temporarily restricted cash & equivalents	4,000	19,083
Escrow accounts	52,954	37,563
Investments	248,567	276,315
Receivables	128,600	128,673
Prepaid expenses	27,714	32,301
<b>Total Current Assets</b>	<b>\$883,245</b>	<b>\$927,470</b>

### Property & Equipment

Capital assets, at cost,		
less accumulated depreciation	\$2,850,016	\$2,876,790
<b>Total Assets</b>	<b>\$3,733,261</b>	<b>\$3,804,260</b>

## Liabilities & Net Assets

	2011	2010
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### Current Liabilities

Notes payable, current maturities	\$28,750	\$28,750
Accounts payable and accrued expenses	84,513	158,268
Deferred revenue	60,378	5,932
<b>Total Current Liabilities</b>	<b>\$173,641</b>	<b>\$192,950</b>

Notes payable, net of current maturities	\$2,251,947	\$2,280,698
<b>Total Liabilities</b>	<b>\$2,425,588</b>	<b>\$2,473,648</b>

### Net Assets

Unrestricted	\$1,303,673	\$1,311,529
Temporarily restricted	4,000	19,083
<b>Total Net Assets</b>	<b>\$1,307,673</b>	<b>\$1,330,612</b>

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<b>Total Liabilities &amp; Net Assets</b>	<b>\$3,733,261</b>	<b>\$3,804,260</b>
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# LEADERSHIP

## Officers

### President

Sheila Sarovich  
*Beird Group*  
*Marketing Consultant*

### Vice President

Rich Bartell  
*K2 Industrial Services, Inc.*  
*Chief Financial Officer;*  
*Member Board of Directors*

### Treasurer

Scott Drumheller  
*Lions Club International*  
*General Counsel & Secretary*

### Sr. Vice President Secretary

Laura Hernandez  
*Crawford, Johnson, & Northcott, Inc.*  
*Senior Consultant*

## Board of Directors

Elizabeth Cronin  
*Dynamico Technologies*  
*Owner/President*

Fiona Cummings  
*Former BP Global Head of Real Estate for*  
*Integrated Supply and Trading*

Charles Francis  
*ProAssurance Companies*  
*Vice President, Marketing/Sales*

Louis A. Holland, Jr.  
*Cumota, LLC*  
*President & Chief Financial Officer*

Paul Negris  
*Guggenheim Funds*  
*Sr. Managing Director, RIA Channel*

Justin Norman  
*JD Norman Industries, Inc.*  
*Chief Executive Officer*

Mary Schulte  
*Morgan Stanley Smith Barney,*  
*The Schulte Group*  
*Vice President – Wealth Mgmt*  
*Financial Advisor*

Joel Weinberger  
*Continental Motors of Naperville*  
*Owner/President*

Mary Pat Wesche  
*Forum Financial*  
*Partner CPA/CFP*

“ **We live in one of the wealthiest counties in the country. And yet, we serve thousands of individuals and families with young children who have no place to live.**



We could talk at length about the causes and contributing factors of homelessness, but what we must acknowledge is that homelessness is a community issue – and community issues need community solutions. Ending homelessness cannot be the responsibility of a few suburbs or social service agencies – it must be the combined responsibility of the greater DuPage community. We believe that DuPage PADS is uniquely qualified at this time to lead the community effort to end homelessness in our county, and we invite you all to join us in this effort. ”

Sheila Sarovich - President, Board of Directors

# STAFF

Carol Simler  
*Executive Director*

Beth Epstein  
*Director of Programs*

## Interim Housing

Will Salmon  
*Coordinator*

Ryan Behnke  
*Case Manager*

Kimberly Branch  
*Case Manager*

John Fehrman  
*Case Manager*

Jaclyn Harwey  
*Case Manager*

Raymond Law  
*Case Manager*

Alesia Manuel  
*Case Manager*

Cecilia O'Neill  
*Case Manager*

Suzanne Vertigan  
*Case Manager*

Stephanie Harman  
*Administrative Support*

## Permanent Supportive Housing

Beth Webb  
*Coordinator*

Heather Worobey  
*Supportive Housing Supervisor*

Courtney Boyda  
*Case Manager*

Jyothi Budanur  
*Case Manager*

Sylvia Roche  
*Case Manager*

## Client Service Center

Jennifer Coyer  
*Coordinator*

Timothy Paul  
*Case Manager*

Renee Richel-Kringlie  
*Case Manager*

Louis Rivera  
*Case Manager*

Sue Madden  
*Administrative Support*

## Employment Program

Lawrence Cada  
*Employment Coordinator*

Jill Kimak  
*Employment Support Specialist*

## Volunteers

Anne O'Dell  
*Volunteer Coordinator*

## Operations

Dru Bergman  
*Operations Manager*

Lynne Rowe  
*Administrative Assistant*

## Development

Janelle Barcelona  
*Director of Development*

Sarah Grindstaff  
*Communications and Grants Coordinator*

Jennifer Pudwill  
*Special Events Coordinator*

Gabriele Wessendorf  
*Development Support*



**Ending homelessness by restoring lives.**

**Our mission is to end homelessness  
in DuPage County.**



*Ending homelessness by restoring lives.*

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Find out more about us at [www.dupagepads.org](http://www.dupagepads.org)