



HOUSING MAKES DREAMS POSSIBLE

Annual Report 2016-2017



DuPagePads

The Solution to End Homelessness.

Dear Donors & Friends,

Let me ask you a question, what does having a place to call “home” mean to you?

This year, we asked our program participants what housing means to them and their answers are displayed throughout this report.

Housing Makes Dreams Possible

Housing and support services create opportunities for stability and success. When a formerly homeless family or individual has a home, it makes each of us and our community better.

Housing, coupled with supportive services and employment is our proven solution to ending homelessness. **This year, we assisted 383 people in obtaining stable housing.**

YOU are part of our solution

As part of our extraordinary support network focused on ending homelessness, you hold the key to bringing everyone home again.

Your assistance, coupled with our 4,000 volunteers and 50 human service partners, is helping end homelessness at a more rapid pace. **Over the past two years, your support made it possible to decrease our participant’s length of stay from 57 to 45 days, a 21% decrease.**

When someone believes in you, everything can change.

Right NOW there are people without homes who would enrich many lives with their dedication and talent.


You bring hope and your partnership helps to transform our county.

The solution to ending homelessness lies within all of us.

Thank you for believing in our mission.



Carol Simler
President & CEO
DuPagePads



Valerie Jungels
Chair
Board of Directors



Home... Where Dreams Happen



Due to a serious car accident, Diana experienced head trauma which caused her to take a leave of absence from work. With no emergency budget, Diana could not afford to pay the rent, and ultimately, Diana and her five-year-old son Gabriel were evicted.

“Going from working full-time to not having a home...it was terrifying,” Diana recalls.



Then Diana and her son found DuPagePads, and stayed at the overnight sites. They were given basic needs assistance and individualized case management. Diana received referrals and assistance to address her serious health challenges.

Once Diana was cleared by her doctor to return to work, she met with DuPagePads Career Employment Solutions and **was thrilled to obtain employment again.**



Despite this exciting news, the family had considerable debt and no savings for a security deposit. Diana’s case manager linked her to our agency’s **Housing Now program**, which provided the first month’s rent and security deposit coupled with a year of case management. After two months of being homeless, Diana began renting a house and Gabriel had his own room.

Diana shares, *“I’m so grateful to DuPagePads and their supporters. There is nothing like the feeling of tucking my son in his own bed, knowing he is safe and secure.*

Having a home has given me peace to begin to follow our dreams again.”



**Dreams...
of Security**

Interim (Overnight) Housing

DuPagePads is the largest and only non-restrictive provider of Interim (Overnight) Housing in DuPage County.

Utilizing 31 congregations throughout the county, this program offers three overnight sites each evening 7:00pm to 7:00am October to April, and one to two sites May through September.

Clients receive three meals; many sites offer showers, laundry opportunities and other basic needs services. We engage people at our front door by taking a Housing First and Employment First approach. All new participants meet with a case manager to determine resources and develop a plan to support their return to a place to call “home”.

Last year 39,978 nights of shelter were provided.

Street Outreach

DuPagePads Street Outreach team travels throughout the county to assist people experiencing homelessness by providing information about resources, critical supplies and follow-up support.

Last year this program served 66 people; 35% exited the program to emergency or stable housing.

You can save lives by reporting any homeless individuals or families you observe in our community by calling our Street Outreach number: **866.682.3846, ext. 2275.**

DuPagePads is the largest provider of services to those who are homeless in the county.

Offering Interim (Overnight) Housing
365 nights a year

Last year DuPagePads assisted **383 people** in moving from a pad on the floor, to a key in the door!

HOUSING SOLUTIONS

- Interim (Overnight) Housing
- Supportive Housing

BLOOMINGDALE

St. Isidore Catholic Church

CAROL STREAM

Our Savior Lutheran Church
Wheaton Christian Center

CLARENDON HILLS

Community Presbyterian Church

DOWNERS GROVE

First Congregational UCC
St. Luke Presbyterian Church
St. Mary of Gostyn Catholic Church

ELMHURST

Elmhurst Presbyterian Church

GLEN ELLYN

First Congregational Church of Glen Ellyn UCC
First Presbyterian Church
St. Barnabas Episcopal Church

HINSDALE

Redeemer Lutheran Church
The Chapel

ITASCA

First Presbyterian Church

LISLE

Trinity Lutheran Church

LOMBARD

Congregation Etz Chaim
First Church of Lombard UCC
Peace Lutheran Church

MEDINAH

Medinah Baptist Church



NAPERVILLE

Community United Methodist Church
First Congregational United Church of Christ
Naperville Church of Christ
Our Saviour’s Lutheran Church
St. Margaret Mary Catholic Church

OAKBROOK TERRACE

Salvation Army

WEST CHICAGO

First United Methodist Church

WHEATON

Trinity Episcopal Church

WINFIELD

St. John the Baptist Catholic Church

WOOD DALE

Church of the Holy Ghost
Wood Dale Community Church

Dreams... of Stability

“What I really enjoyed about this series was the relaxation techniques I learned and how the mind and body are so directly related,” Michelle, Chronic Disease Self-Management graduate.



Client Service Center

Open weekdays, individuals participating in activities at the Client Service Center have access to showers, laundry services, lockers to store personal items and last year were served 5,182 lunches.

This center assists families and individuals in obtaining financial stability and permanent housing. In order to accomplish this, case managers provide goal-setting activities and collaborate with over 50 health and human service agencies.

The Client Service Center also facilitates a number of programs in a workshop setting that teach valuable skills and allows for individuals to share their experiences including Chronic Disease Self-Management. For clients with one of the seven chronic diseases, case managers encourage participants to attend a six-week Chronic Disease Self-Management workshop. As a result of this program, **workshop participants reduced their emergency room visits from 24 in the six months before the series to five visits in the six months after the series.**



Innovative Programming Addressing Clients' Needs

Family Outreach

We know once children become housed, their health improves and they can better focus in school and excel in their studies. This program provides case management to families who come inconsistently to our overnight sites. Last year this program served 130 individuals, including 81 children, in 40 households; **68% are in stable housing.**



Medical Respite Program

Providing short-term housing and case management for clients with a doctor's referral, the Medical Respite program serves those who are recovering from an acute medical condition. Last year this program served 55 individuals in 50 households. Of those served, **60% are now in stable housing or have a housing plan.**



Housing Now

Rapidly rehousing families and individuals who are homeless with income, the Housing Now program provides financial assistance in the form of the first month's rent and security deposit coupled with a year of case management services. Last year this program served 79 individuals in 43 households and **95% have maintained housing.**

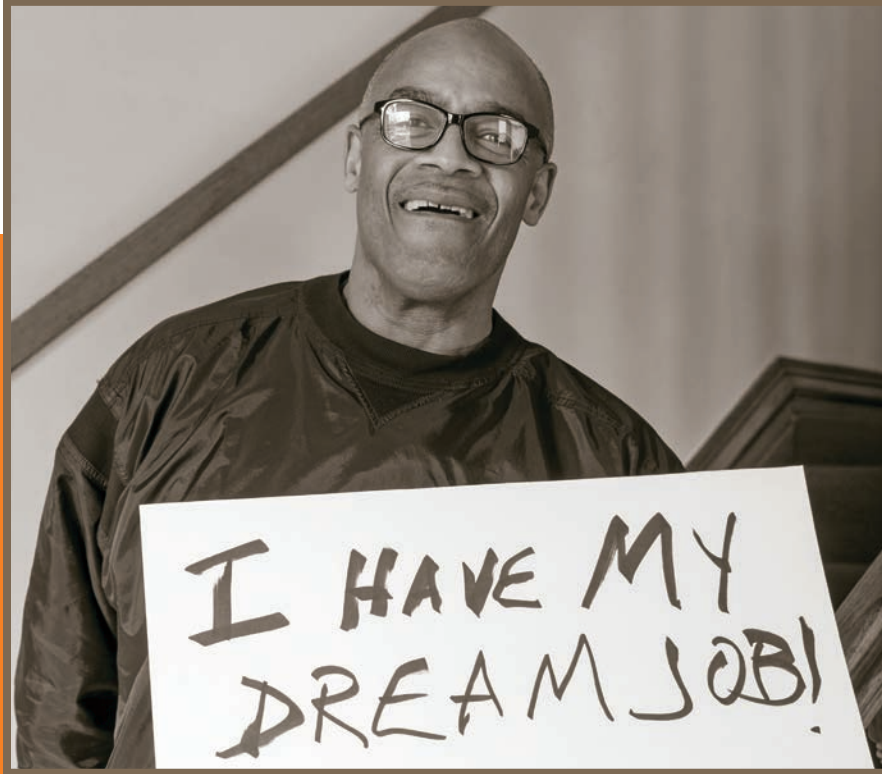


Dreams... of a Healthy Life

“Thanks to DuPagePads, I was offered a full-time job as an electrician making \$30.00 an hour...the first permanent job I had in over 20 years! Now I’ve been there a year and I just got a raise.”

- Art, Career Employment Solutions participant

Dreams... of a Rewarding Career



Career Employment Solutions Program Creating sustainable futures

This program provides a range of services to assist clients in becoming job-qualified through computer literacy classes, resume writing assistance, job search and interview skills.

Employment Specialists assess strengths, interests, skills and experience to help participants obtain a career instead of a short-term job. The program also contains a financial literacy component and budgeting assistance.

Currently, the agency is partnering with over 100 local employers in a variety of backgrounds including manufacturing, hospitality, culinary, healthcare, finance (banking), telemarketing and service industries to assist in employing program participants.

Supportive Housing

This program provided 82 apartments and continued support services to families, individuals and veterans who have been homeless for a year or longer and have a documented disability. Once housed, individuals obtain stable income and become productive citizens.

This past year, DuPagePads Supportive Housing program served 128 individuals including 34 children. **Successful at ending homelessness, 89% have stayed in their home for a year or longer.**

Having a direct impact, communities become safer and tax payers experience cost savings in major public systems including medical services and the criminal justice system.



Dreams... of a Brighter Future



Last year, DuPagePads 4,000 volunteers donated over 76,033 hours, the equivalent of 37 full-time employees.

When someone believes in you, everything can change... that someone could be YOU!

Your support can help people transform their lives and find a place to call home.

- Become a DuPagePads Visionary Partner by annually donating \$5,000
- Become a DuPagePads Sustaining Partner by annually donating \$2,500
- Become a DuPagePads Premier Partner by annually donating \$1,000
- Become a DuPagePads Partner by annually donating \$500
- Ask if your company will match your financial donation
- Volunteer at our Interim (Overnight) Housing Sites or our Client Service Center
- Attend a DuPagePads fundraising event
- Organize an in-kind donation drive for needed items
- Create your own fundraiser for DuPagePads
- Follow us on Facebook, Twitter, Instagram, LinkedIn and YouTube
- Donate a meal for our Interim (Overnight) Housing program or Client Service Center
- Join our email newsletter at DuPagePads.org
- Designate DuPagePads in your estate planning



BE PART OF THE SOLUTION!

DuPagePads Partner Program

Join our caring network of friends who:

- Provide generous contributions to DuPagePads on an annual basis (\$5,000 Visionary Partner, \$2,500 Sustaining Partner, \$1,000 Premier Partner, \$500 Pads Partner)
- Promote the mission of DuPagePads in their community
- Encourage friends and associates to support DuPagePads in similar ways



DuPagePads Partners Receive:

- Updates from DuPagePads leadership to keep you informed
- Invitations to appreciation gatherings and other special events
- Affirmation that their support is ending homelessness in our community and transforming lives

Leave a Lasting Legacy...Become a Member of DuPagePads Legacy Society

Your Legacy Society donation can ensure continued success of DuPagePads while leaving a lasting impact for you or your family. Learn more about bequests and other options on our website or contact Janelle Barcelona, 630.682.3846, ext.2220 or jbarcelona@dupagepads.org.

Highly Rated and Award Winning Agency

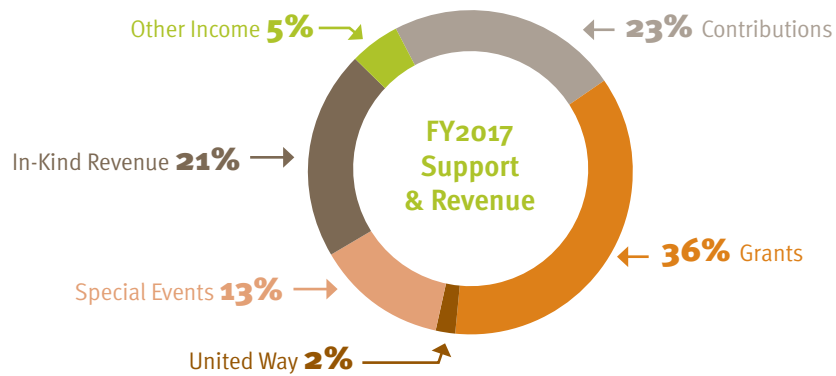
DuPagePads has received the Seal of Excellence from the Standards of Excellence Institute, a voluntary certification program for organizations demonstrating the highest standards of fiscal conduct.

Additionally, DuPagePads has earned the Platinum rating from GuideStar, the highest rating given, which speaks to organizational management and transparency.

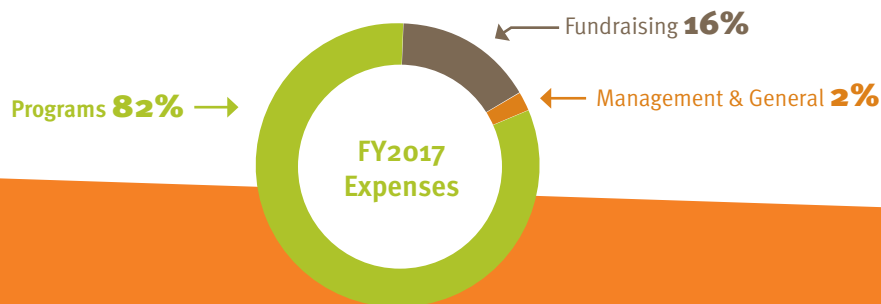


Consolidated Statement of Activities for the Years Ended June 30, 2017 and June 30, 2016

Support & Revenue	2017	2016
Contributions	\$1,118,098	\$1,290,761
Grants	1,770,910	1,524,439
United Way	90,340	105,998
Special Events	623,087	585,954
In-Kind Revenue	1,023,319	856,634
Other Income	272,758	263,828
Total Support and Revenue	\$4,898,512	\$4,627,614



Functional Expenses	2017	2016
Client Service Center	\$935,112	\$678,525
Emergency Overnight Shelter	1,011,116	1,034,075
Permanent Supportive Housing	1,711,512	1,499,059
DuPage Housing Solutions	135,704	120,375
Management & General	89,107	102,716
Fundraising	775,230	767,572
Total Expenses	\$4,657,781	\$4,202,322



Consolidated Statement of Financial Position June 30, 2017 and June 30, 2016

Assets	2017	2016
Current Assets		
Unrestricted cash & equivalents	\$1,899,276	\$1,330,539
Temporarily restricted cash & equivalents	70,970	72,663
Escrow accounts	61,195	46,943
Investments	171,719	154,760
Receivables	192,195	451,124
Prepaid expenses	66,527	61,116
Total Current Assets	\$2,461,882	\$2,117,145

Property & Equipment		
Capital assets, at cost, less accumulated depreciation	\$2,479,692	\$2,584,902
Total Assets	\$4,941,574	\$4,702,047

Liabilities & Net Assets	2017	2016
Current Liabilities		
Notes payable, current maturities	\$28,750	\$28,750
Accounts payable and accrued expenses	143,923	105,311
Deferred revenue	46,155	57,221
Total Current Liabilities	\$218,828	\$191,282

Notes payable, net of current maturities	823,868	852,618
Total Liabilities	\$1,042,696	\$1,043,900

Net Assets		
Unrestricted	\$2,890,360	\$2,647,936
Temporarily restricted	1,008,518	1,010,211
Total Net Assets	\$3,898,878	\$3,658,147

Total Liabilities & Net Assets	\$4,941,574	\$4,702,047
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"With a solid giving foundation comprised of diverse revenue streams, DuPagePads is a stable and fiscally responsible agency. Investing in DuPagePads mission to end homelessness has the power to transform the community."

Maryellen Skerik, North Central College Vice President for Finance;
DuPagePads Board of Directors Treasurer



“I can’t think of a mission more important than helping homeless families and individuals in our community. I’ve grown to love and appreciate the big hearts at DuPagePads who improve the lives of the homeless, with housing, health and career services.”



Christopher S. Camp
Secretary
DuPagePads Board of Directors

DuPagePads Board of Directors

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Residential Brokerage
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**Housing
Makes
Dreams
Possible**





DuPagePads

The Solution to End Homelessness.

*When someone believes in you,
everything can change.*

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