



DuPagePads

ANNUAL REPORT 2014-2015

*When someone believes in you, everything can change.*



PHOTO BY LAVERN DANLEY

## Donors & Friends,

Thank you for believing in our mission to end homelessness.

This past year YOU have assisted us in transforming lives:

- With your support - We have **ended chronic veteran homelessness** for those coming to our doors. Larry's story is just one of the many veterans we have assisted in obtaining a place to call "home".
- With your support - We have offered **chronic disease self-management programs** through a partnership with Amita Health.
- With your support - we have **saved taxpayers \$2,960,000** through our 80 Supportive Housing Units, all while improving the health of our program participants. The Illinois Housing Development Authority's 2013 annual report states that Illinois taxpayers save \$37,000 each year for every adult in Supportive Housing and out of a nursing home or institution.

**We know our work is far from finished.** This year we are recognizing the amazing accomplishments of our 30 years of service. The story of our past is one of overcoming odds, meeting challenges and accomplishing the impossible.

**Focused on ending chronic homelessness for families and individuals, now more than ever, we need community support to stand with us to end this moral injustice and rebuild lives.**

Thank you for believing in our solution to end homelessness: housing coupled with support services and employment.

**When someone believes in you, everything can change!**



Carol Simer  
President & CEO  
DuPagePads



Jane Doyle  
Chair  
Board of Directors



## LARRY'S STORY

### One Veteran's Journey to Housing

“ My journey has been a long, difficult one, but DuPagePads has been with me every step of the way.

I became homeless after I lost my job when my employer went out of business. Additionally, I was facing numerous health concerns including severe arthritis, prostate cancer and even a stroke. With no family, I found my way to DuPagePads.

Soon after becoming homeless, I was too sick and weak to stay at the night sites. DuPagePads started the Medical Respite program where I could stay in temporary housing while receiving visits from my DuPagePads case manager. This program helped me get the rest I needed to heal.

**Before DuPagePads, my radiation treatments and medications were so expensive, I would sometimes have to make decisions about which prescriptions to take.** DuPagePads partnered with the DuPage Veterans Assistance Commission to help me receive my much needed veterans benefits.

After four years of being homeless, I moved into my own DuPagePads Supportive Housing apartment in Downers Grove. **This was the best day of my life.**

Now life is good. I'm happy to say my cancer is in remission. **Without DuPagePads, I would not be here today.** ”



# 30 Years of Service

“ I would like to THANK YOU again for the support I received while I was at DuPagePads. I’m still amazed that so many people cared about me in a time in my life that I didn’t care about myself. I started a new life and outlook when I left. I’m a homeowner again, living life to the fullest. My life wouldn’t be where it is without your help. ”

- Tom, a DuPagePads participant 20 years ago



## Timeline

**1985**

DuPage Human Needs Coalition identifies the need for homeless shelters. Shelters open October – April

**1989**

First daytime site opens – 533 W. Front St., Wheaton

**1995**

New daytime site opens – 705 W. Liberty, Wheaton

**1999**

New Executive Director is hired: Carol Simler

**2000**

Daysite becomes Client Service Center; case management expands and Career Employment Solutions program begins

**2008**

DuPagePads expands to 365 nights and Supportive Housing program begins

**2009**

Rise in family homelessness – family first sites designated

**2011**

Medical Respite program begins a culture of health

**2014**

Street Outreach program to unsheltered individuals begins

**2015**

Ended chronic veteran homelessness for those served



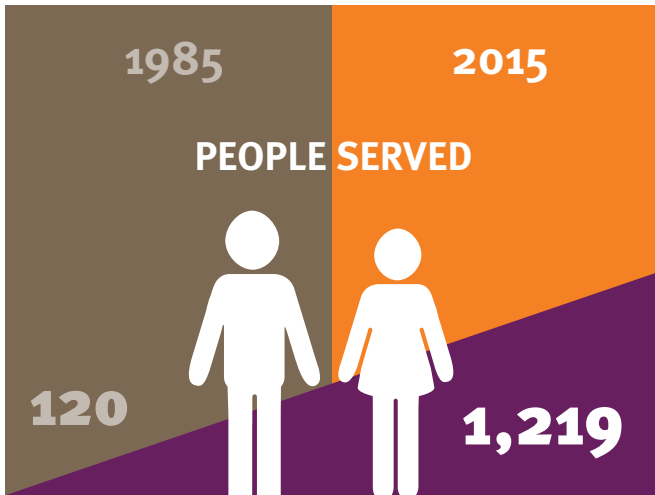
# 30 Years of Service

“ I love our home. We no longer have to worry about where we are going to lay our heads down or wonder how we will get there. My kids have their own bed, toys and books and that means the world to me. I never believed it would be possible for my family to have a place of our own, but DuPagePads has shown me anything is possible. ”

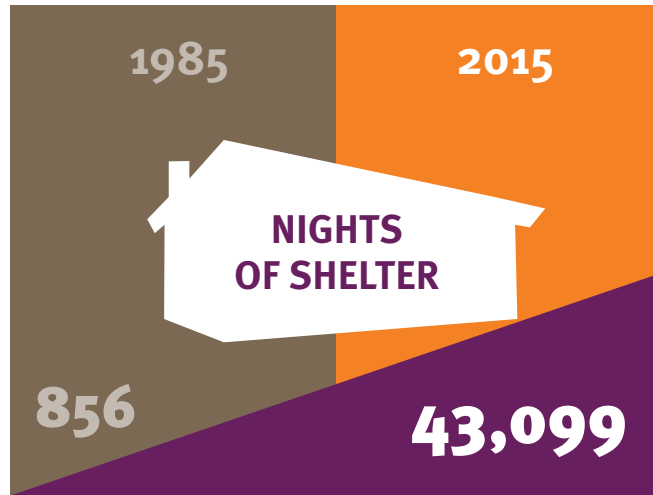
- Amanda, a family in Supportive Housing



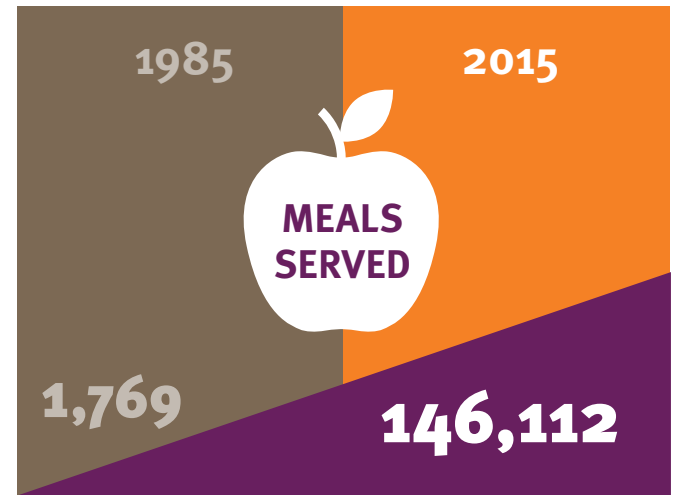
## Then & Now...



**28,348** people served since 1985



**688,409** nights of shelter since 1985



**2,181,012** meals served since 1985

**Housing + Support Services + Employment = The Solution to End Homelessness**  
*Leading to improved health and economic sustainability.*



## HOUSING LOCATIONS

## 365 NIGHTS A YEAR INTERIM (OVERNIGHT) HOUSING

DuPagePads is the largest provider of services to those who are homeless in the county.

DuPagePads is the largest and only non-restrictive provider of Interim (Overnight) Housing and Supportive Housing in DuPage County.

### INTERIM (OVERNIGHT) HOUSING

The Interim (Overnight) Housing program offers families and individuals a safe environment. The spirit of hospitality is a priority, as well as respect for each person. Volunteers assist staff in providing dinner, breakfast and a bag lunch; sleeping space; and support activities.

DuPagePads case managers work to engage individuals to move from crisis to self-sufficiency. 31 sites throughout DuPage County provide shelter 365 nights a year with support from congregational and community volunteers. Last year the agency provided 43,099 nights of shelter.

### SUPPORTIVE HOUSING

DuPagePads Supportive Housing program provides 81 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a documented disability.

DuPagePads assisted 348 individuals in obtaining stable housing last year.

This past year, DuPagePads Supportive Housing program served 126 individuals including 38 children. Successful at ending homelessness, 91% have stayed in their home for a year or longer.

#### BLOOMINGDALE

St. Isidore Catholic Church

#### CAROL STREAM

Corpus Christi Parish  
Our Savior Lutheran Church

#### CLARENDON HILLS

Community Presbyterian Church

#### DOWNERS GROVE

First Congregational UCC  
First United Methodist Church  
St. Luke Presbyterian Church  
St. Mary of Gostyn Catholic Church

#### ELMHURST

Elmhurst Presbyterian Church

#### GLEN ELLYN

First Congregational Church of  
Glen Ellyn UCC  
First Presbyterian Church  
Glen Ellyn Evangelical Covenant Church  
St. Barnabas Episcopal Church

#### HINSDALE

Redeemer Lutheran Church  
The Chapel

#### ITASCA

First Presbyterian Church

#### LISLE

Trinity Lutheran Church

### HOUSING SOLUTIONS

- Interim (Overnight) Housing
- Permanent Supportive Housing

#### LOMBARD

Congregation Etz Chaim  
First Church of Lombard UCC  
Peace Lutheran Church

#### NAPERVILLE

Community United Methodist Church  
First Congregational United Church of Christ  
Our Saviour's Lutheran Church  
St. Margaret Mary Catholic Church

#### OAKBROOK TERRACE

Salvation Army

#### ROSELLE

Medinah Baptist Church

#### WEST CHICAGO

First United Methodist Church

#### WHEATON

Trinity Episcopal Church

#### WINFIELD

St. John the Baptist Catholic Church

#### WOOD DALE

Church of the Holy Ghost  
Wood Dale Community Church





# CLIENT SERVICES

## CLIENT SERVICE CENTER Meeting basic needs and providing the support needed for change.

The Client Service Center, located at 601 West Liberty in Wheaton, is the only daytime facility for people who are homeless in DuPage County.

Individuals and families are able to obtain services to address the root causes of homelessness, including basic needs assistance; on-site parenting, self-esteem and other groups/workshops; linkages to medical, substance abuse and mental health services; access to laundry and shower facilities; and daily lunches.



“For the first time, my children have their own beds. They’re getting a great education and have the security of a safe, loving home.”

- Family in the Supportive Housing program

## INNOVATIVE PROGRAMMING

### Family Outreach

Through this program’s comprehensive and personalized case management services, families address their individual barriers to housing and move to stability at a faster rate while breaking the cycle of homelessness.

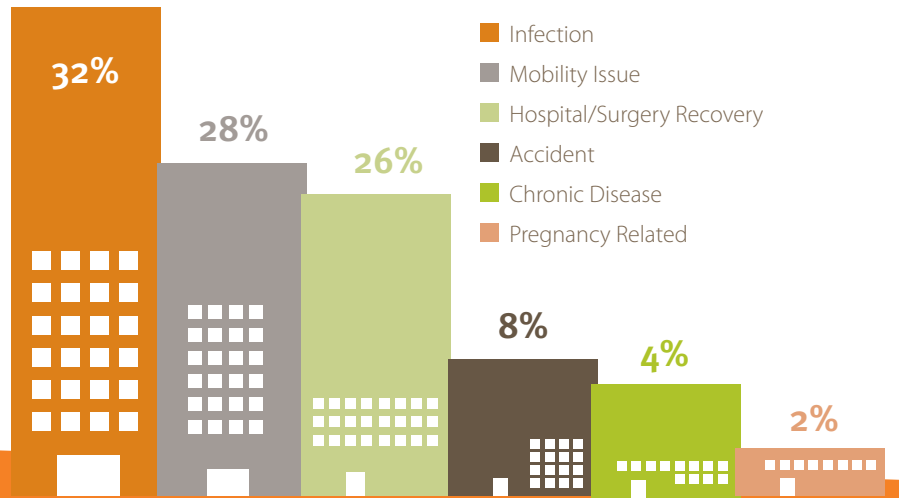
DuPagePads Family Outreach program provided 184 individuals (72 adults and 112 children) from 54 families access to resources to increase their income and benefits; address unmet health needs; obtain career employment solutions and review options for stable housing. Consequently, of these 184 served, 111 (60%) obtained a place to call “home” including 42 adults and 69 children.

### Medical Respite

DuPagePads Medical Respite program assists families and individuals who are homeless and in need of a safe place to recover from acute medical issues while being able to access support services that further assist in their recuperation.

99 individuals were served in 66 households, 68 were adults and 31 were children. Of the 66 households served in the Medical Respite program, 30 have moved to stable housing including 32 adults and 27 children; this represents 60% of those served.

### Reasons for Medical Respite





## CAREER SOLUTIONS

### CAREER EMPLOYMENT SOLUTIONS

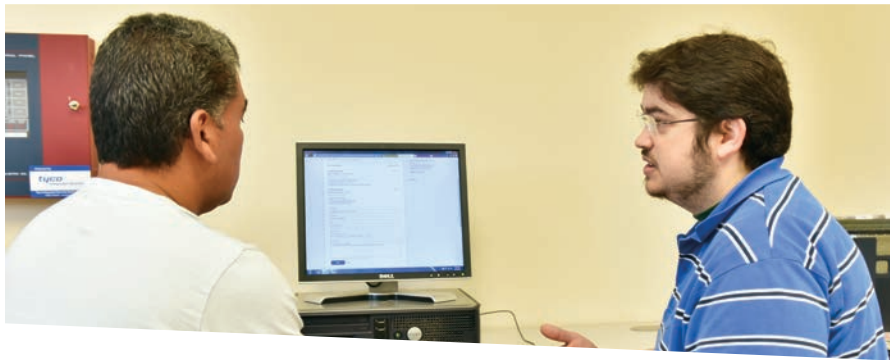
Providing a range of services to create sustainable futures.

DuPagePads Career Employment Solutions program assists participants in becoming job-qualified through computer classes, resume writing, job searches and interview skills.

The agency has made a conscious decision to shift the focus of the Career Employment Solutions program from

assisting participants in attaining short-term employment opportunities to assisting participants in finding a career that has the potential for upward growth, stability and earning a living wage.

Currently the agency is working with 74 local employers from a variety of backgrounds including manufacturing, hospitality, culinary, healthcare, finance (banking) and service industries.



## VOLUNTEERS

DuPagePads partners with more than **4,000 volunteers donating 66,868 hours**, the equivalent of 32 full-time employees.

### 2015 Volunteers of the Year

#### Adult Winner: Gerald Massie

As a Site Coordinator for Trinity Episcopal Church in Wheaton, Gerald recruits and coordinates volunteers from his congregation. He has done it all: covering shifts for volunteers who have last minute emergencies, picking up clean linens from the hospitals, providing extra food when needed and scrubbing sleeping pads. Consistently serving others out of a spirit of hospitality, Gerald even purchases birthday cakes for participants celebrating their birthday.



From left: Janelle Barcelona, DuPagePads Vice President, Development; and Gerald Massie, Volunteer of the Year.

#### Youth Winner: Mario Jayes

14-year-old Mario helps set up the site at St. Isidore Catholic Church in Bloomingdale, serves dinner, makes bag lunches for the next day and even helps move sleeping pads at the end of the season. Mario makes both program participants and other volunteers feel welcome, "All the guests and volunteers know him and love him...Whatever he is asked to help with, he gladly jumps right in," one nominator wrote.



Mario Jayes (center), Youth Volunteer of the Year; with his parents Greg and Felicia.

**DuPagePads is continually recruiting volunteers, visit our website for more information: <http://dupagepads.org/solutions/volunteer/>**

"I consistently walk away from the privilege of serving those less fortunate in awe of the countless moments our volunteers gave care and love for the homeless. In the deep dark cold of winter, I once saw a volunteer named Frank leave the overnight site in his socks because a guest needed shoes."

-Nanette, DuPagePads volunteer since 1990 13



## SUPPORT PARTNER

### Band with us to end homelessness! DuPagePads Partner Program

#### Join our caring network of friends who:

- Provide generous contributions to DuPagePads on an annual basis (\$2,500 Sustaining Partner, \$1,000 Premier Partner, \$500 Pads Partner)
- Promote the mission of DuPagePads in their community
- Encourage friends and associates to support DuPagePads in similar ways

#### DuPagePads Partners Receive:

- Updates from DuPagePads leadership to keep you informed
- Invitations to appreciation gatherings and other special events
- Affirmation that your support is ending homelessness in our community and transforming lives

#### Leave a Lasting Legacy...Become a Member of DuPagePads Legacy Society

Your Legacy Society donation can ensure continued success of DuPagePads while leaving a lasting impact for you or your family. Learn more about bequests and other options on our website or contact Janelle Barcelona, 630.682.3846, ext.2220 or [jbarcelona@dupagepads.org](mailto:jbarcelona@dupagepads.org).

#### Highly Rated and Award Winning Agency

DuPagePads has received the coveted 4-Star Rating from Charity Navigator for the 2nd year in a row for fiscal management and transparency. Only 20% of charities rated have at least 2 consecutive Four Star evaluations, demonstrating that DuPagePads outperforms most other charities in America!

Additionally, DuPagePads was rated the Large Not-For-Profit of the Year by the Wheaton Chamber of Commerce based on votes from the public and a written application.



### When someone believes in you, everything can change...that someone could be YOU!

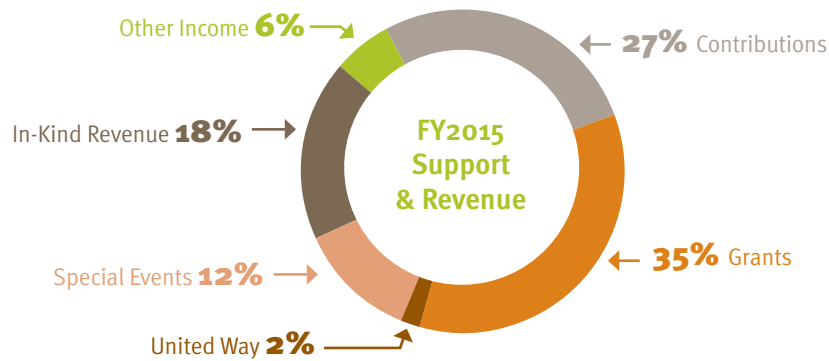
Your support can help people transform their lives and find a place to call "home".  
Band with us today!

- Become a DuPagePads Sustaining Partner by annually donating \$2,500
- Become a DuPagePads Premier Partner by annually donating \$1,000
- Become a DuPagePads Partner by annually donating \$500
- Ask if your company will match your financial donation
- Volunteer at our Interim (Overnight) Housing Sites or our Client Service Center
- Attend a DuPagePads Fundraising Event
- Organize an in-kind donation drive for needed items
- Create your own fundraiser for DuPagePads
- Follow us on Facebook, Twitter, LinkedIn and YouTube
- Donate a meal for our Interim (Overnight) Housing program or Client Service Center
- Join our email newsletter at [DuPagePads.org](http://DuPagePads.org)
- Designate DuPagePads in your estate planning

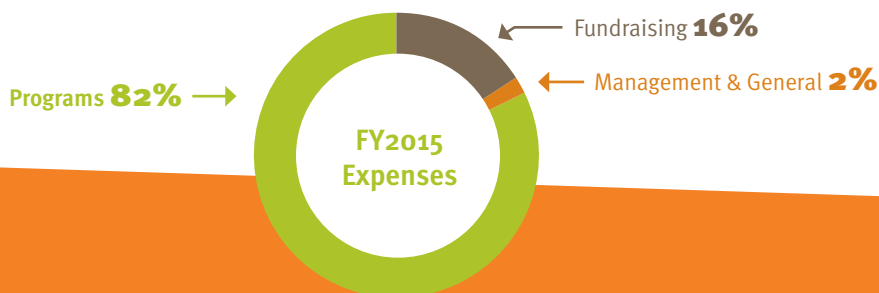


## Consolidated Statement of Activities for the Years Ended June 30, 2015 and June 30, 2014

Support & Revenue	2015	2014
Contributions	\$1,193,869	\$867,984
Grants	1,555,338	1,481,872
United Way	112,666	127,748
Special Events	558,541	513,796
In-Kind Revenue	825,703	782,183
Other Income	247,633	331,645
<b>Total Support and Revenue*</b>	<b>\$4,493,780</b>	<b>\$4,105,228</b>



Functional Expenses	2015	2014
Client Service Center	\$708,597	\$675,242
Emergency Overnight Shelter	993,518	936,432
Permanent Supportive Housing	1,517,202	1,510,234
DuPage Housing Solutions	128,253	130,021
Volunteer Training	--	23,170
Management & General	97,596	93,301
Fundraising	679,217	647,359
<b>Total Expenses</b>	<b>\$4,124,383</b>	<b>\$4,015,759</b>



## Consolidated Statement of Financial Position June 30, 2015 and June 30, 2014

Assets	2015	2014
<b>Current Assets</b>		
Unrestricted cash & equivalents	\$1,263,179	\$1,044,756
Temporarily restricted cash & equivalents	96,869	15,368
Escrow accounts	42,289	36,612
Investments	136,925	136,331
Receivables	221,858	237,091
Prepaid expenses	53,926	43,350
<b>Total Current Assets</b>	<b>\$1,815,046</b>	<b>\$1,513,508</b>
<b>Property &amp; Equipment</b>		
Capital assets, at cost, less accumulated depreciation	\$2,615,891	\$2,685,923
<b>Total Assets</b>	<b>\$4,430,937</b>	<b>\$4,199,431</b>
<b>Liabilities &amp; Net Assets</b>	<b>2015</b>	<b>2014</b>
<b>Current Liabilities</b>		
Notes payable, current maturities	\$40,563	\$35,386
Accounts payable and accrued expenses	140,556	109,118
Deferred revenue	50,862	73,681
<b>Total Current Liabilities</b>	<b>\$231,981</b>	<b>\$218,185</b>
Notes payable, net of current maturities	1,903,649	2,055,336
<b>Total Liabilities</b>	<b>\$2,135,630</b>	<b>\$2,273,521</b>
<b>Net Assets</b>		
Unrestricted	\$2,198,438	\$1,910,542
Temporarily restricted	96,869	15,368
<b>Total Net Assets</b>	<b>\$2,295,307</b>	<b>\$1,925,910</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>\$4,430,937</b>	<b>\$4,199,431</b>

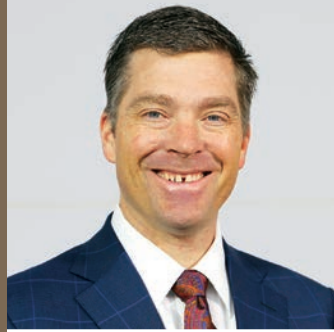
"DuPagePads continues to have a very diversified funding base. It demonstrates sound fiscal planning by the staff and the Board. It also shows a strong vote of confidence from both the public and private sectors that an investment in DuPagePads really does make a difference in our community."

- Lou Holland, Jr., Vice Chair, DuPagePads Board of Directors



“As DuPagePads celebrates its 30th Anniversary, I couldn’t be more proud of the work that this great organization is doing to end homelessness in DuPage County. Over the years, DuPagePads has evolved from a provider of overnight shelter to a resource full of hope and opportunity for the homeless population in our county. I’m continually inspired by the dedication of our talented staff, energetic board of directors and thousands of passionate volunteers.

I’ve personally witnessed stories of clients who because of DuPagePads now have careers, housing and are giving back to the community. I’m grateful to be a Board Member and assist in any way I can.”



Joel Weinberger  
Vice Chair,  
DuPagePads Board of Directors

## DuPagePads Board of Directors

### Jane Doyle, Chair

First Trust Portfolios, L.P.  
Sr. Vice President  
Marketing & President,  
FT Cares Foundation

### Laura Crawford, Vice Chair

Chamber630  
President & CEO

### Louis A. Holland, Jr., Vice Chair

Cumota, LLC  
President & Chief Financial  
Officer

### Joel Weinberger, Vice Chair

Continental Motors of Naperville  
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### Rich Bartell, Treasurer

Consultant

### Valerie Jungels, Secretary

Coldwell Banker  
Residential Brokerage  
Broker/Real Estate Consultant

### Kathryn Birkett

Educational Consultant

### Marcie Calandra

MacNeal Hospital  
Executive Director Professional  
Practice

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First Bank & Trust  
Vice President/Commercial  
Banking

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Retired, McKesson Corporation  
Sr. Vice President of Sales &  
Operations

### Marc Hausmann

Maclyn Group  
Partner

### Karyn M. McCarthy

Power Forward DuPage  
Executive Director

### Paul Negris

Oligra Partners, LLC  
Managing Partner

### Jim Ryan

Ryan & Ryan, Law Firm  
Partner, Attorney

### John J. Schroeder

American Chartered Bank  
1st VP, Commercial Banking

### Pamela A. Sharar-Stoppel

Wheaton Bank & Trust Company,  
A Wintrust Community Bank  
President & CEO

### Carol Simler

DuPagePads  
President & CEO

## DuPagePads Staff

### Carol Simler

President & CEO

### Janelle Barcelona

Vice President, Development

### Karin Obman

Director of Finance and Operations

### INTERIM HOUSING

### Will Salmon

Director, Interim Housing

### Steve Adams

Interim Housing Case Manager

### Alexander Argianas

Interim Housing Case Manager

### Rebecca Carson

Interim Housing Case Manager

### Donna La Forte

Interim Housing Case Manager

### Raymond Law

Interim Housing Case Manager

### Emily Loerzel

Interim Housing Case Manager

### Yael Lorenzi

Interim Housing Case Manager

### Erica Pierre

Interim Housing Case Manager

### Kimberly Russell

Interim Housing Case Manager

### Sara Vainowski

Programs Data Support

### SUPPORTIVE HOUSING

### Annika Pangan

Director, Supportive Housing

### Kelly Mannion

Coordinator of Supportive Housing

### Katie Arellano

Supportive Housing Case Manager

### Mike Conwood

Supportive Housing Case Manager

### Karen Kinsman

Supportive Housing Case Manager

### Claudia Santana

Supportive Housing Case Manager

### Tori Shaffer

Supportive Housing/  
Client Service Center Case Manager

### CLIENT SERVICE CENTER

### Jennifer Coyer

Director, Client Service Center

### Grace McCutcheon

Client Service Center Case Manager

### Timothy Paul

Client Service Center Case Manager

### Josh Tikka

Client Service Center and Interim Housing  
Case Manager

### CAREER/EMPLOYMENT SOLUTIONS

### Lutisha Jefferson

Employment Director

### Carlos Johnson

Employment Support Specialist

### FINANCE & OPERATIONS

### Rita Chatterjee

Grants Accountant

### DEVELOPMENT

### Linda Flo

Development Coordinator

### Kariann Lazansky

Special Events Coordinator

### Diana Miller

Volunteer Coordinator

### Sarah Swiston

Communications and Grants Manager

### Gabriele Wessendorf

Development and Finance Assistant

### ADMINISTRATIVE SUPPORT

### Sue Madden

Administrative Assistant

### Lorie Anne Chaussey

Client Service Center Administrative Support



# DuPagePads

The Solution to End Homelessness.

*When someone believes in you,  
everything can change.*

601 West Liberty  
Wheaton, Illinois 60187  
630.682.3846  
[www.dupagepads.org](http://www.dupagepads.org)

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