When someone believes in you, everything can change.
Donors & Friends,

Thank you for believing in our mission to end homelessness.

This past year YOU have assisted us in transforming lives:

• With your support - We have ended chronic veteran homelessness for those coming to our doors. Larry’s story is just one of the many veterans we have assisted in obtaining a place to call “home”.

• With your support - We have offered chronic disease self-management programs through a partnership with Amita Health.

• With your support – we have saved taxpayers $2,960,000 through our 80 Supportive Housing Units, all while improving the health of our program participants. The Illinois Housing Development Authority’s 2013 annual report states that Illinois taxpayers save $37,000 each year for every adult in Supportive Housing and out of a nursing home or institution.

We know our work is far from finished. This year we are recognizing the amazing accomplishments of our 30 years of service. The story of our past is one of overcoming odds, meeting challenges and accomplishing the impossible.

Focused on ending chronic homelessness for families and individuals, now more than ever, we need community support to stand with us to end this moral injustice and rebuild lives.

Thank you for believing in our solution to end homelessness: housing coupled with support services and employment.

When someone believes in you, everything can change!

Carol Simer
President & CEO
DuPagePads

Jane Doyle
Chair
Board of Directors

One Veteran’s Journey to Housing

My journey has been a long, difficult one, but DuPagePads has been with me every step of the way.

I became homeless after I lost my job when my employer went out of business. Additionally, I was facing numerous health concerns including severe arthritis, prostate cancer and even a stroke. With no family, I found my way to DuPagePads.

Soon after becoming homeless, I was too sick and weak to stay at the night sites. DuPagePads started the Medical Respite program where I could stay in temporary housing while receiving visits from my DuPagePads case manager. This program helped me get the rest I needed to heal.

Before DuPagePads, my radiation treatments and medications were so expensive, I would sometimes have to make decisions about which prescriptions to take. DuPagePads partnered with the DuPage Veterans Assistance Commission to help me receive my much needed veterans benefits.

After four years of being homeless, I moved into my own DuPagePads Supportive Housing apartment in Downers Grove. This was the best day of my life.

Now life is good. I’m happy to say my cancer is in remission. Without DuPagePads, I would not be here today.

LARRY’S STORY
30 Years of Service

I would like to THANK YOU again for the support I received while I was at DuPagePads. I’m still amazed that so many people cared about me in a time in my life that I didn’t care about myself. I started a new life and outlook when I left. I’m a homeowner again, living life to the fullest. My life wouldn’t be where it is without your help.

- Tom, a DuPagePads participant 20 years ago

Timeline

1985
DuPage Human Needs Coalition identifies the need for homeless shelters. Shelters open October – April

1989
First daytime site opens – 533 W. Front St., Wheaton

1995
New daytime site opens – 705 W. Liberty, Wheaton

1999
New Executive Director is hired: Carol Simler

2000
Daysite becomes Client Service Center; case management expands and Career Employment Solutions program begins

2008
DuPagePads expands to 365 nights and Supportive Housing program begins

2009
Rise in family homelessness – family first sites designated

2010
Medical Respite program begins

2011
Street Outreach program to unsheltered individuals begins

2014
Ended chronic veteran homelessness for those served

2015

In first year, PAIDS director wins over Wheaton, critics
30 Years of Service

I love our home. We no longer have to worry about where we are going to lay our heads down or wonder how we will get there. My kids have their own bed, toys and books and that means the world to me.

I never believed it would be possible for my family to have a place of our own, but DuPagePads has shown me anything is possible.

- Amanda, a family in Supportive Housing

Then & Now...

1985 2015
PEOPLE SERVED
120 1,219

28,348 people served since 1985

1985 2015
NIGHTS OF SHELTER
856 43,099

688,409 nights of shelter since 1985

1985 2015
MEALS SERVED
1,769 146,112

2,181,012 meals served since 1985

Housing + Support Services + Employment = The Solution to End Homelessness
Leading to improved health and economic sustainability.
DuPagePads is the largest and only non-restrictive provider of Interim (Overnight) Housing and Supportive Housing in DuPage County.

**INTERIM (OVERNIGHT) HOUSING**

The Interim (Overnight) Housing program offers families and individuals a safe environment. The spirit of hospitality is a priority, as well as respect for each person. Volunteers assist staff in providing dinner, breakfast and a bag lunch; sleeping space; and support activities.

DuPagePads case managers work to engage individuals to move from crisis to self-sufficiency. 31 sites throughout DuPage County provide shelter 365 nights a year with support from congregational and community volunteers. Last year the agency provided 43,099 nights of shelter.

**SUPPORTIVE HOUSING**

DuPagePads Supportive Housing program provides 81 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a documented disability.

DuPagePads assisted 348 individuals in obtaining stable housing last year.

This past year, DuPagePads Supportive Housing program served 126 individuals including 38 children. Successful at ending homelessness, 91% have stayed in their home for a year or longer.

**HOUSING SOLUTIONS**

- Interim (Overnight) Housing
- Permanent Supportive Housing

**365 NIGHTS A YEAR**

DuPagePads is the largest provider of services to those who are homeless in the county.
CLIENT SERVICE CENTER
Meeting basic needs and providing the support needed for change.

The Client Service Center, located at 601 West Liberty in Wheaton, is the only daytime facility for people who are homeless in DuPage County.

Individuals and families are able to obtain services to address the root causes of homelessness, including basic needs assistance; on-site parenting, self-esteem and other groups/workshops; linkages to medical, substance abuse and mental health services; access to laundry and shower facilities; and daily lunches.

“For the first time, my children have their own beds. They’re getting a great education and have the security of a safe, loving home.”
- Family in the Supportive Housing program

INNOVATIVE PROGRAMMING

Family Outreach
Through this program’s comprehensive and personalized case management services, families address their individual barriers to housing and move to stability at a faster rate while breaking the cycle of homelessness.

DuPagePads Family Outreach program provided 184 individuals (72 adults and 112 children) from 54 families access to resources to increase their income and benefits; address unmet health needs; obtain career employment solutions and review options for stable housing. Consequently, of these 184 served, 111 (60%) obtained a place to call “home” including 42 adults and 69 children.

Medical Respite
DuPagePads Medical Respite program assists families and individuals who are homeless and in need of a safe place to recover from acute medical issues while being able to access support services that further assist in their recuperation.

99 individuals were served in 66 households, 68 were adults and 31 were children. Of the 66 households served in the Medical Respite program, 30 have moved to stable housing including 32 adults and 27 children; this represents 60% of those served.

Reasons for Medical Respite

- Infection: 32%
- Mobility Issue: 28%
- Hospital/Surgery Recovery: 26%
- Accident: 8%
- Chronic Disease: 4%
- Pregnancy Related: 2%
DuPagePads partners with more than 4,000 volunteers donating 66,868 hours, the equivalent of 32 full-time employees.

CAREER SOLUTIONS
Providing a range of services to create sustainable futures.

DuPagePads Career Employment Solutions program assists participants in becoming job-qualified through computer classes, resume writing, job searches and interview skills.

The agency has made a conscious decision to shift the focus of the Career Employment Solutions program from assisting participants in attaining short-term employment opportunities to assisting participants in finding a career that has the potential for upward growth, stability and earning a living wage.

Currently the agency is working with 74 local employers from a variety of backgrounds including manufacturing, hospitality, culinary, healthcare, finance (banking) and service industries.

Adult Winner: Gerald Massie
As a Site Coordinator for Trinity Episcopal Church in Wheaton, Gerald recruits and coordinates volunteers from his congregation. He has done it all: covering shifts for volunteers who have last minute emergencies, picking up clean linens from the hospitals, providing extra food when needed and scrubbing sleeping pads. Consistently serving others out of a spirit of hospitality, Gerald even purchases birthday cakes for participants celebrating their birthday.

Youth Winner: Mario Jayes
14-year-old Mario helps set up the site at St. Isidore Catholic Church in Bloomingdale, serves dinner, makes bag lunches for the next day and even helps move sleeping pads at the end of the season. Mario makes both program participants and other volunteers feel welcome, “All the guests and volunteers know him and love him...Whatever he is asked to help with, he gladly jumps right in,” one nominator wrote.

DuPagePads is continually recruiting volunteers, visit our website for more information: http://dupagepads.org/solutions/volunteer/

“...I consistently walk away from the privilege of serving those less fortunate in awe of the countless moments our volunteers gave care and love for the homeless. In the deep dark cold of winter, I once saw a volunteer named Frank leave the overnight site in his socks because a guest needed shoes.”

-Nanette, DuPagePads volunteer since 1990
When someone believes in you, everything can change...that someone could be YOU!

Your support can help people transform their lives and find a place to call “home". Band with us today!

- Become a DuPagePads Sustaining Partner by annually donating $2,500
- Become a DuPagePads Premier Partner by annually donating $1,000
- Become a DuPagePads Partner by annually donating $500
- Ask if your company will match your financial donation
- Volunteer at our Interim (Overnight) Housing Sites or our Client Service Center
- Attend a DuPagePads Fundraising Event
- Organize an in-kind donation drive for needed items
- Create your own fundraiser for DuPagePads
- Follow us on Facebook, Twitter, LinkedIn and YouTube
- Donate a meal for our Interim (Overnight) Housing program or Client Service Center
- Join our email newsletter at DuPagePads.org
- Designate DuPagePads in your estate planning

Band with us to end homelessness!
DuPagePads Partner Program

Join our caring network of friends who:

- Provide generous contributions to DuPagePads on an annual basis ($2,500 Sustaining Partner, $1,000 Premier Partner, $500 Pads Partner)
- Promote the mission of DuPagePads in their community
- Encourage friends and associates to support DuPagePads in similar ways

DuPagePads Partners Receive:

- Updates from DuPagePads leadership to keep you informed
- Invitations to appreciation gatherings and other special events
- Affirmation that your support is ending homelessness in our community and transforming lives

Leave a Lasting Legacy...Become a Member of DuPagePads Legacy Society

Your Legacy Society donation can ensure continued success of DuPagePads while leaving a lasting impact for you or your family. Learn more about bequests and other options on our website or contact Janelle Barcelona, 630.682.3846, ext.2220 or jbarcelona@dupagepads.org.

Highly Rated and Award Winning Agency

DuPagePads has received the coveted 4-Star Rating from Charity Navigator for the 2nd year in a row for fiscal management and transparency. Only 20% of charities rated have at least 2 consecutive Four Star evaluations, demonstrating that DuPagePads outperforms most other charities in America!

Additionally, DuPagePads was rated the Large Not-For-Profit of the Year by the Wheaton Chamber of Commerce based on votes from the public and a written application.
Consolidated Statement of Financial Position
June 30, 2015 and June 30, 2014

Assets 2015  2014
Current Assets
Unrestricted cash & equivalents $1,263,179 $1,044,756
Temporarily restricted cash & equivalents 96,869  15,368
Escrow accounts 42,289  36,612
Investments 136,925  136,331
Receivables 221,858  237,091
Prepaid expenses 53,926  43,350
Total Current Assets $1,815,046 $1,513,508
Property & Equipment
Capital assets, at cost, less accumulated depreciation $2,615,891 $2,685,923
Total Assets $4,430,937 $4,199,431

Liabilities & Net Assets 2015  2014
Current Liabilities
Notes payable, current maturities $40,563 $35,386
Accounts payable and accrued expenses 140,556  109,118
Deferred revenue 50,862  73,681
Total Current Liabilities  $231,981 $218,185
Notes payable, net of current maturities 1,903,649  2,055,336
Total Liabilities $2,135,630 $2,273,521
Net Assets
Unrestricted $2,198,438 $1,910,542
Temporarily restricted 96,869  15,368
Total Net Assets $2,295,307 $1,925,910
Total Liabilities & Net Assets $4,430,937 $4,199,431

“DuPage Pads continues to have a very diversified funding base. It demonstrates sound fiscal planning by the staff and the Board. It also shows a strong vote of confidence from both the public and private sectors that an investment in DuPage Pads really does make a difference in our community.”
- Lou Holland, Jr., Vice Chair, DuPage Pads Board of Directors

Support & Revenue 2015  2014
Contributions $1,193,869 $867,984
Grants 1,555,338 1,481,872
United Way 112,666 127,748
Special Events 558,541 513,796
In-Kind Revenue 825,703 782,183
Other Income 247,633 331,645
Total Support and Revenue* $4,493,780 $4,105,228

Functional Expenses 2015  2014
Client Service Center $708,597 $675,242
Emergency Overnight Shelter 993,518  936,432
Permanent Supportive Housing 1,517,202  1,510,234
DuPage Housing Solutions 128,253  130,021
Volunteer Training 23,170
Management & General 97,596  93,301
Fundraising 679,217  647,359
Total Expenses $4,124,383 $4,015,759

Programs 82% →
Management & General 2% →
Fundraising 16% →
FY2015 Expenses

Other Income 6% →
In-Kind Revenue 18% →
Special Events 12% →
FY2015 Support & Revenue

Contributions 27% →
Grants 35% →

16 17
"As DuPage Pads celebrates its 30th Anniversary, I couldn’t be more proud of the work that this great organization is doing to end homelessness in DuPage County. Over the years, DuPage Pads has evolved from a provider of overnight shelter to a resource full of hope and opportunity for the homeless population in our county. I’m continually inspired by the dedication of our talented staff, energetic board of directors and thousands of passionate volunteers.

I’ve personally witnessed stories of clients who because of DuPage Pads now have careers, housing and are giving back to the community. I’m grateful to be a Board Member and assist in any way I can."
We respect the privacy of our donors and appreciate their support. DuPagePads does not trade, rent or sell donor information to organizations.