



When someone believes in you,  
**everything can change.**



DuPage**Pads**

ANNUAL REPORT 2012-2013

## Donors & Friends,

We are thrilled with our efforts to move forward and radically change the landscape of homeless services. Positive changes are happening with the people we serve and in our programs as we work to end homelessness in DuPage County.

The long-term solution to ending homelessness is housing, coupled with supportive services and employment. Our partnership with each of you enables individuals and families to set a pathway to thrive again in our community.

We now have services in place and better ways to shorten the time people are in crisis. We immediately provide interventions for people to exit homelessness as quickly as possible and move back to a place to call “home”.

Our new tools for diversion from the overnight sites are working to move individuals and families to more appropriate settings and back to housing in our community.

We are proud to say that we’ve become one of the most skilled, trained and experienced social service organizations in the county.

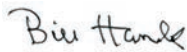
With our goal and strategic direction clear, we continue to need people like you who believe that everyone matters, that everyone has value and a contribution to offer to the fabric of our community.

Our sincerest thanks to you for helping to build positive change and to work with us toward one goal, one mission – ending homelessness.

**Because when someone believes in you, everything can change!**



Carol Simer  
Executive Director  
DuPagePads



Bill Hamik  
President  
Board of Directors



Photo by LeVern Danley

## Now I have a career I am passionate about...

“In 2009, I lost my job as a customer service representative and eventually lost my apartment. Not only did DuPagePads give me shelter, but they helped me rebuild my life.

I knew I wanted to become a massage therapist, but didn’t know how to start. DuPagePads showed me the way.

Through a scholarship, I was able to attend a local spa academy. Classes were challenging and a full five days a week. I was the only student with perfect attendance.

**My DuPagePads case managers always believed in me.** Knowing how much my graduation meant to me, my case managers came to take pictures. They helped me get a pantsuit and ride for an interview. I was hired on the spot.

Now I have a relaxing career that I am passionate about. People might come in with a headache and by the time they leave it is gone. I love making a difference in someone’s life.”



Photo by LeVern Danley

## BONNIE'S STORY

“I have my own place to call home, a boss that I admire and have never been happier.”



## HOUSING LOCATIONS

Housing Solutions  
● Interim (Overnight) Housing  
■ Permanent Supportive Housing

### 365 Nights A Year

DuPagePads is the largest provider of Interim (overnight) Housing in the county.



Page photos by Marian Kraus Photography

### INTERIM (OVERNIGHT) HOUSING

The Interim (Overnight) Housing program is one of the first entry points where assessment and support services begin for families and individuals. DuPagePads provides shelter and support services 365 nights a year to assist people in obtaining permanent housing and employment.

DuPagePads is the largest and only non-restrictive shelter available in DuPage County, operating in 29 sites throughout the county. Last year, DuPagePads provided meals, safety and 37,801 nights of shelter.

### PERMANENT SUPPORTIVE HOUSING

The Permanent Supportive Housing program provides 76 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a disability.

This past fiscal year, DuPagePads Permanent Supportive Housing program served 123 individuals including 33 children. 93% have had a place to call home for a year or longer.



Photo by LeVern Danley

#### BLOOMINGDALE

St. Isidore Catholic Church

#### CAROL STREAM

Our Savior Lutheran Church

#### CLARENDON HILLS

Community Presbyterian Church

#### DOWNERS GROVE

First Congregational UCC  
First United Methodist Church  
St. Luke Presbyterian Church  
St. Mary of Gostyn Catholic Church

#### ELMHURST

Elmhurst Presbyterian Church

#### GLEN ELLYN

First Congregational Church of Glen Ellyn UCC  
First Presbyterian Church  
Glen Ellyn Evangelical Covenant Church  
St. Barnabas Episcopal Church

#### HINSDALE

Redeemer Lutheran Church

#### ITASCA

First Presbyterian Church

#### LISLE

Trinity Lutheran Church

#### LOMBARD

Congregation Etz Chaim  
First Church of Lombard UCC  
Peace Lutheran Church

#### MEDINAH

Medinah Baptist Church

#### NAPERVILLE

Community United Methodist Church  
First Congregational United Church of Christ  
Our Saviour's Lutheran Church  
St. Margaret Mary Catholic Church

#### OAKBROOK TERRACE

Salvation Army

#### WEST CHICAGO

First United Methodist Church

#### WHEATON

Trinity Episcopal Church

#### WINFIELD

St. John the Baptist Catholic Church

#### WOOD DALE

Church of the Holy Ghost  
Wood Dale Community Church



Now more than  
**500**  
individuals

have a place to call home as a result of DuPagePads housing programs and supportive services.





Page photos by LeVern Danley



Photo by Marian Kraus Photography

## NEW PROGRAMS

## SUPPORT SERVICES

DuPagePads has developed a comprehensive approach to move families and individuals who are homeless into housing. The first step in accomplishing this mission is to engage those in need of support and provide them with opportunities for change.

### LIFE SKILLS COACHING

Professional case managers/coaches skilled in substance abuse and mental health services work to develop relationships with each person, restoring self-esteem and helping individuals make positive life choices.



### SUPPORT GROUPS

Support Groups offer a safe environment to share, learn and grow. Some of the support groups facilitated by DuPagePads case managers include parenting groups, anger management groups and substance abuse education.

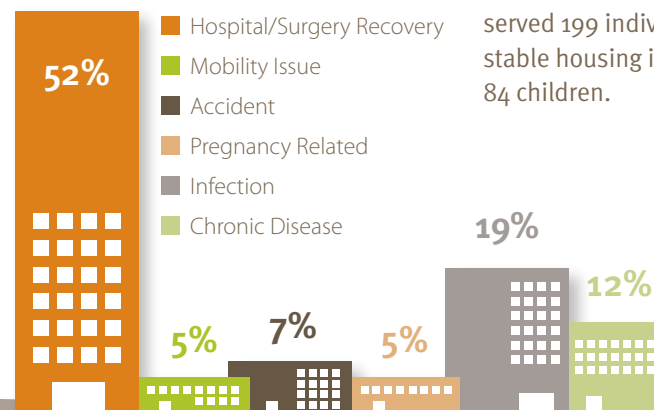
### CLIENT SERVICE CENTER

DuPagePads maintains a Client Service Center, open weekdays during business hours. Basic needs assistance such as food, support groups, access to case management, career and employment counseling are offered. In order to most effectively leverage resources, DupagePads partners with more than 50 health, legal and social service agencies that continually provide their resources and expertise to stabilize clients who are homeless.

### RESPIRE PROGRAM

The Respite Care Program is a short-term residential program which allows individuals who are homeless to have the opportunity to rest after being discharged from a hospital while providing access to medical care, support services and options for housing. The Respite Program has served 44 individuals and 45% are now in stable housing.

#### Reasons for Necessary Respite Hotel Stays



### FAMILY OUTREACH

DuPagePads has seen a 44% increase in the number of children and 35% increase in families over the last two years. To accommodate these families, we provide a Family Outreach program for participants in temporary housing, staying with friends or in motels.

Case managers work with families to create a plan for stable housing which includes utilizing community resources to ensure basic needs are met, children are enrolled in school and all eligible mainstream benefits are accessed. Last year this program served 199 individuals; 64% are now in stable housing including 44 adults and 84 children.



Page photos by Marian Kraus Photography

## JOBS

### EMPLOYMENT PROGRAM

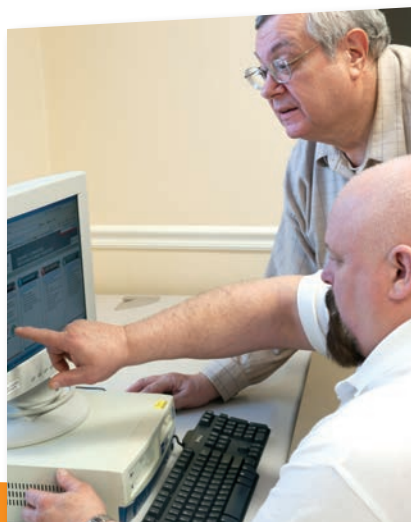
DuPagePads onsite Employment Program provides a variety of services to help individuals gain meaningful employment. Employment specialists provide personalized case management services and an intake assessment where job skills, interests and employment history are obtained to ensure the best match possible with employer partners in the community.

The Employment and Education Center also contains a computer lab where a computer literacy program is conducted by a retired University of Illinois Computer professor.

Last fiscal year 139 (81%) jobs were found for 171 individuals seeking employment assistance from DuPagePads. The number of employers tripled over 2012 from 10 to 31 in the areas of manufacturing, healthcare, financial and various service industries.



**139 (81%) jobs**  
were found for 171 clients  
seeking job assistance.



## Part of the Solution...Volunteer Program Highlights

**DuPagePads Awarded Grant to Create Online Volunteer Training at Volapalooza**  
Last May, DuPagePads was awarded a grant from the Spirit of Volunteerism Fund of The DuPage Community Foundation to implement a web-based volunteer training program. This training will educate registered volunteers on topics such as crisis intervention, risk management, volunteer responsibilities and more.

## VOLUNTEER

For the second year in a row, DuPagePads supporters nominated individuals for the Volunteer of the Year award. This year a committee selected Diane Brown (left), Adult Winner and Ben Hall and Riya Uppal, Youth Winners (below).

"Every time I volunteered, it made a difference in someone's life...I enjoyed seeing the positive impact that one person can have." Riya, Youth Volunteer of the Year.



"Through her work with DuPagePads over the last 20 years, Diane has helped our congregation grow in ministries of compassion. We could not think of a better way to recognize her."

- Diane Brown's Nominator



DuPagePads partners with more than  
**4,000 volunteers** donating **59,392 hours**.

You can be part of the solution...contact our Volunteer Coordinator Anne O'Dell,  
630.682.3846, ext. 3500 or email: [aodell@dupagepads.org](mailto:aodell@dupagepads.org).





## SUPPORT PARTNER

When someone  
believes in you,  
everything can change...  
that someone  
could be YOU!

Photo by LeVern Danley



Photo by LeVern Danley

### You Can Make a Difference

**Your support can help individuals have a place to call “Home.” Get involved today:**

- Become a DuPage**Pads** Partner by annually donating \$500
- Become a DuPage**Pads** Premier Partner by annually donating \$1,000
- Serve a Meal - Listen to someone’s story
- Attend a DuPage**Pads** Fundraising Event
- Ask if your company will match your financial donation
- Volunteer at our Interim (Overnight) Sites or our Client Service Center
- Organize a donation drive
- Create an outside fundraiser for DuPage**Pads**
- Designate DuPage**Pads** in your Planned Giving
- Follow us on Facebook, Twitter, LinkedIn and YouTube

**To learn more, visit [www.dupagepads.org](http://www.dupagepads.org).**

### DuPage**Pads** Partner Program

**Join our caring network of friends who:**

- Provide generous contributions to DuPage**Pads** on an annual basis. (\$1,000 Premier Partner, \$500 Pads Partner)
- Promote the mission of DuPage**Pads** in their communities.
- Encourage friends and associates to participate and support DuPage**Pads** in similar ways.

#### **DuPagePads Partners Receive:**

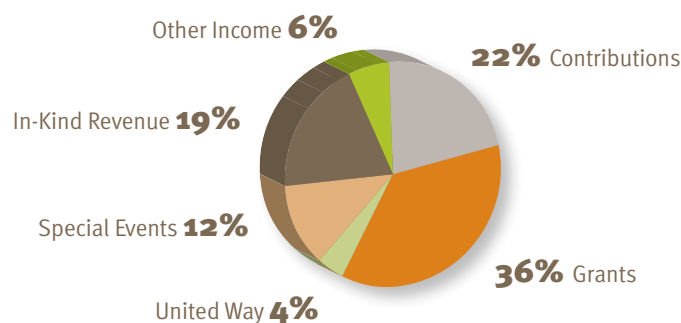
- Updates from DuPage**Pads** leadership to keep you informed.
- Invitations to appreciation and other special events.
- A partnership in our life-restoring mission to end homelessness.

#### **Leave a Lasting Legacy**

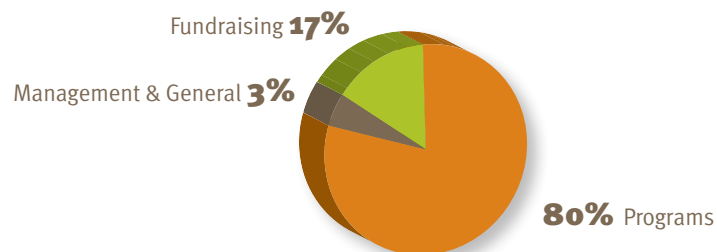
Become a member of DuPage**Pads** Legacy Society. Your donation can ensure the continued success of DuPage**Pads** while leaving a lasting legacy for you or your family. For more information, contact Janelle Barcelona, 630.682.3846 ext. 2220 or email: [jbarcelona@dupagepads.org](mailto:jbarcelona@dupagepads.org).

## Consolidated Statement of Activities for the Years Ended June 30, 2013 and June 30, 2012

Support & Revenue	2013	2012
Contributions	\$948,002	\$810,388
Grants	1,569,796	1,082,642
United Way	164,538	161,187
Special Events	516,298	454,346
In-Kind Revenue	840,301	891,217
Other Income	270,981	230,338
<b>Total Support and Revenue*</b>	<b>\$4,309,916</b>	<b>\$3,630,118</b>



Functional Expenses	2013	2012
Client Service Center	\$575,204	\$542,446
Emergency Overnight Shelter	959,812	938,307
Permanent Supportive Housing	1,415,668	1,280,285
DuPage Housing Solutions	118,547	115,175
Management & General	115,799	178,811
Fundraising	646,334	524,878
<b>Total Expenses</b>	<b>\$3,831,364</b>	<b>\$3,579,902</b>



\*The Board of Directors made a decision to set aside the surplus for strategic infrastructure development and future program growth.

## Consolidated Statement of Financial Position June 30, 2013 and June 30, 2012

Assets	2013	2012
<b>Current Assets</b>		
Unrestricted cash & equivalents	\$808,127	\$660,522
Temporarily restricted cash & equivalents	64,000	23,627
Escrow accounts	65,283	49,673
Investments	147,431	137,230
Receivables	279,125	100,755
Prepaid expenses	47,936	32,831
<b>Total Current Assets</b>	<b>\$1,411,902</b>	<b>\$1,004,638</b>
<b>Property &amp; Equipment</b>		
Capital assets, at cost, less accumulated depreciation	\$2,712,363	\$2,768,166
<b>Total Assets</b>	<b>\$4,124,265</b>	<b>\$3,772,804</b>
<b>Liabilities &amp; Net Assets</b>	<b>2013</b>	<b>2012</b>
<b>Current Liabilities</b>		
Notes payable, current maturities	\$35,048	\$37,072
Accounts payable and accrued expenses	80,626	97,867
Deferred revenue	80,495	65,777
<b>Total Current Liabilities</b>	<b>\$196,169</b>	<b>\$200,716</b>
Notes payable, net of current maturities	2,091,655	2,214,199
<b>Total Liabilities</b>	<b>\$2,287,824</b>	<b>\$2,414,915</b>
<b>Net Assets</b>		
Unrestricted	\$1,772,441	\$1,334,262
Temporarily restricted	64,000	23,627
<b>Total Net Assets</b>	<b>\$1,836,441</b>	<b>\$1,357,889</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>\$4,124,265</b>	<b>\$3,772,804</b>

DuPagePads is a recipient of the Standards of Excellence Institute's Seal of Excellence, a voluntary certification program for organizations demonstrating the highest standards of organizational, operational, managerial and fiscal conduct. This Seal is a symbol for trust, nonprofit management, leadership, transparency and disclosure in nonprofits.



“Everyday DuPagePads skilled and professional staff change lives: individuals work toward their full potential and children have their own beds. As a result of this tireless work, this year more than 500 people now have a place to call home, 139 individuals found employment and 76 Permanent Supportive Housing apartments are filled.

Thank you for believing in our mission and for your desire to transform lives right here in DuPage County.”

Bill Hamik - President, Board of Directors



## Board of Directors

### OFFICERS (2012-2013)

**Bill Hamik, Board President**  
Retired, McKesson Corporation  
Sr. Vice President of Sales & Operations

**Laura Crawford, Board Vice President**  
Downers Grove Area Chamber  
of Commerce and Industry  
President & CEO

**Joel Weinberger, Board Vice President**  
Continental Motors of Naperville  
Owner/President

**Rich Bartell, Board Treasurer**  
K2 Industrial Services, Inc.  
Chief Financial Officer  
Member Board of Directors

**Jane Doyle, Board Secretary**  
First Trust Portfolios, L.P.  
Sr. Vice President  
Marketing & President, FT Cares Foundation

### BOARD OF DIRECTORS

**Michael Doody**  
Retired, Witt/Kieffer  
Senior Vice President/Partner

**Scott Drumheller**  
Lions Club International  
General Counsel & Secretary

**Juli A. Gumina**  
Sullivan Taylor & Gumina, P.C.  
Managing Partner/CEO

**Mark Hausmann**  
Maclyn Group  
Partner

**Louis A. Holland, Jr.**  
Cumota, LLC  
President & Chief Financial Officer

**Valerie Jungels**  
Coldwell Banker Residential Brokerage  
Broker; Real Estate Consultant

**Tom Krieger**  
Graham Packaging Company  
Director of Engineering

**Paul Negris**  
Oligra Partners, LLC  
Managing Partner

**John J. Schroeder**  
West Suburban Bank  
Vice President

## Staff

**Carol Simler**  
Executive Director

**Lynne Rowe**  
Administrative Assistant

### PROGRAMS

**Beth Epstein**  
Director of Programs

### INTERIM HOUSING

**Will Salmon**  
Interim Housing Coordinator

**Rebecca Carson**  
Interim Housing Case Manager

**Colleen Conwood**  
Interim Housing Case Manager

**Janna Divito**  
Interim Housing Case Manager

**John Fehrman**  
Interim Housing Case Manager

**Chiquita Garner**  
Interim Housing Case Manager

**Raymond Law**  
Interim Housing Case Manager

**Tamiko McDonald**  
Interim Housing Case Manager

**Mike Pellegrino**  
Interim Housing Case Manager

**Renee Richel**  
Interim Housing Case Manager

**Sara Vainowski**  
Interim Housing Administrative Support

### PERMANENT SUPPORTIVE HOUSING

**Courtney Boyda Madden**  
Supportive Housing Coordinator

**Kelly Mannion**  
Supportive Housing Supervisor

**Jyothi Kreps**  
Supportive Housing Case Manager

**Sylvia Roche**  
Supportive Housing Case Manager

### CLIENT SERVICE CENTER

**Jennifer Coyer**  
Client Service Center Coordinator

**Jenny DeLeon**  
Client Service Center Case Manager

**Sue Madden**  
Client Service Center Administrative Support

**Timothy Paul**  
Client Service Center Case Manager

**Louis Rivera**  
Client Service Center  
and Interim Housing Case Manager

**Tori Shaffer**  
Community and Supportive Housing Case  
Manager

### EMPLOYMENT PROGRAM

**Sandra Smith**  
Employment Coordinator

**Jill Kimak**  
Employment Support Specialist

### ENROLL DUPAGE

**Larry Cada**  
Enroll DuPage Navigator

### VOLUNTEERS

**Anne O'Dell**  
Volunteer Coordinator

### FINANCE & OPERATIONS

**Lisa Custardo**  
Director of Operations and Finance

**Rita Chatterjee**  
Grants Accountant

### DEVELOPMENT

**Janelle Barcelona**  
Director of Development

**Jennifer Pudwill**  
Special Events Coordinator

**Sarah Swiston**  
Communications and Grants Coordinator

**Gabriele Wessendorf**  
Development and Finance Assistant





# DuPagePads

The Solution to End Homelessness.

*When someone believes in you,  
everything can change.*

601 West Liberty  
Wheaton, Illinois 60187  
630.682.3846  
[www.dupagepads.org](http://www.dupagepads.org)

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