



**Community
is the
Key**
to ending
homelessness.

Annual Report 2018-2019

 **DuPagePads**
The Solution to End Homelessness

Dear Donors & Friends,

One of the deepest yearnings we all share, and which unites us, is to have a “home”. Without a home, an individual’s health and a child’s development are compromised.

The individuals and families we work with every day need a key that will unlock the doors to not only their own homes, but also to their futures. To get that key, each of us in our community needs to believe in those we serve.

Our mission of ending homelessness over the past 35 years has been blessed with incredible energy and generosity. We trace our roots to a small group of people who came together believing that anyone who was homeless should have food and a safe place to sleep for the night. Their legacy endures to this day.

As our agency has grown, so has our understanding of the population we serve as we have shifted our focus from just managing crisis to ending homelessness and restoring lives.

Every day, as we work toward our goal, we envision a time when all homeless individuals and families have a home and are given the opportunity and resources to improve their well-being and achieve their highest potential. Our vision can be attained! It will require all of us to be mutually responsible to build a better community and bring hope in rebuilding and restoring lives.

With your help in 2019 we:

- **Moved** 352 people to a place they call Home
- **Increased** the number of Supportive Housing apartments to 127
- **Expanded** our Client Service Center to offer innovative support
- **Launched** a volunteer Social Coaching Model to help develop and support career pathways

We close with this thought: We know that people can accomplish amazing things when they have a stable place to call home. We know that when someone believes in you, everything can change!

Thank you for participating in our successes. Together with you, we will continue to provide support to those longing for a home as we continue to offer a beacon of hope to each and every individual or family who comes to our door!



Carol Simler
President & CEO
DuPagePads



Valerie Jungels
Chair
Board of Directors



“From Homeless to Hopeful...”

“Growing up I felt disconnected and had no community. I married an abusive man 12 years my senior and after the birth of my first daughter, things began to unravel. I became so depressed, it led me to attempt suicide when my daughter was just 6 months old.”



Kim was wrongly diagnosed with postpartum depression, which resulted in ongoing visits with doctors and several hospital stays – all as she struggled with the same depression and no answers on to how to cope. This cycle of episodes, hospital visits, and relationship struggles continued for 23 years.

Her experience led her to encounter nearly every facet of the judicial system – from multiple county jails to a 3-year sentence in a maximum-security prison. “That sentence caused me to lose everything by the time I was released: my friends, my husband, my job, and my community.”

In 2010, Kim began living in her car. This continued for 2 years until she suffered a severe manic episode, putting her in the hospital for 5 days. There, she was diagnosed correctly with rapid cycle bi-polar disorder; however, with no insurance to pay for the prescribed medication she felt more lost than ever. It was at that point that the National Alliance on Mental Health recommended she turn to DuPagePads.

“and this is when the trajectory of my life changed forever”

“DuPagePads met me where I was, without judgement and full of understanding, putting me on the best path possible with the support I needed. I was so anxious when I first entered DuPagePads I couldn’t sleep or stay in the overnight sites, but Pads staff ensured I was still able to get meals so I wouldn’t be hungry. Most important to me, I was able to attend mental health workshops. The staff worked with me, with compassion and empathy, to figure out what skills and support I needed in order to ensure that I could cope, and that this would never happen to me again.

The life I lead now is a life I could have only dreamed of during my darkest times. I am able to talk to groups of peers dealing with mental health issues, as well as in prisons across the county. When I speak to these groups about my story, I encourage others that it is never too late to turn your life around. The impact DuPagePads has on the lives of people like me goes far beyond the permanent housing. It’s giving hope to people and helping transform us and our communities for the better.”



Donors help DuPagePads provide 38,989 nights of Interim (Overnight) Housing to 1,205 clients last year.

Interim (Overnight) Housing

DuPagePads continues to be largest and only non-restrictive provider of Interim (Overnight) Housing in DuPage County.

Utilizing 29 congregations throughout the county, this program offers three overnight sites each evening: 7:00pm to 7:00am October to April, and one to two sites May through September. Thousands of volunteers and our professional staff come together to create a welcoming environment that includes providing food, a safe place for the night, and connection to ongoing support services.

Interim Housing is often the first connection people have to DuPagePads and it opens the door to supportive services. Clients are linked immediately to our daytime Client Service Center to work with our staff on developing a plan to support their return to a place to call “home” again.

Street Outreach

DuPagePads Street Outreach team travels throughout the county to engage people experiencing homelessness by providing information about resources, critical supplies and follow-up support. Last year this program served 50 people. We are pleased that 32% exited the program into interim or stable housing.

Call our Street Outreach Line at: 866.682.3846 ext. 2275



DuPagePads is the largest provider of services to those who are homeless in the county.

Offering Interim (Overnight) Housing
365 nights a year

Last year DuPagePads assisted **352** people in moving from a pad on the floor, to a key in the door!



29 sites



BLOOMINGDALE

St. Isidore Catholic Church

CAROL STREAM

Our Savior Lutheran Church
 Wheaton Christian Center

CLARENDON HILLS

Community Presbyterian Church

DOWNERS GROVE

First Congregational UCC
 First United Methodist Church
 St. Luke Presbyterian Church
 St. Mary of Gostyn Catholic Church

ELMHURST

Elmhurst Presbyterian Church

GLEN ELLYN

First Congregational Church of
 Glen Ellyn UCC
 First Presbyterian Church

HINSDALE

Redeemer Lutheran Church
 The Chapel

ITASCA

First Presbyterian Church

LISLE

Trinity Lutheran Church

LOMBARD

Congregation Etz Chaim
 First Church of Lombard UCC
 Peace Lutheran Church

MEDINAH

Jubilee Bible Church

NAPERVILLE

Community United Methodist Church
 First Congregational United Church of Christ
 Naperville Church of Christ
 Our Saviour's Lutheran Church
 St. Margaret Mary Catholic Church

HOUSING SOLUTIONS

- Interim (Overnight) Housing
- Supportive Housing

OAKBROOK TERRACE

Salvation Army

WEST CHICAGO

First United Methodist Church

WHEATON

Trinity Episcopal Church

WINFIELD

St. John the Baptist Catholic Church

WOOD DALE

Wood Dale Community Church



788 clients total participated in activities, programs, and benefitted from resources the Client Service Center provided last year.

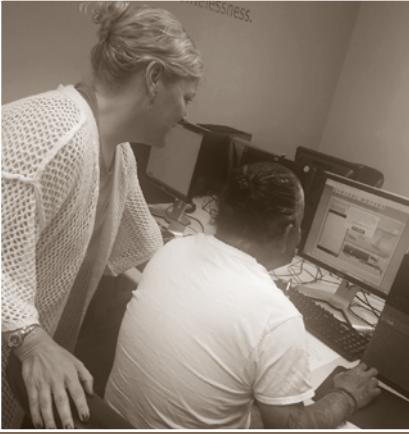
Client Service Center

Open weekdays, individuals participating in activities at the Client Service Center have access to showers, laundry services, food, and lockers to store personal items.

The center assists families and individuals to obtain financial stability, housing and support to reduce the traumatic impact of homelessness. Those we serve at the center receive individualized case management, rental assistance programs, and a variety of workshops to help reach their goals.

During the day, clients are also given the opportunity to participate in multiple workshops to learn valuable skills and share experiences. A variety of workshops are available, covering topics ranging from Chronic Disease Self-Management, Financial Fitness, Women's Wellness, Stress Reduction, Life Skill Building, and the Restorative Power of Music.





192 Clients were served by DuPagePads Career Employment Solutions last year. 64% report obtaining employment at an average wage of \$12.00 per hour.

Career Employment Solutions Program Building New Paths Toward Career Success

Career Solutions is specifically designed to provide comprehensive services to assist clients in becoming job-qualified through computer literacy classes, resume writing assistance, job search, and interview skills.

Employment Specialists assess strengths, needs, and goals to develop individualized career plans using a blend of traditional and innovative employment interventions. Clients become job ready through assistance with computer and financial literacy, resumes, job searches, and interview skills. To address barriers toward obtaining and retaining employment, empowerment workshops and volunteer social coaches help to transform the experience of those seeking employment.

Currently, DuPagePads is partnering with over 150 local employers in a variety of backgrounds including manufacturing, hospitality, culinary, healthcare, banking, telemarketing, and service industries to assist in employing program participants.

"You all are awesome. I am very grateful for everything you do and the help you gave me to find a job. No one has ever helped me like this before" - A DuPagePads Career Employment Solutions participant





Social Coaching Mentorship Program

Recognizing the many barriers our clients experience to sustaining employment, our new Social Coaching program provides additional support to help clients succeed by working to build confidence, navigate employment-related challenges, and succeed in the competitive employment market. Our Volunteer Social Coaches are trained to identify and understand client needs across five important curriculum levels. This additional support helps clients to build confidence, stay employed, and overcome future challenges on their journey toward ending homelessness.

Growing to Better Support our Clients

A New Community Workshop Room and Office Spaces!

An addition to our Client Service Center has been completed to meet the evolving needs of our clients. This expansion provides a welcoming environment to accommodate a wide range of activities and interactions. New offices now allow case managers to meet privately with clients to create goals and work toward increased well-being.



The larger meeting space is also able to accommodate groups of people to allow for a more conducive learning environment with state-of-the-art training opportunities. With this new space, more workshops and programs are being held. Facilitators lead their groups more effectively, with less distractions in a more relaxed space.

Supportive Housing

This program combines affordable housing and supportive services to formerly homeless individuals, veterans and families with complex challenges to live more productive lives. Tenants are integrated into their communities and through the support of case managers they work toward goals related to their health and housing while they become contributing members of their community.

With 127 apartments, DuPage**Pads** Supportive Housing Program served 157 individuals, including 30 children. The program has been successful at ending homelessness: 87% have stayed in their home for a year or longer.

Having a direct impact, Supportive Housing has helped make communities safer and taxpayers have experienced cost savings in major public systems including medical services and the criminal justice system.



“Supportive housing provides the ‘key in the door’ and so much more. Our extensive care helps clients transform their lives and thrive in their communities.”

- Alicia Mandolini
Director of Supportive Housing

Supportive Housing apartments saved DuPage County taxpayers more than \$3 million last year.



When someone believes in you, everything can change... YOU are the “key” to unlocking futures.

Support like yours has transformed lives as DuPagePads has helped families and individuals find a place to call home for 34 years. And we continue to need your support. Consider becoming a DuPagePads Partner or sign up to volunteer in your community. Your support is crucial as we come together as a community in being the “Key” to ending homelessness.

- Become a DuPagePads Visionary Partner by annually donating \$5,000
- Become a DuPagePads Sustaining Partner by annually donating \$2,500
- Become a DuPagePads Premier Partner by annually donating \$1,000
- Become a DuPagePads Partner by annually donating \$500
- Consider if your company will match or double your financial donation
- Volunteer at our Interim (Overnight) Housing sites or Client Service Center
- Join DuPagePads Young Professionals Network
- Attend a DuPagePads fundraising event
- Organize an in-kind donation drive for needed items listed at DuPagePads.org
- Create your own fundraiser supporting DuPagePads
- Follow us on Facebook, Twitter, Instagram, LinkedIn and YouTube
- Donate a meal for clients at our Interim (Overnight) Housing Program or Client Service Center

Last year, DuPagePads 4,000 volunteers donated over 68,549 hours, the equivalent of 33 full-time employees.



BE PART OF THE SOLUTION!

DuPagePads Partner Program

Join a Community of Partners who are key to ending homelessness by:

- Promoting the mission of DuPagePads in their home community
- Providing DuPagePads the financial strength to end homelessness with an annual gift as a Visionary, Sustaining, Premier, or Pads Partner
- Encouraging friends and associates to support DuPagePads in similar ways

DuPagePads Partners Receive:

- Invitations to appreciation gatherings and other special events
- Updates from DuPagePads leadership to keep you informed
- Affirmation that their support is ending homelessness in our community and transforming lives

Leave a Lasting Legacy...Become a Member of DuPagePads Legacy Society

Your Legacy Society donation can ensure continued success of DuPagePads while redirecting your taxes to benefit your family and our community. Learn more about bequests and other options on our website or contact Chad Pedigo, 630.682.3846, ext. 2220 or cpedigo@dupagepads.org.

Highly Rated and Award Winning Agency

DuPagePads continues to receive the coveted four-star rating from Charity Navigator, America's largest independent charity evaluator. This rating indicates that the agency has strong financial health and a commitment to accountability and transparency.



Additionally, DuPagePads has received the Seal of Excellence from the Standards of Excellence Institute, a voluntary certification program for organizations demonstrating the highest standards of fiscal conduct.



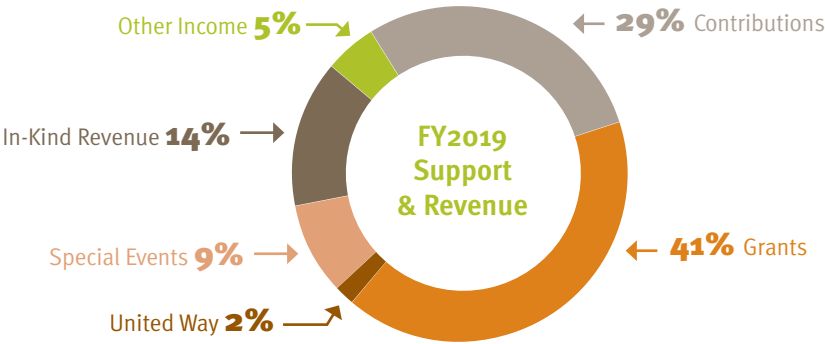
Lastly, DuPagePads earned the Platinum rating from GuideStar for a second year in a row. This is the highest rating given which speaks to organizational management, transparency, and commitment to our mission to end homelessness.



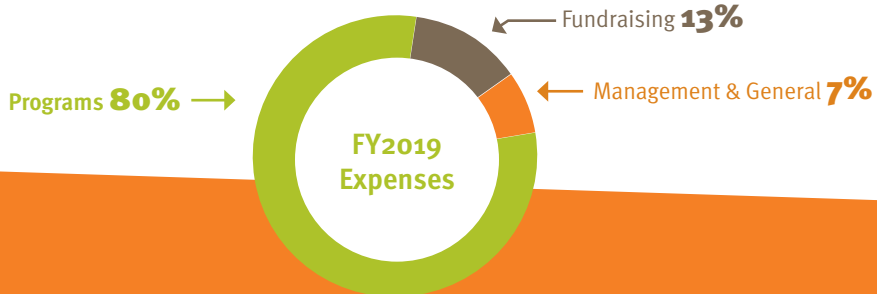
Consolidated Statement of Activities

for the Years Ended June 30, 2019 and June 30, 2018

Support & Revenue	2019	2018
Contributions	\$1,662,580	\$1,549,541
Grants	2,367,702	1,986,158
United Way	88,032	87,466
Special Events	516,301	698,678
In-Kind Revenue	819,128	968,787
Other Income	293,448	293,264
Total Support and Revenue	\$5,583,894	\$5,583,894



Functional Expenses	2019	2018
Client Service Center	\$927,367	\$1,003,648
Emergency Overnight Shelter	959,278	976,558
Permanent Supportive Housing	2,138,976	1,987,489
DuPage Housing Solutions	140,549	156,003
Management & General	437,849	119,556
Fundraising	667,066	790,024
Total Expenses	\$5,271,085	\$5,033,278



Consolidated Statement of Financial Position

June 30, 2019 and June 30, 2018

Assets	2019	2018
Current Assets		
Unrestricted cash & equivalents	\$2,913,075	\$2,269,140
Temporarily restricted cash & equivalents	--	99,972
Escrow accounts	39,553	55,945
Investments	203,308	195,164
Receivables	276,638	358,530
Prepaid expenses	85,799	77,245
Total Current Assets	\$3,518,373	\$3,055,996
Property & Equipment		
Capital assets, at cost, less accumulated depreciation	\$2,475,283	\$2,449,385
Total Assets	\$5,993,656	\$5,505,381
Liabilities & Net Assets		
2019		
Current Liabilities		
Notes payable, current maturities	\$28,750	\$28,750
Accounts payable and accrued expenses	204,314	190,502
Deferred revenue	68,076	39,915
Total Current Liabilities	\$301,140	\$259,167
Notes payable, net of current maturities	767,916	796,720
Total Liabilities	\$1,069,056	\$1,055,887
Net Assets		
Without Donor Restriction	\$3,929,072	\$3,411,974
With Donor Restriction	995,528	1,037,520
Total Net Assets	\$4,924,600	\$4,449,494
Total Liabilities & Net Assets	\$5,993,656	\$5,505,381

"As life-long DuPage residents my wife and I proudly support DuPagePads with our time and financial resources to end homelessness. It is rewarding to impact the lives of individuals in need and as Pads Partners it is reassuring to see the focus and dedication of the leadership and staff working with integrity, compassion and professionalism, as great stewards of the resources provided through the many donors who support their important mission".

- John Adams, Sustaining Pads Partner



“What an eye opener learning about all of the incredible work that the Staff and our Volunteers do helping our most vulnerable to overcome obstacles and move from homelessness to a stable home. It was seeing their dedication and commitment that inspired me to want to get involved! Giving back as a member of the board of directors is extremely rewarding. I have such admiration for all of our DuPagePads team and clients as I observe the important work they accomplish with the incredible support of our Donors and Community.”

Mary Ann Kosinski
DuPagePads Board Member



DuPagePads Board of Directors

Valerie Jungels
Chair

Coldwell Banker
Residential Brokerage
Real Estate Consultant

Christopher S. Camp
Treasurer

Crowe LLP
Partner

Pamela A. Sharar-Stoppel
Secretary

Wheaton Bank & Trust
Company,
A Wintrust Community Bank
President & CEO

Ryan Bird

Byline Bank
Vice President Commercial
Relationship Officer

Kathryn Birkett

Educational Consultant

Greg Horejs

CAGE Civil Engineering
President

Lindsay Earley

SAC Wireless
Vice President, Supply Chain

Mary Ann Kosinski

First Centennial Mortgage
Senior Mortgage Adviser

Kathi Moore

Motorola Solutions –
Schaumburg, IL
Vice President of HR
Business Partner & Global
Compensation

Jim Ryan

Jim Ryan & Associates, Inc.
Partner, Attorney

Sean Ryan

Retriever Merchant Solutions
Managing Partner

Brendan Sheehy

Self-Employed

Vickie Tabbert

IASA Field Service Director

Tamara Weir


Indian Prairie School District
204

Carol Simler

DuPagePads
President & CEO



We are the



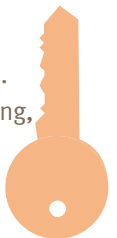
**It's Us.
It's You.
It's the Entire
DuPage
Community!**



Partner with us to transform our county.

Together, we are the key that unlocks the doors to stable housing for everyone. Homelessness has a solution: it's DuPagePads, it's you and it's me. It's housing, coupled with support services and employment. Be the solution because...

When someone believes in you, everything can change.





DuPagePads

The Solution to End Homelessness.

*When someone believes in you,
everything can change.*

601 West Liberty
Wheaton, Illinois 60187
630.682.3846
www.dupagepads.org

We respect the privacy of our donors and appreciate their support.
DuPage**Pads** does not trade, rent or sell donor information to organizations.