

Access Center “After Hours”
 703 W. Liberty Drive
 Wheaton, IL, 60187

Winter 2025-2026 Impact Report



1,082

additional service hours provided during Access Center winter “after hours”



186

individuals served during Access Center winter “after hours”



2,244

warm meals served to DuPage County neighbors in need

Extending Hours at the Access Center

On December 22, 2025, DuPagePads’ Access Center extended beyond daytime service hours. This provided overnight safety, food, and warmth 7 nights a week, including holidays, from 4pm-8am, in addition to regular Access Center service hours. It also served as the only consistent overnight center for warmth and safety in DuPage County.

During daytime business hours, the Access Center continues to provide street outreach support with access to basic needs, client screenings, diversion support to safe locations, and intake services to access shelter.

Saving Lives

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Deaths reported of unhoused individuals due to hazardous outdoor conditions in DuPage County.



Who We Helped

- 186** unsheltered persons helped after hours
- 44** over age 55
- 15** experienced domestic violence within the last 90 days
- 4** veterans
- 180** recorded exits to next step in housing journey

Meet the Stephens Family

On a frigid Saturday evening in January, a DuPage County mother arrived at the Access Center with her two children, ages 17 and 11, seeking safety for the night. They had exhausted all their options and found themselves with nowhere to turn.

Thanks to extended winter hours, this family was provided with a warm and safe environment, including hot meals and showers until they could be assessed for shelter intake. In the past, families like the Stephenses would have had to remain on the streets alone on the weekends.

Now, the family has a safe room at DuPagePads’ Interim Housing Center. The Stephens children are flourishing in school while mom works with DuPagePads Housing Navigators towards securing a home of their own.