DuPage Pads
The Solution to End Homelessness
Annual Report 2015-2016

From a Pad on the Floor...
to a Key in the Door.
Dear Donors & Friends,

Thank YOU for Being Part of our Community
It’s hard to believe that since our beginning over 30 years ago, we’ve provided a pathway to solid ground again for nearly 30,000 individuals.

You are a partner in an extraordinary support network – a community with over 4,000 volunteers, more than 160 congregations and over 50 health and human service partners - that are transforming lives.

From a Pad on the Floor...To a Key in the Door
Our proven solution to ending homelessness is housing, coupled with supportive services and employment. This care leads to good health, financial stability and a place to call home.

Housing is Good Healthcare...and Saves Taxpayers
The population we serve has a wide range of challenges that greatly impacts their health: not having safe and affordable housing, being food insecure, lack of employment and reliable transportation.

When these basic human needs and primary healthcare issues are not addressed - the result is often overreliance on costlier care such as emergency departments and the criminal justice systems. In our Supportive Housing program alone, we saved taxpayers over $3.5 million last year.

NOW More Than Ever
Men, women and children are without a place to call home in our county. We continue to need people who want to build permanent and sustainable change in this county, to build a better community, to stand with us to end this moral injustice, and to bring hope again in rebuilding and restoring lives.

When someone believes in you, everything can change!
We truly believe our clients are the writers of our work. Their stories become our joy as we witness the tremendous strength, resilience and courage of those who have overcome homelessness. Read Linda’s story and see how she broke her family’s own cycle of homelessness.

The solution to ending homelessness lies within all of us. Thank you for believing in our mission.

Carol Simler
President & CEO
DuPagePads

Jane Doyle
Chair
Board of Directors

LINDA’S STORY

“I remember on moving day, my daughter joyfully ran around our apartment, so excited to have her own room.”

Linda has known homelessness her whole life

As a child she traveled with her mom from site to site using DuPagePads Interim (Overnight) Housing program.

Linda’s young adult life was a dark time for her. Struggling with mental illness and depression, she was unable to obtain consistent employment. She found herself following in her mother’s footsteps, back at DuPagePads with her two young daughters.

“I knew I wanted to be different from my mom; I didn’t want my girls to grow up with the fear and uncertainty that I did.”

Linda’s DuPagePads case manager worked with her on a plan for stable housing and when an apartment in the DuPagePads Supportive Housing program became available, Linda was overjoyed.

Since working with DuPagePads, Linda’s mental health has stabilized, she has obtained a job in retail and plans on going back to school to be a counselor.

“It may seem strange, but I’ll never forget the excitement I had the first time I was able to write a rent check. In that moment, I was so proud of how far I had come – from that scared young girl to a responsible mother. I have DuPagePads to thank for that.”
Interim (Overnight) Housing and Supportive Housing

**DuPagePads** is the largest and only non-restrictive provider of Interim (Overnight) Housing and Supportive Housing in DuPage County.

### Interim (Overnight) Housing

This program is the front door to ensuring safety and begins working with participants on the critical initial steps in creating a housing plan.

Utilizing 30 congregations throughout the county, this program offers three overnight sites each evening 7:00pm to 7:00am October to April, and one to two sites May through September.

Clients receive three meals; many sites offer showers, laundry opportunities and other basic needs services. New participants meet with a case manager to determine resources that would support their return to a place to call “home”.

Last year, 41,036 nights of shelter were provided.

### Supportive Housing

This program provided 82 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a documented disability.

This past year, the DuPagePads Supportive Housing program served 127 individuals including 33 children. Successful at ending homelessness, 87% have stayed in their home for a year or longer.

**Housing is good healthcare.**

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**DuPagePads** is the largest provider of services to those who are homeless in the county.

#### Offering Interim (Overnight) Housing

**365 nights a year**

**HOUSING SOLUTIONS**
- Interim (Overnight) Housing
- Supportive Housing

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**BLOOMINGDALE**
St. Isidore Catholic Church

**CAROL STREAM**
Our Savior Lutheran Church
Wheaton Christian Center

**CLARENDON HILLS**
Community Presbyterian Church

**DOWNERS GROVE**
First Congregational UCC
First Presbyterian Church
St. Luke Presbyterian Church
St. Mary of Gostyn Catholic Church

**ELMHURST**
Elmhurst Presbyterian Church

**GLEN ELLYN**
First Congregational Church of Glen Ellyn UCC
First Presbyterian Church
St. Barnabas Episcopal Church

**HINSDALE**
Redeemer Lutheran Church
The Chapel

**ITASCA**
First Presbyterian Church

**LISLE**
Trinity Lutheran Church

**LOMBARD**
Congregation Etz Chaim
First Church of Lombard UCC
Peace Lutheran Church

**NAPERVILLE**
Community United Methodist Church
First Congregational United Church of Christ
Our Savior’s Lutheran Church
St. Margaret Mary Catholic Church

**OAKBROOK TERRACE**
Salvation Army

**ROSELLE**
Medinah Baptist Church

**WEST CHICAGO**
First United Methodist Church
Trinity Episcopal Church

**WINFIELD**
St. John the Baptist Catholic Church
Church of the Holy Ghost
Wood Dale Community Church

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From a pad on the floor... to a key in the door.
Innovative Programming
Addressing Clients’ Needs

Family Outreach
This program provides case management to families who come inconsistently to our overnight sites. Last year, this program served 187 individuals, including 109 children in 55 households; 80% are now in stable housing.

Medical Respite
Providing short-term housing and case management for clients with a doctor’s note, the Medical Respite program serves those who are recovering from an acute medical condition. Last year this program served 88 individuals in 62 households. Of those served, 65% are now in stable housing.

Housing Now
Rapidly rehousing families and individuals who are homeless with income, the Housing Now program provides financial assistance in the form of the first month’s rent and security deposit coupled with a year of case management services. Last year this program served 62 individuals in 33 households and 91% have maintained housing.

Client Service Center
This center assists families and individuals in obtaining financial stability and permanent housing. In order to accomplish this, case managers provide goal-setting activities and collaborate with 50 health and human service agencies including Prairie State Legal, Healthcare Alternative Systems (H.A.S.), Family Shelter Services and more.

Case managers facilitate groups focusing on chronic disease self-management, communication skills, life skills training and housing workshops. Open weekdays, individuals participating in activities at the Client Service Center have access to showers, laundry services, lockers to store personal items and last year were served 6,577 lunches.

“I never had a strong support network. After getting to know my case manager, now I feel like I have someone to turn to whenever I need her.”
- Keanna, DuPagePads client
“Without DuPagePads resources and passion for helping people, I would probably still be homeless and unemployed.”

-Lamont, DuPagePads client

Career Employment Solutions Program
Creating Sustainable Futures

This program provides a range of services to assist clients in becoming job-qualified through computer literacy classes, resume writing assistance, job search and interview skills.

Employment Specialists assess strengths, interests, skills and experience to help participants obtain a career instead of a short-term job. The program also contains a financial literacy component and budgeting assistance.

Currently, the agency is partnering with 98 local employers in a variety of backgrounds including manufacturing, hospitality, culinary, healthcare, finance (banking), telemarketing and service industries to assist in employing program participants.

This year, DuPagePads hosted its first annual Career Fair with 18 employer partners and 122 attendees.

DuPagePads partners with more than 4,000 VOLUNTEERS donating 78,102 hours, the equivalent of 38 full-time employees.

2016 Volunteers of the Year

From left: Carol Simler, DuPagePads President & CEO; Dave Morrissey, DuPagePads Volunteer of the Year; Brian Hendricks, DuPagePads Volunteer of the Year; Bob Brown, DuPagePads Volunteer of the Year.

Diana Miller, DuPagePads Special Events Coordinator; Bob Spitzer, DuPagePads Volunteer of the Year; and Janelle Barcelona, DuPagePads Vice President of Development.

Bob Brown
Glen Ellyn Evangelical Covenant Church
Years Volunteer ed: 22+

“Bob assists wherever he is most needed. He takes ownership of his tasks and is the backbone of our set-up and clean-up teams. We could not get the job done without him.”

Brian Hendricks
First United Methodist – West Chicago
Years Volunteer ed: 25+

“Brian was an influential force in the congregation becoming an overnight site. He is the most loving and compassionate volunteer I have ever worked with. As a Site Coordinator, he is the ‘glue’ that keeps our site going and makes us all better.”

Dave Morrissey
First United Methodist – West Chicago
Years Volunteer ed: 25+

“When I was recovering from health issues, Dave covered my 3-4 shifts per month, in addition to the shifts he was already committed to. I don’t know what I would have done without him, he is my ‘volunteer of the year.’”

Bob Spitzer
St. Barnabas Episcopal Church – Glen Ellyn
Years Volunteer ed: 25+

“An advocate with a heart for the homeless, Bob participates as a Site and Support Coordinator throughout the year. He volunteers for the challenging-to-fill overnight shifts. He is one of the most dedicated people I have ever met.”

DuPagePads is continually recruiting volunteers. Visit our website for more information: http://dupagepads.org/solutions/volunteer/
When someone believes in you, everything can change…
that someone could be YOU!

Your support can help people transform their lives and find a place to call “home”. Be part of the solution!

• Become a DuPagePads Visionary Partner by annually donating $5,000
• Become a DuPagePads Sustaining Partner by annually donating $2,500
• Become a DuPagePads Premier Partner by annually donating $1,000
• Become a DuPagePads Partner by annually donating $500
• Ask if your company will match your financial donation
• Volunteer at our Interim (Overnight) Housing Sites or our Client Service Center
• Attend a DuPagePads Fundraising Event
• Organize an in-kind donation drive for needed items
• Create your own fundraiser for DuPagePads
• Follow us on Facebook, Twitter, LinkedIn and YouTube
• Donate a meal for our Interim (Overnight) Housing program or Client Service Center
• Join our email newsletter at DuPagePads.org
• Designate DuPagePads in your estate planning
### Consolidated Statement of Financial Position

#### June 30, 2016 and June 30, 2015

<table>
<thead>
<tr>
<th>Assets</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrestricted cash &amp; equivalents</td>
<td>$1,330,539</td>
<td>$1,263,179</td>
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<tr>
<td>Temporarily restricted cash &amp; equivalents</td>
<td>72,663</td>
<td>96,869</td>
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<tr>
<td>Escrow accounts</td>
<td>46,943</td>
<td>42,289</td>
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<tr>
<td>Investments</td>
<td>554,760</td>
<td>136,925</td>
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<tr>
<td>Receivables</td>
<td>451,124</td>
<td>221,858</td>
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<tr>
<td>Prepaid expenses</td>
<td>61,116</td>
<td>53,926</td>
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<tr>
<td><strong>Total Current Assets</strong></td>
<td><strong>$2,117,145</strong></td>
<td><strong>$1,815,046</strong></td>
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<tr>
<td>Property &amp; Equipment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Capital assets, at cost, less accumulated depreciation</td>
<td>$2,584,902</td>
<td>$2,615,891</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$4,702,047</strong></td>
<td><strong>$4,430,937</strong></td>
</tr>
<tr>
<td>Liabilities &amp; Net Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Notes payable, current maturities</td>
<td>$28,750</td>
<td>$40,563</td>
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<tr>
<td>Accounts payable and accrued expenses</td>
<td>105,311</td>
<td>140,556</td>
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<tr>
<td>Deferred revenue</td>
<td>57,221</td>
<td>50,862</td>
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<tr>
<td><strong>Total Current Liabilities</strong></td>
<td><strong>$1,981,448</strong></td>
<td><strong>$2,135,630</strong></td>
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<tr>
<td><strong>Net Assets</strong></td>
<td><strong>$2,720,599</strong></td>
<td><strong>$2,295,307</strong></td>
</tr>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td><strong>$4,702,047</strong></td>
<td><strong>$4,430,937</strong></td>
</tr>
</tbody>
</table>

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**DuPage Pads’** diversified funding base reflects sound fiscal planning by the staff and board. The strong history of giving from both the public and private sectors proves the agency is an excellent steward of donations. Investing in DuPage Pads’ mission to end homelessness has the power to transform our community.”

Pamela Sharar-Stoppel, President & CEO of Wheaton Bank & Trust, A Wintrust Community Bank

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### Consolidated Statement of Activities

#### for the Years Ended June 30, 2016 and June 30, 2015

<table>
<thead>
<tr>
<th>Support &amp; Revenue</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$1,290,761</td>
<td>$1,193,869</td>
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<tr>
<td>Grants</td>
<td>1,524,439</td>
<td>1,555,338</td>
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<tr>
<td>United Way</td>
<td>105,998</td>
<td>112,666</td>
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<tr>
<td>Special Events</td>
<td>585,954</td>
<td>558,541</td>
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<tr>
<td>In-Kind Revenue</td>
<td>856,634</td>
<td>825,703</td>
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<tr>
<td>Other Income</td>
<td>263,828</td>
<td>247,663</td>
</tr>
<tr>
<td><strong>Total Support and Revenue</strong></td>
<td><strong>$4,627,614</strong></td>
<td><strong>$4,493,780</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Functional Expenses</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Service Center</td>
<td>$678,525</td>
<td>$708,597</td>
</tr>
<tr>
<td>Emergency Overnight Shelter</td>
<td>1,034,075</td>
<td>993,518</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>1,499,059</td>
<td>1,517,202</td>
</tr>
<tr>
<td>DuPage Housing Solutions</td>
<td>120,375</td>
<td>128,253</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>102,716</td>
<td>97,596</td>
</tr>
<tr>
<td>Fundraising</td>
<td>767,572</td>
<td>679,217</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$4,202,322</strong></td>
<td><strong>$4,124,383</strong></td>
</tr>
</tbody>
</table>

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"DuPage Pads’ diversified funding base reflects sound fiscal planning by the staff and board. The strong history of giving from both the public and private sectors proves the agency is an excellent steward of donations. Investing in DuPage Pads’ mission to end homelessness has the power to transform our community.”

Pamela Sharar-Stoppel, President & CEO of Wheaton Bank & Trust, A Wintrust Community Bank
“I couldn’t be more proud of the work that DuPagePads is doing to end homelessness in DuPage County. It is amazing to witness clients’ lives transformed by DuPagePads, who now have careers, housing and are productive citizens in the community. I am continually inspired by the dedication of our skilled staff, talented board of directors and thousands of passionate volunteers. It is my privilege to be a Board Member and contribute in any way I can.”

DuPagePads Board of Directors

Jane Doyle, Chair  
First Trust Portfolios L.P.  
Sr. Vice President of Marketing & President, FT Cares Foundation

Laura Crawford, Vice Chair  
Chamber630  
President & CEO

Marc Hausmann,  
Vice Chair  
Maclyn Group  
Partner

Maryellen Skerik, Treasurer  
North Central College  
Vice President & CFO

Valerie Jungels, Secretary  
Coldwell Banker  
Residential Brokerage  
Broker/Real Estate Consultant

Kathryn Birkett  
Educational Consultant

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MacNeal Hospital  
Executive Director Professional Practice

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Crowe Horwath LLP  
Partner

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Power Forward DuPage  
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Retired, McKesson Corp.  
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Motorola Solutions – Schaumburg, IL  
Director HR Business Partner & Global Compensation

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Managing Partner

Jim Ryan  
Jim Ryan & Associates, Inc.  
Partner, Attorney

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Cornerstone National Bank & Trust Company  
Senior Vice President

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Wheaton Bank & Trust Company, A Wintrust Community Bank  
President & CEO

Carol Simler  
DuPagePads  
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Katie Arellano  
Supportive Housing Case Manager

Karen Kinsman  
Supportive Housing Case Manager

Patricia O’Malley  
Supportive Housing Case Manager

Claudia Santana  
Supportive Housing Case Manager

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Will Salmon  
Director, Interim Housing

Nina Campbell  
Interim Housing Case Worker

Rebecca Carson  
Interim Housing Case Worker

Vicente Fernandez  
Interim Housing Case Worker

Jeanette Hamilton  
Interim Housing Case Worker

Latecia Kilgore  
Interim Housing Case Worker

Susan Kummerow  
Interim Housing Case Worker

Erica Pierre  
Interim Housing Case Worker

Kimberly Russell  
Interim Housing Case Worker

Sara Vainowski  
Programs Data Support

Adha Villanueva  
Interim Housing Case Worker

Rita Wiermanski  
Interim Housing Case Worker

Diana Zawojiska  
Interim Housing Case Worker

SUPPORTIVE HOUSING

Annika Pangan  
Director, Supportive Housing

Kelly Mannion  
Coordinator of Supportive Housing

Kim Aponte  
Supportive Housing Case Manager

CLIENT SERVICE CENTER

Jennifer Coyer  
Director, Client Service Center

Alexandra Martinez  
Client Service Center and Interim Housing Case Manager

Tashaunda McAfee  
Client Service Center Case Manager

CAREER/EMPLOYMENT SOLUTIONS

Lutisha Jefferson  
Director, Career/Employment Solutions

Carlos Johnson  
Employment Support Specialist

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Motorola Solutions – Schaumburg, IL  
Director HR Business Partner & Global Compensation

Josephine Mattern  
Volunteer Coordinator

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The Solution to End Homelessness

When someone believes in you, everything can change.

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Wheaton, Illinois 60187
630.682.3846
www.dupagepads.org

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