



DuPagePads

The Solution to End Homelessness

Annual Report 2015-2016

From a Pad on the Floor...
to a Key in the Door.



Dear Donors & Friends,

Thank YOU for Being Part of our Community

It's hard to believe that since our beginning over 30 years ago, we've provided a pathway to solid ground again for nearly 30,000 individuals.

You are a partner in an extraordinary support network – a community with over 4,000 volunteers, more than 160 congregations and over 50 health and human service partners - that are transforming lives.

From a Pad on the Floor...To a Key in the Door

Our proven solution to ending homelessness is housing, coupled with supportive services and employment. This care leads to good health, financial stability and a place to call home.

Housing is Good Healthcare...and Saves Taxpayers

The population we serve has a wide range of challenges that greatly impacts their health: not having safe and affordable housing, being food insecure, lack of employment and reliable transportation.

When these basic human needs and primary healthcare issues are not addressed - the result is often overreliance on costlier care such as emergency departments and the criminal justice systems. In our Supportive Housing program alone, we saved taxpayers over \$3.5 million last year.

NOW More Than Ever

Men, women and children are without a place to call home in our county. We continue to need people who want to build permanent and sustainable change in this county, to build a better community, to stand with us to end this moral injustice, and to bring hope again in rebuilding and restoring lives.

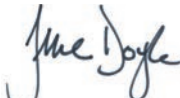
When someone believes in you, everything can change!

We truly believe our clients are the writers of our work. Their stories become our joy as we witness the tremendous strength, resilience and courage of those who have overcome homelessness. Read Linda's story and see how she broke her family's own cycle of homelessness.

The solution to ending homelessness lies within all of us. Thank you for believing in our mission.



Carol Simler
President & CEO
DuPagePads



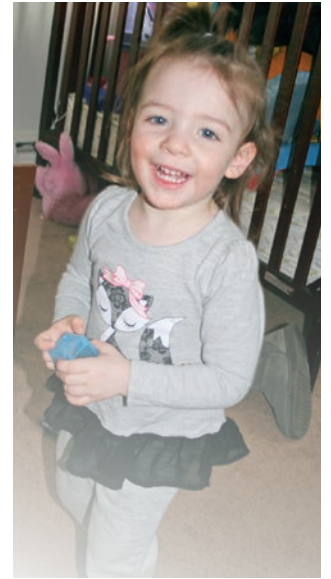
Jane Doyle
Chair
Board of Directors



LINDA'S STORY



"I remember on moving day, my daughter joyfully ran around our apartment, so excited to have her own room."



Linda has known homelessness her whole life

As a child she traveled with her mom from site to site using DuPagePads Interim (Overnight) Housing program.

Linda's young adult life was a dark time for her. Struggling with mental illness and depression, she was unable to obtain consistent employment. She found herself following in her mother's footsteps, back at DuPagePads with her two young daughters.



"I knew I wanted to be different from my mom; I didn't want my girls to grow up with the fear and uncertainty that I did."

Linda's DuPagePads case manager worked with her on a plan for stable housing and when an apartment in the DuPagePads Supportive Housing program became available, Linda was overjoyed.

Since working with DuPagePads, Linda's mental health has stabilized, she has obtained a job in retail and plans on going back to school to be a counselor.

"It may seem strange, but I'll never forget the excitement I had the first time I was able to write a rent check. In that moment, I was so proud of how far I had come – from that scared young girl to a responsible mother. I have DuPagePads to thank for that."



From a pad on the floor...
to a key in the door.

Interim (Overnight) Housing and Supportive Housing

DuPagePads is the largest and only non-restrictive provider of Interim (Overnight) Housing and Supportive Housing in DuPage County.

Interim (Overnight) Housing

This program is the front door to ensuring safety and begins working with participants on the critical initial steps in creating a housing plan.

Utilizing 30 congregations throughout the county, this program offers three overnight sites each evening 7:00pm to 7:00am October to April, and one to two sites May through September.

Clients receive three meals; many sites offer showers, laundry opportunities and other basic needs services. New participants meet with a case manager to determine resources that would support their return to a place to call "home".

Last year, 41,036 nights of shelter were provided.

Supportive Housing

This program provided 82 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a documented disability.

This past year, the DuPagePads Supportive Housing program served 127 individuals including 33 children. Successful at ending homelessness, 87% have stayed in their home for a year or longer.

Housing is good healthcare.

DuPagePads is the largest provider of services to those who are homeless in the county.

Offering Interim (Overnight) Housing

365 nights a year

HOUSING SOLUTIONS

● Interim (Overnight) Housing

■ Supportive Housing



BLOOMINGDALE

St. Isidore Catholic Church

CAROL STREAM

Our Savior Lutheran Church
Wheaton Christian Center

CLARENDON HILLS

Community Presbyterian Church

DOWNERS GROVE

First Congregational UCC
First United Methodist Church
St. Luke Presbyterian Church
St. Mary of Gostyn Catholic Church

ELMHURST

Elmhurst Presbyterian Church

GLEN ELLYN

First Congregational Church of Glen Ellyn UCC
First Presbyterian Church
St. Barnabas Episcopal Church

HINSDALE

Redeemer Lutheran Church
The Chapel

ITASCA

First Presbyterian Church

LISLE

Trinity Lutheran Church

LOMBARD

Congregation Etz Chaim
First Church of Lombard UCC
Peace Lutheran Church

NAPERVILLE

Community United Methodist Church
First Congregational United Church of Christ
Our Savior's Lutheran Church
St. Margaret Mary Catholic Church

OAKBROOK TERRACE

Salvation Army

ROSELLE

Medinah Baptist Church

WEST CHICAGO

First United Methodist Church

WHEATON

Trinity Episcopal Church

WINFIELD

St. John the Baptist Catholic Church

WOOD DALE

Church of the Holy Ghost
Wood Dale Community Church



“I never had a strong support network. After getting to know my case manager, now I feel like I have someone to turn to whenever I need her.”

- Keanna, DuPagePads client



Client Service Center

This center assists families and individuals in obtaining financial stability and permanent housing. In order to accomplish this, case managers provide goal-setting activities and collaborate with 50 health and human service agencies including Prairie State Legal, Healthcare Alternative Systems (H.A.S.), Family Shelter Services and more.

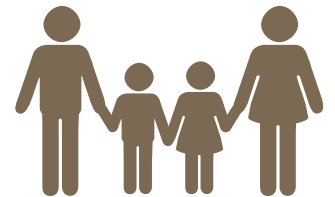
Case managers facilitate groups focusing on chronic disease self-management, communication skills, life skills training and housing workshops. Open weekdays, individuals participating in activities at the Client Service Center have access to showers, laundry services, lockers to store personal items and last year were served 6,577 lunches.



Innovative Programming Addressing Clients' Needs

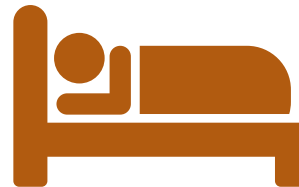
Family Outreach

This program provides case management to families who come inconsistently to our overnight sites. Last year, this program served 187 individuals, including **109 children** in 55 households; **80% are now in stable housing.**



Medical Respite

Providing short-term housing and case management for clients with a doctor's note, the Medical Respite program serves those who are recovering from an acute medical condition. Last year this program served **88 individuals** in 62 households. Of those served, **65% are now in stable housing.**



Housing Now

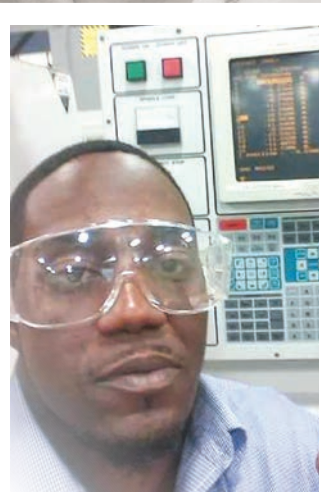
Rapidly rehousing families and individuals who are homeless with income, the Housing Now program provides financial assistance in the form of the first month's rent and security deposit coupled with a year of case management services. Last year this program served **62 individuals** in 33 households and **91% have maintained housing.**





“Without DuPagePads resources and passion for helping people, I would probably still be homeless and unemployed.”

-Lamont, DuPagePads client



Career Employment Solutions Program Creating Sustainable Futures

This program provides a range of services to assist clients in becoming job-qualified through computer literacy classes, resume writing assistance, job search and interview skills.

Employment Specialists assess strengths, interests, skills and experience to help participants obtain a career instead of a short-term job. The program also contains a financial literacy component and budgeting assistance.

Currently, the agency is partnering with 98 local employers in a variety of backgrounds including manufacturing, hospitality, culinary, healthcare, finance (banking), telemarketing and service industries to assist in employing program participants.



This year, DuPagePads hosted its first annual Career Fair with 18 employer partners and 122 attendees.

DuPagePads partners with more than
4,000 VOLUNTEERS donating **78,102 hours**,
the equivalent of 38 full-time employees.

2016 Volunteers of the Year



From left: Carol Simler, DuPagePads President & CEO;
Dave Morrissey, DuPagePads Volunteer of the Year;
Brian Hendricks, DuPagePads Volunteer of the Year;
Bob Brown, DuPagePads Volunteer of the Year.



Diana Miller, DuPagePads Special Events Coordinator;
Bob Spitzer, DuPagePads Volunteer of the Year; and
Janelle Barcelona, DuPagePads Vice President of
Development.

Bob Brown

Glen Ellyn Evangelical Covenant Church
Years Volunteered: 22+

“Bob assists wherever he is most needed. He takes ownership of his tasks and is the backbone of our set-up and clean-up teams. We could not get the job done without him.”

Brian Hendricks

First United Methodist – West Chicago
Years Volunteered: 25+

“Brian was an influential force in the congregation becoming an overnight site. He is the most loving and compassionate volunteer I have ever worked with. As a Site Coordinator, he is the ‘glue’ that keeps our site going and makes us all better.”

Dave Morrissey

First United Methodist – West Chicago
Years Volunteered: 25+

“When I was recovering from health issues, Dave covered my 3-4 shifts per month, in addition to the shifts he was already committed to. I don’t know what I would have done without him, he is my ‘volunteer of the year.’”

Bob Spitzer

St. Barnabas Episcopal Church – Glen Ellyn
Years Volunteered: 25+

“An advocate with a heart for the homeless, Bob participates as a Site and Support Coordinator throughout the year. He volunteers for the challenging-to-fill overnight shifts. He is one of the most dedicated people I have ever met.”

DuPagePads is continually recruiting volunteers. Visit our website for more information:
<http://dupagepads.org/solutions/volunteer/>



When someone believes in you, everything can change... that someone could be YOU!

Your support can help people transform their lives and find a place to call "home". Be part of the solution!

- Become a DuPagePads Visionary Partner by annually donating \$5,000
- Become a DuPagePads Sustaining Partner by annually donating \$2,500
- Become a DuPagePads Premier Partner by annually donating \$1,000
- Become a DuPagePads Partner by annually donating \$500
- Ask if your company will match your financial donation
- Volunteer at our Interim (Overnight) Housing Sites or our Client Service Center
- Attend a DuPagePads Fundraising Event
- Organize an in-kind donation drive for needed items
- Create your own fundraiser for DuPagePads
- Follow us on Facebook, Twitter, LinkedIn and YouTube
- Donate a meal for our Interim (Overnight) Housing program or Client Service Center
- Join our email newsletter at DuPagePads.org
- Designate DuPagePads in your estate planning

Band with us to end homelessness!

DuPagePads Partner Program

Join our caring network of friends who:

- Provide generous contributions to DuPagePads on an annual basis (\$5,000 Visionary Partner, \$2,500 Sustaining Partner, \$1,000 Premier Partner, \$500 Pads Partner)
- Promote the mission of DuPagePads in their community
- Encourage friends and associates to support DuPagePads in similar ways

DuPagePads Partners Receive:

- Updates from the leadership of DuPagePads to keep you informed
- Invitations to appreciation gatherings and other special events
- Affirmation that their support is ending homelessness in our community and transforming lives

Leave a Lasting Legacy...Become a Member of DuPagePads Legacy Society

Your Legacy Society donation can ensure continued success of DuPagePads while leaving a lasting impact for you or your family. Learn more about Bequests and other options on our website or contact Janelle Barcelona, 630.682.3846, ext.2220 or jbarcelona@dupagepads.org.

Highly Rated and Award-Winning Agency

DuPagePads has received the Seal of Excellence from the Standards of Excellence Institute, a voluntary certification program for organizations demonstrating the highest standards of fiscal conduct.

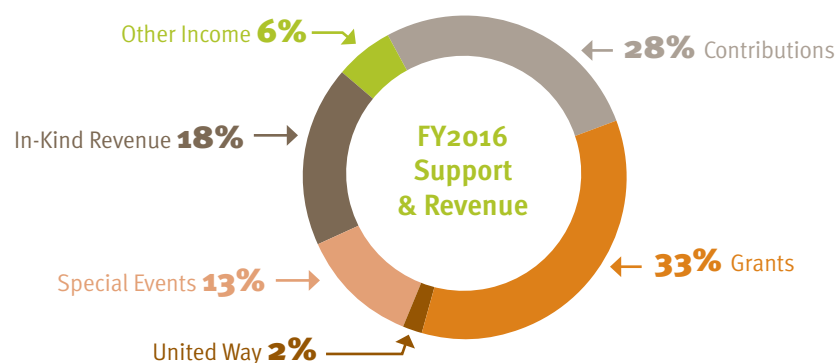
New this year, DuPagePads has earned the Platinum rating from GuideStar, the highest rating given, which speaks to organizational management and transparency.

Additionally, DuPagePads was awarded Chamber630's 2016 Not-For-Profit of the Year.

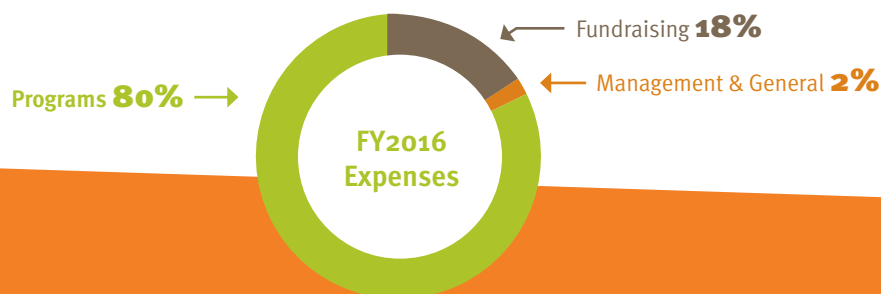


Consolidated Statement of Activities for the Years Ended June 30, 2016 and June 30, 2015

Support & Revenue	2016	2015
Contributions	\$1,290,761	\$1,193,869
Grants	1,524,439	1,555,338
United Way	105,998	112,666
Special Events	585,954	558,541
In-Kind Revenue	856,634	825,703
Other Income	263,828	247,663
Total Support and Revenue*	\$4,627,614	\$4,493,780



Functional Expenses	2016	2015
Client Service Center	\$678,525	\$708,597
Emergency Overnight Shelter	1,034,075	993,518
Permanent Supportive Housing	1,499,059	1,517,202
DuPage Housing Solutions	120,375	128,253
Management & General	102,716	97,596
Fundraising	767,572	679,217
Total Expenses	\$4,202,322	\$4,124,383



Consolidated Statement of Financial Position June 30, 2016 and June 30, 2015

Assets	2016	2015
Current Assets		
Unrestricted cash & equivalents	\$1,330,539	\$1,263,179
Temporarily restricted cash & equivalents	72,663	96,869
Escrow accounts	46,943	42,289
Investments	154,760	136,925
Receivables	451,124	221,858
Prepaid expenses	61,116	53,926
Total Current Assets	\$2,117,145	\$1,815,046

Property & Equipment		
Capital assets, at cost, less accumulated depreciation	\$2,584,902	\$2,615,891
Total Assets	\$4,702,047	\$4,430,937

Liabilities & Net Assets	2016	2015
Current Liabilities		
Notes payable, current maturities	\$28,750	\$40,563
Accounts payable and accrued expenses	105,311	140,556
Deferred revenue	57,221	50,862
Total Current Liabilities	\$191,282	\$231,981

Notes payable, net of current maturities	1,790,166	1,903,649
Total Liabilities	\$1,981,448	\$2,135,630

Net Assets		
Unrestricted	\$2,647,936	\$2,198,438
Temporarily restricted	72,663	96,869
Total Net Assets	\$2,720,599	\$2,295,307

Total Liabilities & Net Assets	\$4,702,047	\$4,430,937
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"DuPagePads' diversified funding base reflects sound fiscal planning by the staff and board. The strong history of giving from both the public and private sectors proves the agency is an excellent steward of donations. Investing in DuPagePads' mission to end homelessness has the power to transform our community,"

Pamela Sharar-Stoppel,
President & CEO of Wheaton Bank & Trust, A Wintrust Community Bank



“I couldn’t be more proud of the work that DuPagePads is doing to end homelessness in DuPage County. It is amazing to witness clients’ lives transformed by DuPagePads, who now have careers, housing and are productive citizens in the community.

I am continually inspired by the dedication of our skilled staff, talented board of directors and thousands of passionate volunteers. It is my privilege to be a Board Member and contribute in any way I can.”



Marc Hausmann,
Vice Chair
DuPagePads Board of Directors

DuPagePads Board of Directors

Jane Doyle, Chair
First Trust Portfolios L.P.
Sr. Vice President of
Marketing & President,
FT Cares Foundation

Laura Crawford, Vice Chair
Chamber630
President & CEO

Marc Hausmann,
Vice Chair
Maclyn Group
Partner

Maryellen Skerik,
Treasurer
North Central College
Vice President & CFO

Valerie Jungels,
Secretary
Coldwell Banker
Residential Brokerage
Broker/Real Estate Consultant

Kathryn Birkett
Educational Consultant

Marcie Calandra
MacNeal Hospital
Executive Director Professional
Practice

Christopher S. Camp
Crowe Horwath LLP
Partner

Karyn M. Charvat
Power Forward DuPage
Executive Director

Praveen Chathappuram
First Bank & Trust
Vice President

Clay Hafner
Pariveda Solutions, Inc.
Office Managing Vice President

Bill Hamik
Retired, McKesson Corp.
Senior VP Sales and Operations

Kathi Moore
Motorola Solutions –
Schaumburg, IL
Director HR Business Partner &
Global Compensation

Paul Negris
Oligra Partners, LLC
Managing Partner

Jim Ryan
Jim Ryan & Associates, Inc.
Partner, Attorney

John J. Schroeder
Cornerstone National Bank &
Trust Company
Senior Vice President

Pamela A. Sharar-Stoppel
Wheaton Bank & Trust Company,
A Wintrust Community Bank
President & CEO

Carol Simler
DuPagePads
President & CEO

DuPagePads Staff

Carol Simler
President & CEO

Janelle Barcelona
Vice President, Development

Karin Obman
Director of Finance & Operations

INTERIM HOUSING

Will Salmon
Director, Interim Housing

Nina Campbell
Interim Housing Case Worker

Rebecca Carson
Interim Housing Case Worker

Vicente Fernandez
Interim Housing Case Worker

Jeanette Hamilton
Interim Housing Case Worker

Latecia Kilgore
Interim Housing Case Worker

Susan Kummerow
Interim Housing Case Worker

Erica Pierre
Interim Housing Case Worker

Kimberly Russell
Interim Housing Case Worker

Sara Vainowski
Programs Data Support

Ada Villanueva
Interim Housing Case Worker

Rita Wiermansk
Interim Housing Case Worker

Diana Zawojka
Interim Housing Case Worker

SUPPORTIVE HOUSING

Annika Pangan
Director, Supportive Housing

Kelly Mannion
Coordinator of Supportive Housing

Kim Aponte
Supportive Housing Case Manager

Katie Arellano
Supportive Housing Case Manager

Karen Kinsman
Supportive Housing Case Manager

Patricia O’Malley
Supportive Housing Case Manager

Claudia Santana
Supportive Housing Case Manager

CLIENT SERVICE CENTER

Jennifer Coyer
Director, Client Service Center

Alexandra Martinez
Client Service Center and Interim Housing
Case Manager

Tashaunda McAfee
Client Service Center Case Manager

Timothy Paul
Client Service Center Case Manager

Tori Shaffer
Client Service Center Case Manager

CAREER/EMPLOYMENT SOLUTIONS

Lutisha Jefferson
Director, Career/Employment Solutions

Carlos Johnson
Employment Support Specialist

FINANCE & DEVELOPMENT

Rita Chatterjee
Grants Accountant

Linda Flo
Development Coordinator

Josephine Mattern
Volunteer Coordinator

Diana Miller
Special Events Coordinator

Sarah Swiston
Communications and Grants Manager

Gabriele Wessendorf
Development and Finance Assistant

ADMINISTRATIVE SUPPORT

Carrie Flick
Client Service Center Administrative Support

Sue Madden
Administrative Assistant



DuPagePads

The Solution to End Homelessness

*When someone believes in you,
everything can change.*

601 West Liberty
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