



Photo by LeVern Danley

When someone believes in you,  
**everything can change.**



DuPagePads

ANNUAL REPORT 2013-2014

## Donors & Friends,

Change is happening at DuPagePads.

We are absolutely delighted with our efforts this year as we continue to serve families and individuals at the lowest income levels in our community.

At the heart of our mission we are committed to end homelessness here in DuPage County.

We know what works! Our solution is housing, coupled with supportive services and employment.

People coming to our front door are offered the opportunity to change, as our staff provides immediate crisis assistance and has a variety of tools and resources to draw upon to engage people on a journey of transformation.

At DuPagePads we are challenged with the urgency of now to end homelessness in this county, to build positive change, to better our community and to bring hope again in rebuilding and restoring lives.

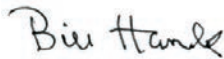
Homelessness has a solution: it's DuPagePads, it's you and it's us. It's housing, coupled with support services and employment!

We are profoundly grateful for your belief in our mission and your generosity to help support the comprehensive, sustainable solutions for those we serve.

**When someone believes in you, everything can change!**



Carol Simer  
President & CEO  
DuPagePads



Bill Hamik  
Chair  
Board of Directors



Headshot photos by Robyn Sheldon

Photos by LeVern Danley



## YOLANDA'S STORY

### I never thought I would be homeless...

"I have a Bachelor's degree and over 15 years of clerical-administrative experience. One day I unexpectedly lost my office job and eventually my apartment. I never thought I would be homeless – it was quite a shock."

When I first came to DuPagePads, my Case Manager immediately referred me to the Employment Director who assessed my skills, advised me on resume writing and interview techniques and helped me search for job opportunities that met my experience with their more than 30 community employers.

Before my interview, my Case Manager took me to get fitted for a suit jacket – I felt like 'Cinderella'.

My interview went really well and I got the job! Now I'm a recruiter for a bus company which allows me the rewarding opportunity to come back to DuPagePads and help others find a career."



**"DuPagePads has been a blessing for me and I feel like we are a family. They have helped me turn the lemons in my life into lemonade."**

## HOUSING LOCATIONS

Housing Solutions  
 ● Interim (Overnight) Housing  
 ■ Permanent Supportive Housing



DuPage**Pads** is the largest provider of Interim (Overnight) Housing and Supportive Housing in DuPage County. Last year, DuPage**Pads** provided 145,501 meals, safety and 44,284 nights of shelter.

### INTERIM (OVERNIGHT) HOUSING

As the only non-restrictive emergency housing available in DuPage County, the Interim (Overnight) Housing Program is one of the first entry points where assessment and support services begin. DuPage**Pads** case managers work to engage individuals to move from crisis to self-sufficiency. Thirty-one sites throughout DuPage County provide shelter 365 nights a year with support from 160 congregations and 4,000 volunteers.

### SUPPORTIVE HOUSING

The Supportive Housing program provides 76 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a documented disability.

This past fiscal year, DuPage**Pads** Supportive Housing program served 115 individuals including 34 children. 88% have had a place to call home for a year or longer.

As a result of all of DuPage**Pads** housing programs and supportive services, 392 individuals obtained housing in our community.



Photo by  
Marian Kraus Photography

#### BLOOMINGDALE

St. Isidore Catholic Church

#### CAROL STREAM

Corpus Christi Parish  
Our Savior Lutheran Church

#### CLARENDON HILLS

Community Presbyterian Church

#### DOWNERS GROVE

First Congregational UCC  
First United Methodist Church  
St. Luke Presbyterian Church  
St. Mary of Gostyn Catholic Church

#### ELMHURST

Elmhurst Presbyterian Church

#### GLEN ELLYN

First Congregational Church of Glen Ellyn UCC  
First Presbyterian Church  
Glen Ellyn Evangelical Covenant Church  
St. Barnabas Episcopal Church

#### HINSDALE

Redeemer Lutheran Church

#### ITASCA

First Presbyterian Church

#### LISLE

Trinity Lutheran Church

#### LOMBARD

Congregation Etz Chaim  
First Church of Lombard UCC  
Peace Lutheran Church

#### NAPERVILLE

Community United Methodist Church  
First Congregational United Church of Christ  
Our Saviour's Lutheran Church  
St. Margaret Mary Catholic Church

#### OAKBROOK TERRACE

Salvation Army

#### ROSELLE

Medinah Baptist Church

#### WAYNE

Resurrection Catholic Church

#### WEST CHICAGO

First United Methodist Church

#### WHEATON

Trinity Episcopal Church

#### WINFIELD

St. John the Baptist Catholic Church

#### WOOD DALE

Church of the Holy Ghost  
Wood Dale Community Church





Photos by LeVern Danley



Photo by LeVern Danley

# INNOVATIVE PROGRAMMING

## SUPPORT SERVICES

DuPagePads is committed to a system of change aimed at providing a comprehensive approach to addressing the health and well-being of the families and individuals served, all leading to housing.

Professional case managers/coaches skilled in substance abuse and mental health services work to establish an individualized goal plan, provide referrals to all eligible benefits and support in making positive life choices.

### CLIENT SERVICE CENTER

The DuPagePads Client Service Center, open weekdays from 7:30am-3:00pm, ensures individuals have access to basic needs including showers and laundry facilities while empowering individuals to participate in support groups to facilitate change.



### OUTREACH TO FAMILIES

Case managers engage families precariously housed with the goal of establishing permanent housing and economic stability.

Last year this program served 194 individuals; 71% are now in stable housing including 52 adults and 85 children.

### MEDICAL RESPITE PROGRAM

The Medical Respite Program is a short-term residential program which allows individuals who are homeless to have the required rest and recovery time needed to address health conditions. After being discharged from a hospital or with a doctor's referral, participants will have access to medical care, support services and options for housing.

The Respite Program has served 97 individuals and 39% are now in stable housing, including 28 adults and 10 children.

#### Reasons for Respite Stays

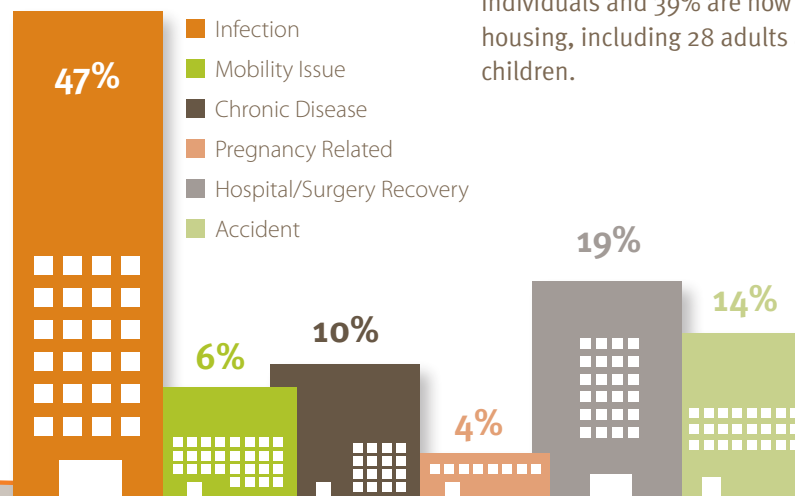




Photo by LeVern Danley

## VOLUNTEER

DuPagePads partners with more than  
**4,000 volunteers donating 65,000 hours.**

This year, DuPagePads launched an online volunteer training program and has received high ratings from those who have completed it. Learn more about volunteering on our website:  
<http://dupagepads.org/solutions/volunteer/>

### Volunteer of the Year Recipients: What makes them inspirational?

## CAREER SOLUTIONS

### CAREER/EMPLOYMENT SOLUTIONS

This program provides a range of services for men and women to create sustainable futures. The program assesses strengths, skills and experiences to find a career that is compatible to the needs and abilities of each candidate.

The Career Solutions Center provides training on resume building, soft skills and how to use a variety of career discovery techniques. Once employment is secured, staff continue to provide opportunities, services and support for each candidate to ensure a smooth transition and job retention.

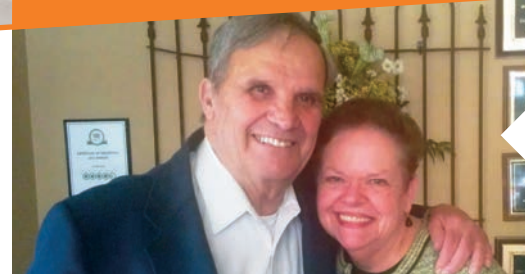
DuPagePads continues to create opportunities with local employers and has worked with businesses in the areas of manufacturing, hospitality, healthcare and various service industries. A new partnership with Jane Addams Resource Center

provides training and certification in manufacturing, including welding and machinist programs.

Last fiscal year 107 jobs were found for individuals seeking employment assistance from DuPagePads. 67 individuals remained employed over 90 days.

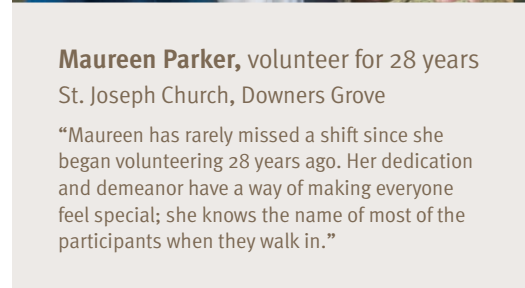
### PARTNERSHIPS

DuPagePads recognizes the significance of collaborations with community organizations. Embedded in the framework of the organization is the passion to advocate on behalf of the individuals and families served. Partnerships and collaborations exist throughout DuPage to effectively leverage resources that ultimately will lead to permanent housing. Such community partnerships exist with social services and faith-based organizations, county government, hospitals and health care institutions.



**Paul Kalinich**, volunteer for over 25 years  
First Congregational Church of Glen Ellyn

"He greets program participants and visits with everyone like a neighbor. A seasoned volunteer, Paul has the wisdom to handle any issues that arise. He embodies all that DuPagePads is about."



**Maureen Parker**, volunteer for 28 years  
St. Joseph Church, Downers Grove

"Maureen has rarely missed a shift since she began volunteering 28 years ago. Her dedication and demeanor have a way of making everyone feel special; she knows the name of most of the participants when they walk in."



**Cindy Sheely**, volunteer for over 25 years  
Roselle United Methodist Church

"She is always faithfully serving, helping in the evening and again in the mornings. She continually inspires others to get involved with DuPagePads."



**Riyah Basha**, volunteer for one year  
Islamic Foundation

In addition to recruiting volunteers, Riyah sold hot chocolate and raised funds to cover food costs. She volunteers at 4:30 am, supervises breakfast and cleanup, then heads to school. She has even driven through a blizzard to serve.







## SUPPORT PARTNER

When someone believes in you,  
everything can change...that someone could be YOU!

**Your support can help people transform their lives and find a place to call “home”.  
Band with us today!**

- Become a DuPage**Pads** Partner by annually donating \$500
- Become a DuPage**Pads** Premier Partner by annually donating \$1,000
- Become a DuPage**Pads** Sustaining Partner by annually donating \$2,500
- Ask if your company will match your financial donation
- Volunteer at our Interim (Overnight) Housing Sites or our Client Service Center
- Attend a DuPage**Pads** Fundraising Event
- Organize an in-kind donation drive for needed items
- Create your own fundraiser for DuPage**Pads**
- Follow us on Facebook, Twitter, LinkedIn and YouTube
- Join our email newsletter at [DuPagePads.org](http://DuPagePads.org)
- Designate DuPage**Pads** in your estate planning

“Giving a part of our estate to DuPage**Pads** will help the agency continue to provide support for the homeless. My wife and I have always felt that giving back some of the blessings we have received is not only appropriate, but required.”

Glenn Sapa  
Former DuPage**Pads** Board President



Photo by Robyn Sheldon

## Band with us to end homelessness! DuPage**Pads** Partner Program

**Join our caring network of friends who:**

- Provide generous contributions to DuPage**Pads** on an annual basis.  
(\$2,500 Sustaining Partner, \$1,000 Premier Partner, \$500 Pads Partner)
- Promote the mission of DuPage**Pads** in their community.
- Encourage friends and associates to support DuPage**Pads** in similar ways.

**DuPage**Pads** Partners Receive:**

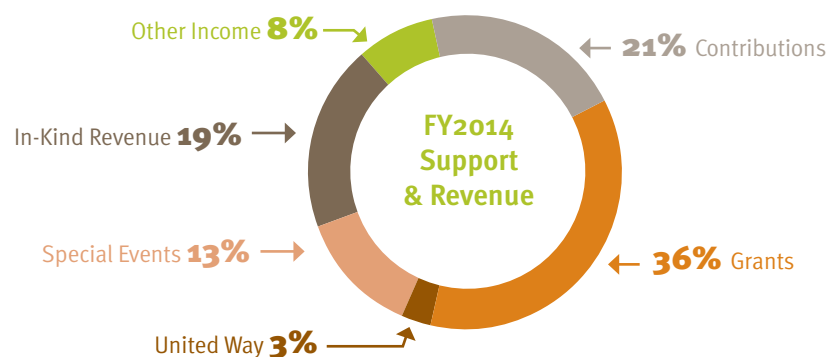
- Updates from DuPage**Pads** leadership to keep you informed.
- Invitations to appreciation gatherings and other special events.
- Affirmation that your support is ending homelessness in our community and transforming lives.

## Leave a Lasting Legacy

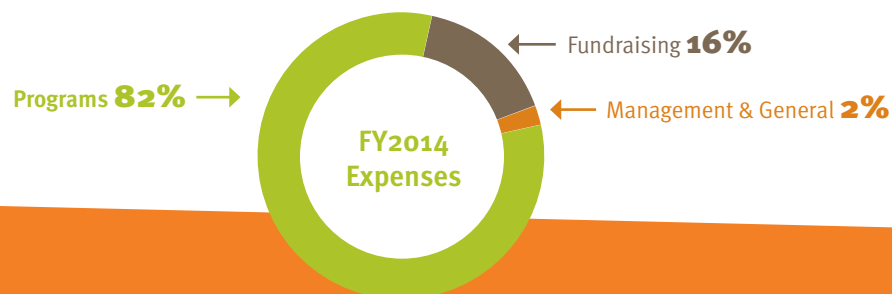
Your Legacy Society donation can ensure continued success of DuPage**Pads** while leaving a lasting impact for you or your family. Learn more about Bequests and other options at our website or contact Janelle Barcelona, 630.682.3846, ext.2220 or [jbarcelona@dupagepads.org](mailto:jbarcelona@dupagepads.org).

## Consolidated Statement of Activities for the Years Ended June 30, 2014 and June 30, 2013

Support & Revenue	2014	2013
Contributions	\$867,984	\$948,002
Grants	1,481,872	1,569,796
United Way	127,748	164,538
Special Events	513,796	516,298
In-Kind Revenue	782,183	840,301
Other Income	331,645	270,981
<b>Total Support and Revenue*</b>	<b>\$4,105,228</b>	<b>\$4,309,916</b>



Functional Expenses	2014	2013
Client Service Center	\$675,242	\$575,204
Emergency Overnight Shelter	936,432	959,812
Permanent Supportive Housing	1,510,234	1,415,668
DuPage Housing Solutions	130,021	118,547
Volunteer Training	23,170	--
Management & General	93,301	115,799
Fundraising	647,359	646,334
<b>Total Expenses</b>	<b>\$4,015,759</b>	<b>\$3,831,364</b>



## Consolidated Statement of Financial Position June 30, 2014 and June 30, 2013

Assets	2014	2013
<b>Current Assets</b>		
Unrestricted cash & equivalents	\$1,044,756	\$808,127
Temporarily restricted cash & equivalents	15,368	64,000
Escrow accounts	36,612	65,283
Investments	136,331	147,431
Receivables	237,091	279,125
Prepaid expenses	43,350	47,936
<b>Total Current Assets</b>	<b>\$1,513,508</b>	<b>\$1,411,902</b>

<b>Property &amp; Equipment</b>		
Capital assets, at cost, less accumulated depreciation	\$2,685,923	\$2,712,363
<b>Total Assets</b>	<b>\$4,199,431</b>	<b>\$4,124,265</b>

Liabilities & Net Assets	2014	2013
<b>Current Liabilities</b>		
Notes payable, current maturities	\$35,386	\$35,048
Accounts payable and accrued expenses	109,118	80,626
Deferred revenue	73,681	80,495
<b>Total Current Liabilities</b>	<b>\$218,185</b>	<b>\$196,169</b>

Notes payable, net of current maturities	2,055,336	2,091,655
<b>Total Liabilities</b>	<b>\$2,273,521</b>	<b>\$2,287,824</b>

<b>Net Assets</b>		
Unrestricted	\$1,910,542	\$1,772,441
Temporarily restricted	15,368	64,000
<b>Total Net Assets</b>	<b>\$1,925,910</b>	<b>\$1,836,441</b>

<b>Total Liabilities &amp; Net Assets</b>	<b>\$4,199,431</b>	<b>\$4,124,265</b>
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DuPagePads has received the coveted 4-star rating from Charity Navigator, the premier evaluator of non-profit organizations. This rating, along with our Standard for Excellence Seal of approval, demonstrates that we are accountable, transparent and trustworthy to be good stewards of generous donations.

Standards for  
**excellence**



"Twenty-nine years ago DuPagePads had the audacious idea that it would end homelessness in DuPage County.

In that first year, DuPagePads served 120 homeless individuals. Last year, DuPagePads served 1,360 individuals, 144 families and alarmingly 241 children. As the homeless population has changed over the years, DuPagePads has found even more ways to help individuals and families make the journey out of homelessness.

I believe wholeheartedly in the work DuPagePads is doing in our community to end homelessness. I've seen firsthand the success stories of clients who now have housing and are leading productive lives. I'm truly thrilled and inspired to be on the Board and help in any way I can to further the DuPagePads' mission."

Jane Doyle, Secretary, DuPagePads Board of Directors



## DuPagePads Board of Directors

### Bill Hamik, Chair

Retired, McKesson Corporation  
Sr. Vice President of Sales & Operations

### Laura Crawford, Vice Chair

Chamber630  
President & CEO

### Joel Weinberger, Vice Chair

Continental Motors of Naperville  
Owner/President

### Rich Bartell, Treasurer

K2 Industrial Services, Inc.  
Chief Financial Officer  
Member Board of Directors

### Jane Doyle, Secretary

First Trust Portfolios, L.P.  
Sr. Vice President  
Marketing & President,  
FT Cares Foundation

### Praveen Chathappuram

First Bank & Trust  
Vice President/Commercial  
Banking

### Scott Drumheller

Lions Club International  
Executive Administrator

### Juli A. Gumina

Sullivan Taylor & Gumina, P.C.  
Managing Partner/CEO

### Mark Hausmann

Maclyn Group  
Partner

### Louis A. Holland, Jr.

Cumota, LLC  
President & Chief Financial  
Officer

### Valerie Jungels

Coldwell Banker  
Residential Brokerage  
Broker/Real Estate Consultant

### Tom Krieger

Graham Packaging Company  
Director of Engineering

### Paul Negriz

Oligra Partners, LLC  
Managing Partner

### Jim Ryan

Ryan & Ryan, Law Firm  
Partner, Attorney

### John J. Schroeder

West Suburban Bank  
Vice President

### Pamela A. Sharar-Stoppel

Wheaton Bank & Trust Company,  
A Wintrust Community Bank  
President & CEO

### Maryellen Skerik

Lions Club International  
CFO/Treasurer

### Carol Simler

DuPagePads  
President & CEO

## DuPagePads Staff

### Carol Simler

President & CEO

### Beth Epstein-Rosenthal

Vice President, Programs

### Janelle Barcelona

Vice President, Development

### Karin Obman

Director of Finance and Operations

### INTERIM HOUSING

#### Will Salmon

Director, Interim Housing

#### Rebecca Carson

Interim Housing Case Manager

#### John Fehrman

Interim Housing Case Manager

#### Cheryl Hejnal

Interim Housing Case Manager

#### Sylvia Hibbard

Interim Housing Case Manager

#### Raymond Law

Interim Housing Case Manager

#### Myron McCloud

Interim Housing Case Manager

#### Renee Perry

Interim Housing Case Manager

#### Erica Pierre

Interim Housing Case Manager

#### Renee Richel

Interim Housing Case Manager

#### Sara Vainowski

Programs Data Support

### SUPPORTIVE HOUSING

#### Annika Pangan

Director, Supportive Housing

#### Kelly Mannion

Supportive Housing Supervisor

#### Courtney Boyda Madden

Supportive Housing Case Manager

#### Secondiano Redento

Supportive Housing Case Manager

### Louis Riviera

Supportive Housing Case Manager

### Tori Shaffer

Supportive Housing Case Manager

### CLIENT SERVICE CENTER

#### Jennifer Coyer

Director, Client Service Center

#### Jenny DeLeon

Client Service Center Case Manager

#### Dariana Mahaffey

Community and Supportive Housing Case  
Manager

#### Grace McCutcheon

Client Service Center and Interim Housing Case  
Manager

#### Timothy Paul

Client Service Center Case Manager

### CAREER/EMPLOYMENT SOLUTIONS

#### Sandra Smith

Director, Employment

#### Lutisha Jefferson

Employment Support Specialist

### VOLUNTEERS

#### Colleen Conwood

Volunteer Coordinator

### FINANCE & OPERATIONS

#### Rita Chatterjee

Grants Accountant

### DEVELOPMENT

#### Linda Flo

Annual Gifts Coordinator

#### Kariann Lazansky

Special Events Coordinator

#### Sarah Swiston

Communications and Grants Coordinator

#### Gabriele Wessendorf

Development and Finance Assistant

### ADMINISTRATIVE SUPPORT

#### Sue Madden

Administrative Assistant

#### Lorie Anne Chaussey

Client Service Center Administrative Support





# DuPagePads

The Solution to End Homelessness.

*When someone believes in you,  
everything can change.*

601 West Liberty  
Wheaton, Illinois 60187  
630.682.3846  
[www.dupagepads.org](http://www.dupagepads.org)

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