Dear Friends,

Twenty-six years ago, an overnight emergency shelter system was needed in DuPage County to “house” the homeless. While overnight shelters are still needed, we know that the solution is more complex than providing meals and shelter.

**The mission of DuPage PADS is to end homelessness in DuPage County** and years of experience have shown us that this is achieved through housing, coupled with support services and employment. We know that housing is a crucial first step toward recovery. In addition to being the largest provider of interim (overnight) housing, DuPage PADS is also the largest provider of permanent supportive housing apartments in DuPage County, currently at 64 apartments, with an additional 12 apartments next year and more expected to be added in the near future. Once our clients achieve housing, we continue to work with them by providing the support they need.

Individuals and families who are homeless have complicated and complex issues, but DuPage PADS has access to a range of supportive services which are tailored to meet the specific needs and goals of each client. Our comprehensive services include goal planning, addictions counseling and ensuring individuals are receiving their health care needs and benefits. Our computer literacy classes, job coaching and partnerships with community employers have proven to be very successful. 71% of our clients seeking employment obtained jobs, even in these challenging times.

We are truly grateful for our collaborations among more than 4,000 dedicated volunteers, 130 congregations and service organizations, and more than 50 partnerships in the community. Because of this support and generous contributions from our donors, we continue to work toward our goal to restore the lives of the many individuals, families, and even children in our county who are searching for a place to call home.

**DuPage PADS saw a 72% increase in the number of children served over the last three years and a 30% increase in the number of families.**

This past fiscal year, DuPage PADS served 104 families including 170 children.
My name is Larry and after four years of being homeless, I am moving into my own apartment.

I would not be here today without DuPage PADS.

In 2007, I lost my job and have been working with DuPage PADS since. Not only was I in need of shelter, but I continually struggle with my health. I have severe arthritis and neuropathy, and recently had a stroke. My pain is progressing, sometimes my legs will go numb and I just fall.

In 2010, I was diagnosed with prostate cancer. I had been going to radiation and the cancer is in remission, but my medications were so expensive. I would sometimes have to make decisions about which ones to take.

DuPage PADS saw me suffering and used their partnerships with the community to help me receive my Veterans’ benefits. Now choosing which medication to take is one less difficult decision I have to make. I’m looking forward to getting my health back on track. They are also helping me receive my social security and disability benefits as well.

What really makes me smile is thinking about my new apartment. It has given me something to look forward to. I really appreciate everything I have received and want to let everyone know how much DuPage PADS is doing for so many people in the community.
Through an intensive series of assessments and interventions, DuPage PADS continues to assist individuals and families to obtain resources and support that can lead to housing.

**HOUSING SOLUTIONS**

We offer interim (overnight) and permanent supportive housing solutions, combined with case management and employment services to assist people to reintegrate back into the community.

**Interim (Overnight) Housing**

DuPage PADS operates the largest network of interim (overnight) housing sites in DuPage County. We provide men, women and children who are homeless in our communities with meals, shelter, safety and support by effectively partnering with congregations, volunteers and DuPage PADS staff.

**Permanent Supportive Housing**

The Permanent Supportive Housing program provides permanent, affordable housing and support services targeting individuals and families who are consistently homeless or who have a disability. Supportive housing enables residents to remain housed and ensures long-term stability. Case managers work with individuals and families to increase self-sufficiency and become productive members of their individual communities. DuPage PADS is the largest provider of Permanent Supportive Housing in DuPage County with 64 apartment units and 12 more to be added this upcoming year.

**32,063** nights of shelter for **1,079** individuals

**106,981** meals served at overnight sites and **Client Service Center**
DuPage PADS offers 27 interim (overnight) sites throughout the county.

Housing Locations
Bensenville
Bloomingdale
Carol Stream
Clarendon Hills
Downers Grove
Elmhurst
Glen Ellyn
Hinsdale
Itasca
Lisle
Lombard
Naperville
Villa Park
West Chicago
Wheaton
Wood Dale

Photo by Marian Kraus Photography
It is not enough to provide strictly shelter and food. Ending homelessness must include resources and services that help people break the cycle of homelessness.

**SUPPORTIVE SERVICES**

DuPage PADS has developed a comprehensive approach to move men, women and children who are homeless into housing. The first step in accomplishing this mission is to engage individuals and families and provide them with opportunities for hope and change.

**Triage Needs Assessment**

Triage Needs Assessment occurs within the first 72 hours of the individual’s initial contact with DuPage PADS. It quickly identifies basic needs and services necessary to begin to move the individual into housing and help them conquer the barriers that resulted in their homelessness.

**Client Service Center**

Individuals and families who are homeless are offered assistance to meet their basic needs, and then given support and opportunities to redirect their lives.

**Life Skills Coaching**

Professional Case Managers/Coaches skilled in substance abuse and mental health services work to develop relationships with each person, restoring self-esteem and helping individuals make positive life choices.

**SUPPORT GROUPS**

Support groups offer a safe environment to share, learn and grow. Some of the support groups facilitated by DuPage PADS Case Managers include parenting groups, anger management groups, and substance abuse education.

80% of those over the age of 17 participated in groups, education and/or life individual goal planning through DuPage PADS.
EMPLOYMENT

DuPage PADS Employment Program provides a skill assessment and helps the client establish an employment plan.

Education
DuPage PADS partners with College of DuPage and Literacy DuPage to offer on-site GED classes. Through collaborating with Jewish Vocational Services, a Pharmacy Technician Training Program is provided to qualified candidates and includes 10 weeks of free training and a 3 week internship. Additional Employment Program services also include job coaching, interview skills and discussions on resume writing and job leads.

Community Partnerships
Our Employment Program, in collaboration with other social service partners, provides a comprehensive approach to linking businesses with qualified job candidates.

14 clients graduated and received GED certificates

71% of our clients seeking employment obtained jobs, even in these challenging times.
Consolidated Statement of Activities
for the Years Ended June 30, 2011 and June 30, 2010

Support & Revenue

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$670,422</td>
<td>$714,131</td>
</tr>
<tr>
<td>Grants</td>
<td>1,085,141</td>
<td>1,104,247</td>
</tr>
<tr>
<td>United Way</td>
<td>161,843</td>
<td>126,031</td>
</tr>
<tr>
<td>Fundraising</td>
<td>291,523</td>
<td>206,469</td>
</tr>
<tr>
<td>In-Kind Revenue</td>
<td>788,195</td>
<td>774,448</td>
</tr>
<tr>
<td>Other Income</td>
<td>250,977</td>
<td>271,763</td>
</tr>
<tr>
<td><strong>Total Support and Revenue</strong></td>
<td><strong>$3,248,101</strong></td>
<td><strong>$3,197,089</strong></td>
</tr>
</tbody>
</table>

Consolidated Statement of Activities
for the Years Ended June 30, 2011 and June 30, 2010

Functional Expenses

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Support Center</td>
<td>$526,768</td>
<td>$505,526</td>
</tr>
<tr>
<td>Emergency Overnight Shelter</td>
<td>875,846</td>
<td>840,148</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>210,958</td>
<td>170,824</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>961,051</td>
<td>843,190</td>
</tr>
<tr>
<td>DuPage Housing Solutions</td>
<td>27,536</td>
<td>123,277</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>165,059</td>
<td>186,112</td>
</tr>
<tr>
<td>Fundraising</td>
<td>503,822</td>
<td>409,665</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$3,271,040</strong></td>
<td><strong>$3,078,742</strong></td>
</tr>
</tbody>
</table>
# Consolidated Statement of Financial Position

**June 30, 2011 and June 30, 2010**

## Assets

### Current Assets

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted cash &amp; equivalents</td>
<td>$421,410</td>
<td>$433,535</td>
</tr>
<tr>
<td>Temporarily restricted cash &amp; equivalents</td>
<td>4,000</td>
<td>19,083</td>
</tr>
<tr>
<td>Escrow accounts</td>
<td>52,954</td>
<td>37,563</td>
</tr>
<tr>
<td>Investments</td>
<td>248,567</td>
<td>276,315</td>
</tr>
<tr>
<td>Receivables</td>
<td>128,600</td>
<td>128,673</td>
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<tr>
<td>Prepaid expenses</td>
<td>27,714</td>
<td>32,301</td>
</tr>
<tr>
<td><strong>Total Current Assets</strong></td>
<td><strong>$883,245</strong></td>
<td><strong>$927,470</strong></td>
</tr>
</tbody>
</table>

### Property & Equipment

- Capital assets, at cost, less accumulated depreciation: $2,850,016 / $2,876,790

### Total Assets

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$3,733,261</strong></td>
<td><strong>$3,804,260</strong></td>
</tr>
</tbody>
</table>

## Liabilities & Net Assets

### Current Liabilities

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notes payable, current maturities</td>
<td>$28,750</td>
<td>$28,750</td>
</tr>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>84,513</td>
<td>158,268</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>60,378</td>
<td>5,932</td>
</tr>
<tr>
<td><strong>Total Current Liabilities</strong></td>
<td><strong>$173,641</strong></td>
<td><strong>$192,950</strong></td>
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</table>

### Total Liabilities

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notes payable, net of current maturities</td>
<td>$2,251,947</td>
<td>$2,280,698</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$2,425,588</strong></td>
<td><strong>$2,473,648</strong></td>
</tr>
</tbody>
</table>

### Net Assets

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted</td>
<td>$1,303,673</td>
<td>$1,311,529</td>
</tr>
<tr>
<td>Temporarily restricted</td>
<td>4,000</td>
<td>19,083</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$1,307,673</strong></td>
<td><strong>$1,330,612</strong></td>
</tr>
</tbody>
</table>

### Total Liabilities & Net Assets

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td><strong>$3,733,261</strong></td>
<td><strong>$3,804,260</strong></td>
</tr>
</tbody>
</table>
We live in one of the wealthiest counties in the country. And yet, we serve thousands of individuals and families with young children who have no place to live.

We could talk at length about the causes and contributing factors of homelessness, but what we must acknowledge is that homelessness is a community issue – and community issues need community solutions. Ending homelessness cannot be the responsibility of a few suburbs or social service agencies – it must be the combined responsibility of the greater DuPage community. We believe that DuPage PADS is uniquely qualified at this time to lead the community effort to end homelessness in our county, and we invite you all to join us in this effort.

Sheila Sarovich - President, Board of Directors
DuPage PADS 2010-2011 Annual Report

Carol Simler
*Executive Director*

Beth Epstein
*Director of Programs*

**Interim Housing**

Will Salmon
*Coordinator*

Ryan Behnke
*Case Manager*

Kimberly Branch
*Case Manager*

John Fehrman
*Case Manager*

Jaclyn Harvey
*Case Manager*

Raymond Law
*Case Manager*

Alesia Manuel
*Case Manager*

Cecilia O’Neill
*Case Manager*

Suzanne Vertigan
*Case Manager*

Stephanie Harman
*Administrative Support*

**Permanent Supportive Housing**

Beth Webb
*Coordinator*

Heather Worobey
*Supportive Housing Supervisor*

Courtney Boyda
*Case Manager*

Jyothi Budanur
*Case Manager*

Sylvia Roche
*Case Manager*

**Client Service Center**

Jennifer Coyer
*Coordinator*

Timothy Paul
*Case Manager*

Renee Richel-Kringlie
*Case Manager*

Louis Rivera
*Case Manager*

Sue Madden
*Administrative Support*

**Employment Program**

Lawrence Cada
*Employment Coordinator*

Jill Kimak
*Employment Support Specialist*

**Volunteers**

Anne O’Dell
*Volunteer Coordinator*

**Operations**

Dru Bergman
*Operations Manager*

Lynne Rowe
*Administrative Assistant*

**Development**

Janelle Barcelona
*Director of Development*

Sarah Grindstaff
*Communications and Grants Coordinator*

Jennifer Pudwill
*Special Events Coordinator*

Gabriele Wessendorf
*Development Support*

*Ending homelessness by restoring lives.*
Our mission is to end homelessness in DuPage County.

DuPage PADS

Ending homelessness by restoring lives.

705 West Liberty
Wheaton, IL 60187
(630) 682-3846
Fax: (630) 682-3874

Find out more about us at www.dupagepads.org