

Frequently Asked Questions

Are the Interim Housing sites open every night?

Yes. The Interim Housing sites operate on a winter (October-April) and summer (May-September) schedule. Call 630-682-3846 ext: 3650 to hear daily site availability or visit www.dupagepads.org.

What are the arrival times?

- Families can arrive at 5:30pm and doors open at 6:00pm at designated sites.
- Singles can arrive at 6:30pm and doors open at 7:00pm.
- Late arrival time is 9:30pm.

Who is eligible to use the Interim Housing Sites?

Eligible clients must have:

- Current Driver's License or state ID,
- Single adults must be at least 18 years old,
- From March 1st through September 30th, only those whose last address is in DuPage County are eligible.

Who is NOT eligible to use the Interim Housing Sites?

Registered sex offenders and anyone found guilty of a violent felony.

Is there an Interim Housing site capacity?

Site capacity numbers are set by the local fire department and vary from site to site.

*When someone believes in you,
everything can change.*



Address: 601 West Liberty
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Phone: 630.682.3846
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DuPagePads

The Solution to End Homelessness.

Interim Housing Program

Welcome!

Our professional staff and volunteers are here to assist you with your overnight stay.

Basic Information

- Interim Housing Sites are open 365 days a year and located throughout DuPage County
- Interim Housing Sites are at a different location each night with support from volunteers
- Sites open at 6:00pm for families and 7:00pm for adults; and close the next morning at 7:00am
- Most locations can be reached by public transportation
- Professional staff register people who are new to the program each night
- Family friendly sites are available from October through April in Southern parts of DuPage County

Basic Need Services

- Meals (dinner, breakfast and bag lunch)
- Sleeping arrangements (pad, pillow and bedding)
- Laundry (at limited locations)
- Showers (at limited locations)
- Hair cuts (at limited locations)
- On site medical services at selected sites (October thru April)

Case Management Services

- Intake screening/assessment services
- Alcohol and substance abuse counseling/referrals
- Daily and short-term goal planning
- Assistance in accessing eligible benefits
- Life skills support groups
- Linkages to needed health and social service solutions to regain stability
- Referrals to our Career Employment Solutions program

Other programs and services

- Individualized Case Management (90 days)
- Employment and Education
- Family Outreach
- Medical Respite
- Other Housing Options
- Supportive Housing Program (must meet program eligibility)

Support Groups

- Alcoholics/Narcotics Anonymous
- Men/Women's Support Groups
- Winner's Circle



Ending homelessness one journey at a time.