When someone believes in you, everything can change.
Donors & Friends,

We are thrilled with our efforts to move forward and radically change the landscape of homeless services. Positive changes are happening with the people we serve and in our programs as we work to end homelessness in DuPage County.

The long-term solution to ending homelessness is housing, coupled with supportive services and employment. Our partnership with each of you enables individuals and families to set a pathway to thrive again in our community.

We now have services in place and better ways to shorten the time people are in crisis. We immediately provide interventions for people to exit homelessness as quickly as possible and move back to a place to call “home”.

Our new tools for diversion from the overnight sites are working to move individuals and families to more appropriate settings and back to housing in our community.

We are proud to say that we’ve become one of the most skilled, trained and experienced social service organizations in the county.

With our goal and strategic direction clear, we continue to need people like you who believe that everyone matters, that everyone has value and a contribution to offer to the fabric of our community.

Our sincerest thanks to you for helping to build positive change and to work with us toward one goal, one mission – ending homelessness.

Because when someone believes in you, everything can change!

Carol Simer
Executive Director
DuPagePads

Bill Hamik
President
Board of Directors

Now I have a career I am passionate about...

“In 2009, I lost my job as a customer service representative and eventually lost my apartment. Not only did DuPagePads give me shelter, but they helped me rebuild my life.

I knew I wanted to become a massage therapist, but didn’t know how to start. DuPagePads showed me the way.

Through a scholarship, I was able to attend a local spa academy. Classes were challenging and a full five days a week. I was the only student with perfect attendance.

My DuPagePads case managers always believed in me. Knowing how much my graduation meant to me, my case managers came to take pictures. They helped me get a pantsuit and ride for an interview. I was hired on the spot.

Now I have a relaxing career that I am passionate about. People might come in with a headache and by the time they leave it is gone. I love making a difference in someone’s life.”

“I have my own place to call home, a boss that I admire and have never been happier.”

BONNIE’S STORY

Headshot photos by Robyn Sheldon

Photo by LeVern Danley
PERMANENT SUPPORTIVE HOUSING

The Permanent Supportive Housing program provides 76 apartments and continued support services to families, individuals and veterans who have been homeless for one year or longer and have a disability.

This past fiscal year, DuPagePads Permanent Supportive Housing program served 123 individuals including 33 children. 93% have had a place to call home for a year or longer.

DuPagePads is the largest and only non-restrictive shelter available in DuPage County, operating in 29 sites throughout the county. Last year, DuPagePads provided meals, safety and 37,801 nights of shelter.

Now more than 500 individuals have a place to call home as a result of DuPagePads housing programs and supportive services.

INTERIM (OVERNIGHT) HOUSING

The Interim (Overnight) Housing program is one of the first entry points where assessment and support services begin for families and individuals. DuPagePads provides shelter and support services 365 nights a year to assist people in obtaining permanent housing and employment.

DuPagePads is the largest and only provider of Interim (overnight) Housing in the county.

365 Nights A Year

DuPagePads is the largest provider of Interim (overnight) Housing in the county.

Housing Solutions

- Interim (Overnight) Housing
- Permanent Supportive Housing

Photo by LeVern Danley
DuPagePads has developed a comprehensive approach to move families and individuals who are homeless into housing. The first step in accomplishing this mission is to engage those in need of support and provide them with opportunities for change.

**LIFE SKILLS COACHING**

Professional case managers/coaches skilled in substance abuse and mental health services work to develop relationships with each person, restoring self-esteem and helping individuals make positive life choices.

**SUPPORT GROUPS**

Support Groups offer a safe environment to share, learn and grow. Some of the support groups facilitated by DuPagePads case managers include parenting groups, anger management groups and substance abuse education.

**CLIENT SERVICE CENTER**

DuPagePads maintains a Client Service Center, open weekdays during business hours. Basic needs assistance such as food, support groups, access to case management, career and employment counseling are offered. In order to most effectively leverage resources, DuPagePads partners with more than 50 health, legal and social service agencies that continually provide their resources and expertise to stabilize clients who are homeless.

**RESPITE PROGRAM**

The Respite Care Program is a short-term residential program which allows individuals who are homeless to have the opportunity to rest after being discharged from a hospital while providing access to medical care, support services and options for housing. The Respite Program has served 44 individuals and 45% are now in stable housing.

**Reasons for Necessary Respite Hotel Stays**

- Hospital/Surgery Recovery: 52%
- Mobility Issue: 19%
- Accident: 5%
- Pregnancy Related: 7%
- Infection: 5%
- Chronic Disease: 12%

**FAMILY OUTREACH**

DuPagePads has seen a 44% increase in the number of children and 35% increase in families over the last two years. To accommodate these families, we provide a Family Outreach program for participants in temporary housing, staying with friends or in motels.

Case managers work with families to create a plan for stable housing which includes utilizing community resources to ensure basic needs are met, children are enrolled in school and all eligible mainstream benefits are accessed. Last year this program served 199 individuals; 64% are now in stable housing including 44 adults and 84 children.
For the second year in a row, DuPagePads supporters nominated individuals for the Volunteer of the Year award. This year a committee selected Diane Brown (left), Adult Winner and Ben Hall and Riya Uppal, Youth Winners (below).

“Every time I volunteered, it made a difference in someone’s life… I enjoyed seeing the positive impact that one person can have.” Riya, Youth Volunteer of the Year.

“The work with DuPagePads over the last 20 years, Diane has helped our congregation grow in ministries of compassion. We could not think of a better way to recognize her.”
- Diane Brown’s Nominator

DuPagePads partners with more than 4,000 volunteers donating 59,392 hours.
You can be part of the solution… contact our Volunteer Coordinator Anne O’Dell, 630.682.3846, ext. 3500 or email: aodell@dupagepads.org.
You Can Make a Difference

Your support can help individuals have a place to call “Home.” Get involved today:

• Become a DuPagePads Partner by annually donating $500
• Become a DuPagePads Premier Partner by annually donating $1,000
• Serve a Meal - Listen to someone’s story
• Attend a DuPagePads Fundraising Event
• Ask if your company will match your financial donation
• Volunteer at our Interim (Overnight) Sites or our Client Service Center
• Organize a donation drive
• Create an outside fundraiser for DuPagePads
• Designate DuPagePads in your Planned Giving
• Follow us on Facebook, Twitter, LinkedIn and YouTube

To learn more, visit www.dupagepads.org.

DuPagePads Partner Program

Join our caring network of friends who:

• Provide generous contributions to DuPagePads on an annual basis. ($1,000 Premier Partner, $500 Pads Partner)
• Promote the mission of DuPagePads in their communities.
• Encourage friends and associates to participate and support DuPagePads in similar ways.

DuPagePads Partners Receive:

• Updates from DuPagePads leadership to keep you informed.
• Invitations to appreciation and other special events.
• A partnership in our life-restoring mission to end homelessness.

Leave a Lasting Legacy

Become a member of DuPagePads Legacy Society. Your donation can ensure the continued success of DuPagePads while leaving a lasting legacy for you or your family. For more information, contact Janelle Barcelona, 630.682.3846 ext. 2220 or email: jbarcelona@dupagepads.org.

When someone believes in you, everything can change… that someone could be YOU!

SUPPORT PARTNER
Consolidated Statement of Financial Position
June 30, 2013 and June 30, 2012

**Assets**

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted cash &amp; equivalents</td>
<td>$808,127</td>
<td>$660,522</td>
</tr>
<tr>
<td>Temporarily restricted cash &amp; equivalents</td>
<td>64,000</td>
<td>23,627</td>
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<tr>
<td>Escrow accounts</td>
<td>65,283</td>
<td>49,673</td>
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<tr>
<td>Investments</td>
<td>147,431</td>
<td>137,230</td>
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<tr>
<td>Receivables</td>
<td>279,125</td>
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<tr>
<td>Prepaid expenses</td>
<td>47,936</td>
<td>32,831</td>
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<tr>
<td><strong>Total Current Assets</strong></td>
<td><strong>$1,411,902</strong></td>
<td><strong>$1,004,638</strong></td>
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</table>

**Property & Equipment**

Capital assets, at cost, less accumulated depreciation

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$4,124,265</strong></td>
<td><strong>$3,772,804</strong></td>
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**Liabilities & Net Assets**

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<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
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</thead>
<tbody>
<tr>
<td>Notes payable, current maturities</td>
<td>$35,048</td>
<td>$37,072</td>
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<tr>
<td>Accounts payable and accrued expenses</td>
<td>80,626</td>
<td>97,867</td>
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<tr>
<td>Deferred revenue</td>
<td>84,301</td>
<td>89,217</td>
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<tr>
<td><strong>Total Current Liabilities</strong></td>
<td><strong>$196,169</strong></td>
<td><strong>$200,716</strong></td>
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<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Notes payable, net of current maturities</td>
<td>2,091,655</td>
<td>2,214,199</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$2,287,824</strong></td>
<td><strong>$2,414,915</strong></td>
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**Net Assets**

<table>
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<tr>
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<th>2012</th>
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<tbody>
<tr>
<td>Unrestricted</td>
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<td>$1,334,262</td>
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<tr>
<td>Temporarily restricted</td>
<td>64,000</td>
<td>23,627</td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$1,836,441</strong></td>
<td><strong>$1,357,889</strong></td>
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<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2012</th>
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<tbody>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td><strong>$4,124,265</strong></td>
<td><strong>$3,772,804</strong></td>
</tr>
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DuPagePads is a recipient of the Standards of Excellence Institute’s Seal of Excellence, a voluntary certification program for organizations demonstrating the highest standards of organizational, operational, managerial and fiscal conduct. This Seal is a symbol for trust, nonprofit management, leadership, transparency and disclosure in nonprofits.
Everyday DuPagePads skilled and professional staff change lives: individuals work toward their full potential and children have their own beds. As a result of this tireless work, this year more than 500 people now have a place to call home, 139 individuals found employment and 76 Permanent Supportive Housing apartments are filled.

Thank you for believing in our mission and for your desire to transform lives right here in DuPage County.

Bill Hamik - President, Board of Directors

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**BOARD OF DIRECTORS**

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Retired, Witt/Kieffer
Senior Vice President/Partner

**Scott Drumheller**
Lions Club International
General Counsel & Secretary

**Juli A. Gumina**
Sullivan Taylor & Gumina, P.C.
Managing Partner/CEO

**Mark Hausmann**
Maclyn Group
Partner

**Louis A. Holland, Jr.**
Cumota, LLC
President & Chief Financial Officer

**Valerie Jungels**
Coldwell Banker Residential Brokerage
Broker; Real Estate Consultant

**Tom Krieger**
Graham Packaging Company
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Oligra Partners, LLC
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West Suburban Bank
Vice President

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**Lynne Rowe**
Administrative Assistant

**BETH EPSTEIN**
Director of Programs

**WILL SALMON**
Interim Housing Coordinator

**REBECCA CARSON**
Interim Housing Case Manager

**COLEEN CONWOOD**
Interim Housing Case Manager

**JANNA DIVITO**
Interim Housing Case Manager

**JOHN FEHRMAN**
Interim Housing Case Manager

**CHIQUITA GARNER**
Interim Housing Case Manager

**RAYMOND LAW**
Interim Housing Case Manager

**TAMIKO MCDONALD**
Interim Housing Case Manager

**MIKE PELLEGRINO**
Interim Housing Case Manager

**RENEE RICHET**
Interim Housing Case Manager

**SARA VAINOWSKI**
Interim Housing Administrative Support

---

**PERMANENT SUPPORTIVE HOUSING**

**COURTNEY BOYDA MADDEN**
Supportive Housing Coordinator

**KELLY MANNION**
Supportive Housing Supervisor

**JYOTHI KREPS**
Supportive Housing Case Manager

**SYLVIA ROCHET**
Supportive Housing Case Manager

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**STAFF**

---

**CLIENT SERVICE CENTER**

**Jennifer Coyer**
Client Service Center Coordinator

**Jenny DeLeon**
Client Service Center Case Manager

**Sue Madden**
Client Service Center Administrative Support

**Timothy Paul**
Client Service Center Case Manager

**Louis Rivera**
Client Service Center
and Interim Housing Case Manager

**Tori Shaffer**
Community and Supportive Housing Case Manager

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**EMPLOYMENT PROGRAM**

**Sandra Smith**
Employment Coordinator

**Jill Kimak**
Employment Support Specialist

---

**ENROLL DUPAGE**

**Larry Cada**
Enroll DuPage Navigator

---

**VOLUNTEERS**

**Anne O’Dell**
Volunteer Coordinator

---

**FINANCE & OPERATIONS**

**Lisa Custardo**
Director of Operations and Finance

**Rita Chatterjee**
Grants Accountant

---

**DEVELOPMENT**

**Janelle Barcelona**
Director of Development

**Jennifer Pudwill**
Special Events Coordinator

**Sarah Swiston**
Communications and Grants Coordinator

**Gabriele Wessendorf**
Development and Finance Assistant
We respect the privacy of our donors and appreciate their support. DuPagePads does not trade, rent or sell donor information to organizations.