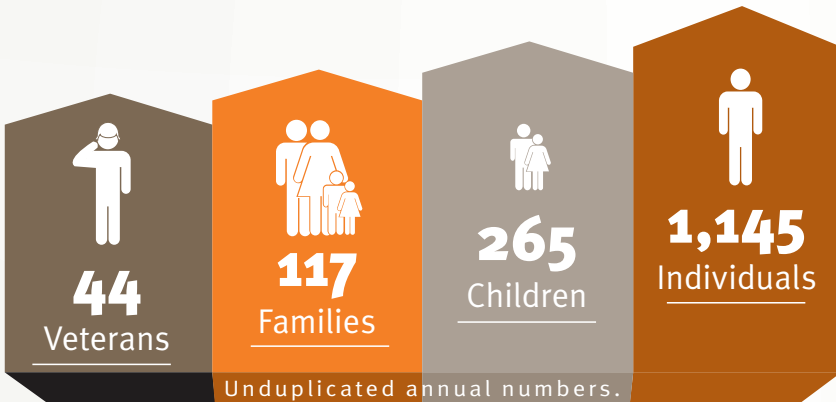


Who We Served (2019-2020)



100% served in DuPage County • 68% listed address in DuPage County

334 individuals we served who were homeless obtained stable housing

28% served were families with children

365 NIGHTS A YEAR INTERIM (OVERNIGHT) HOUSING LOCATIONS

DuPagePads is the largest provider of Interim Housing in the county.

29 sites



HOUSING SOLUTIONS
 ● Interim (Overnight) Housing
 ■ Supportive Housing

BLOOMINGDALE

St. Isidore Catholic Church

CAROL STREAM

Our Savior Lutheran Church
 Wheaton Christian Center

CLARENDON HILLS

Community Presbyterian Church

DOWNERS GROVE

First Congregational UCC
 First United Methodist Church
 St. Luke Presbyterian Church
 St. Mary of Gostyn Catholic Church

ELMHURST

Elmhurst Presbyterian Church

GLEN ELLYN

First Congregational Church of Glen Ellyn UCC
 First Presbyterian Church

HINSDALE

Redeemer Lutheran Church
 The Chapel

ITASCA

First Presbyterian Church

LISLE

Trinity Lutheran Church

LOMBARD

Congregation Etz Chaim
 First Church of Lombard UCC
 Peace Lutheran Church

MEDINAH

Jubilee Bible Church

NAPERVILLE

Community United Methodist Church
 First Congregational United Church of Christ
 Naperville Church of Christ
 Our Saviour's Lutheran Church
 St. Margaret Mary Catholic Church

OAKBROOK TERRACE

Salvation Army

WEST CHICAGO

First United Methodist Church

WHEATON

Trinity Episcopal Church

WINFIELD

St. John the Baptist Catholic Church

WOOD DALE

Wood Dale Community Church



Emergency Response

COVID-19

3/21/20-6/30/20

213 Clients

safely redirected in the first 14 days of suspended Interim Housing

11,192 Nights

of emergency shelter provided

33,576 Meals

provided with additional basic supplies weekly

141 Individuals

housed safely in 100 Emergency Housing hotel rooms

38 Households

exited safely to stable housing



An Award-Winning Agency



Housing +

Support +

Employment

= The solution to end homelessness, leading to improved health & economic mobility.



Interim Housing, Emergency Housing & Client Service Center

- 984 people served.
- 40,213 nights of shelter provided.
- 124,833 meals served for people who would otherwise go hungry, an average of 342 meals a day.

Supportive Housing

- 87% have had a place to call home for a year or longer.
- 127 apartments provided for individuals, families and veterans in Supportive Housing; 160 individuals including 28 children.
- **Supportive Housing units saved taxpayers more than \$3 million.**

Housing Now

- Provides move-in and rental assistance with ongoing case management to households with income.
- 66 served in 25 households; 96% of households maintained housing.

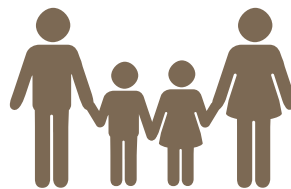


40% of clients reported managing one or more chronic health condition



Medical Respite Program

- One of only three programs available in Illinois.
- Prescribed short-term housing allowing for rest, recovery, and healing.
- 128 individuals served in 73 households; 47% of households are now in stable housing or have a housing plan.



117 were served, including **79** children.

Family Outreach

- Comprehensive support services to families not consistently using the overnight sites.
- 117 served, including 79 children in 35 households; 100% of households are now in stable housing.

Street Outreach

- 82 served; 55% exited to emergency or stable housing.
- Report any unsheltered homeless individuals to 866.682.3846 x2275.

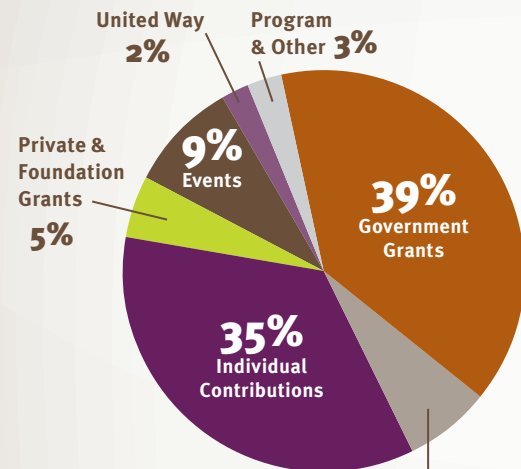
Career Employment Solutions

- Partnering with 150 local employers in various industries to hire our clients.
- 157 individuals served; 76% obtained employment



119 found employment.

OUR SUPPORTERS



DuPagePads received over \$1,976,454 worth of in-kind donations of items and services (2019-2020)

COMMUNITY COLLABORATORS

Over 60
Health & Social
Service
Partners

Over 160
Congregations
and Volunteer
Groups

Quickly Ending Homelessness

- Reduced average length of stay from 57 days to 29 days (2015-2019), a 49% reduction



Over 4,000 Volunteers

DONATED 45,762 HOURS
THE EQUIVALENT OF
22 FULL-TIME EMPLOYEES