



Annual Report 2020-2021

Last year, teamwork truly made "the dream" work...

Last fiscal year was truly a pivotal one for DuPagePads. We took what had been a temporary pandemic programming model and created a long-term, sustainable plan to make our spectrum of services begin with an Interim Housing Center.

This was a task that required a great deal of work, due diligence and strategy...and I am honored to have worked with so many amazing people who made it possible. Our program staff, who not only developed the programming and staffing plans, but also put together education services, morphed case management and medical connections to appropriately work in alignment with this new model, and created a plan for scaling up supportive housing and rapid-rehousing. Our board moved from the vote on our strategic plan to identifying a property, to closing in 15 months. Our Building Task Force was an absolute "Dream Team" filled with experts who lent their time and talents to ensure we found the right property. Our volunteers and faith communities rallied around us to help with food provision, even as our numbers ballooned due to need.

Without such an incredible team effort, our outcomes would not have been possible— Outcomes like these: We had a more than 90% success rate in our supportive housing clients retaining housing. We doubled our capacity to provide safe shelter, even during a pandemic that required social distancing, and provided more than 182,000 meals to our guests. We kept our goal of zero COVID outbreaks. And we cheered on 190 individuals as they moved into a place to call home.

Thank you for being a part of Team DuPagePads, whether you supported us financially, volunteered your time, offered your voice as an advocate, or served in some other way. We couldn't have done it without you!

April Redzic
President & CEO, DuPagePads



Vickie Tabbert
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IL Assoc of School Admin.
Field Service Director

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Vice President,
Commercial Relationship Officer

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& Global Rewards

BOARD OF DIRECTORS

...and we made a big dream become a reality.

Well, we entered 2021 with great hope that the pandemic would be done and we would return to “normal,” only to be surprised that things were not improving. But out of desperation often comes innovation, and DuPagePads took this opportunity to do just that!

Only 15 months from the first conversation about how we could better serve our clients and shift our model from dependency on congregate shelters, we found a solution. On March 29, 2022, DuPagePads officially purchased the Red Roof Inn in Downers Grove to repurpose into an Interim Housing Center. This facility will provide 125 rooms to serve our clients on their journey to end homelessness and acquire permanent shelter.

As you can only imagine, this has opened the door to great possibilities, and the staff has been busy making connections with the local school district and village municipalities to ensure a smooth transition.

This simply could not have occurred without the tremendous support of many agencies and individuals. The DuPage County Board has been extremely helpful in assisting us throughout this transition. The mayor of Downers Grove, along with other village officials and school district leaders have also partnered with DuPagePads to make this happen. And last, but not least, the on-going support of our outstanding donors who despite their own challenges during the pandemic have been generous and supportive.

During this transitional period we have been amazed of the support from individuals, faith-based agencies and community organizations that have demonstrated their commitment to the agency by their continued generosity. Volunteers have been available to assist with distribution of food, clothing and other needed items. This support has been instrumental in our ability to meet our client's needs.

One question that I continue to be asked is: “Will congregate shelters reopen, and will individuals have a way to continue to volunteer and/or provide meals?” I assure you that your support is still needed. Various opportunities for volunteering our available on our website and we encourage you to seek those out. I remain honored to serve as the Chair of the Board of Directors for DuPagePads and continue to be humbled by the generosity and support of all of you. Thank you for helping to achieve this important mission of ending homelessness in DuPage County and stick with us as we continue to find ways to best serve our clients.

Warmly,



Vickie Tabbert, Chair
Board of Directors, DuPagePads

Jacinda Adams
PwC
Director, Client
Experiences Marketing

Kathryn Birkett
Educational Consultant

Matt Breslin
Infor
EVP, Sales

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Nursing Executive

Mary Morrissey
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Steven Rosenblum
Associate Judge
Circuit Court of Cook
County

Sean Ryan
Retriever Merchant
Solutions Managing
Sales Partner

Tamara Weir
Indian Prairie School
District 204
Community Volunteer
Substitute Teacher

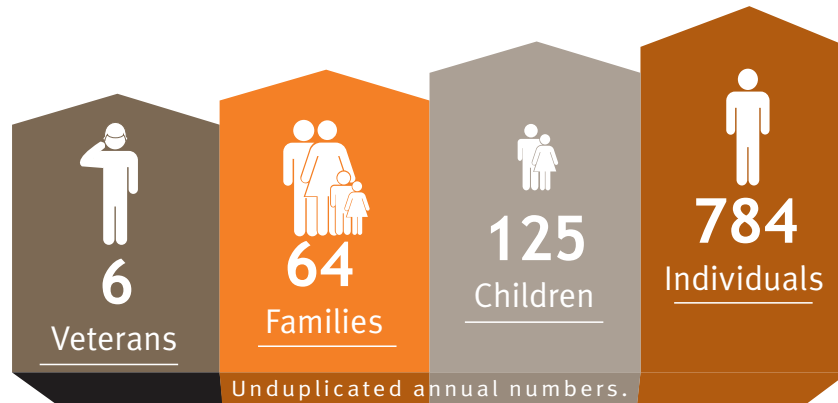
April Redzic
DuPagePads
President & CEO

Who We Served (2020-2021)

PROVIDING INTERIM & SUPPORTIVE HOUSING

365 NIGHTS A YEAR

DuPagePads is the largest provider of shelter in the county.



100% served in DuPage County • **70%** listed address in DuPage County

190 individuals we served who were homeless **obtained stable housing**

28% served were families with children



DuPagePads
Emergency Response COVID-19

115 Rooms

providing shelter for 432 individuals and families.

60,694 Nights

of emergency shelter provided

182,082 Meals

fresh and frozen provided on-site

Zero Outbreaks

of COVID-19 among clients in emergency shelter and supportive housing

500% Increase

in the utilization of case support services

80% Reduction

in mental health related incidents

75% Reduction

in physical health related incidents including flu, respiratory illness, and injury.



Housing +

Support +

Employment

= The solution to end homelessness, leading to improved health & economic mobility.

190

clients served
obtained stable
housing.

Interim Housing, Emergency Housing & Client Service Center

- 432 people served.
- 60,694 nights of shelter provided.
- On-site access to 182,082 fresh and frozen meals provided for neighbors who would otherwise go hungry, an average of 499 meals a day.

Supportive Housing

- 96% have had a place to call home for a year or longer.
- 127 apartments provided for 186 individuals, families and veterans, including 33 children.
- 100% of rent payments made to property owners on time and in full.
- **Supportive Housing units saved taxpayers more than \$3 million.**

Rapid Re-Housing / T.B.R.A.

- 17 households served.
- 100% retained their housing after entry.
- 24 total individuals with a home of their own!

Housing Now

- Provides move-in and rental assistance with ongoing case management to households with income.
- 33 served in 24 households; 96% of households maintained housing.



189 were served, including
118 children.

Family Outreach

- Comprehensive support services to families not consistently using the overnight sites.
- 189 served, including 118 children in 61 households; 28 families moved into stable housing.

Street Outreach

- 109 served; 60% exited to emergency or stable housing.
- 2 full-time staff traveling to provide shelter information and supportive services helping anyone unsheltered obtain housing.
- Please notify our outreach team if you observe someone unsheltered or experiencing homelessness by calling 630-682-3846 option #1



43% of clients reported managing one or more chronic health condition



31 people assisted

Medical Respite Program

- One of only three programs available in Illinois.
- Prescribed short-term housing allowing for rest, recovery, and healing.
- 31 individuals served in 28 households; 43% of households are now in stable housing or have a housing plan.

Career Employment Solutions

- Partnering with over 150 local employers in various industries to hire our clients.
- 94 clients completed employment readiness plans.
- 135 individuals served; 56% obtained employment.



75 found employment.

We celebrate our clients' courage on their journeys...



Interim Housing

After fleeing an unsafe home situation, Jasmine had nowhere to turn with her young children. DuPagePads immediately placed the young family in their own room within our Emergency Shelter program.

Grateful for the safety and comfort, this young mom of three children under the age of 2, including a 6-month-old set of twins, needed baby supplies, food and additional support right away.

Jasmine shared how much it means to have the support of a community, and to be able to stay in one place. Her children were about to play and grow while she worked to find a home of their own.

Jasmine and her babies moved into their own apartment in March 2022.

Career Solutions

Kate and Justin "couch surfed" with their 3-year-old daughter but knew they needed a safe place for her to call home. Saving what they could, they hoped to rent an apartment but couldn't find a landlord willing to accept their credit score. The daily costs of renting a cheap hotel room when couches were not available depleted their savings quickly. Kate desperately wanted a stable place to raise her daughter, and searched daily for work finding it impossible without a car.

Justin was eager to work but could not find employment that would provide benefits for his family. Exhausted and desperate, Kate and Justin turned to DuPagePads. Pads' staff worked quickly with the couple, establishing a plan for stable income and housing. The team at Pads' Career Solutions Department started job search support and interviews. Kate and Justin secured full-time jobs. Finally earning enough for their small family to live and save again, they were able to buy a car and move into a home just in time for fall.

Kate and Justin are beyond grateful for finally reaching a safe place to raise their daughter.



...to a home of their own.



Housing Now

Grandma Diana, her daughter Nora, and her granddaughter Dina found themselves without a home last year. They were able to find some stability not only through DuPagePads' Emergency Housing program, but through their unconditional love for one another.

Diana and her family knew that getting to the next step of having a home of their own was going to be difficult. While they met many of the criteria for housing support, a three-bedroom unit in DuPage County that fit within their budget was incredibly difficult to find. They feared to be housed that they might need to be separated, and knew that they would be stronger together than apart.

This December, the dream this family had been wishing for came true. Through DuPagePads' Housing Now Program, Diana, Nora and Dina were able to be housed in a home of their own. Three generations of this family are now living under one roof and could not be more excited! They were able to celebrate the holiday season together.

Permanent Supportive Housing

After years of homelessness and a battle with a health condition, Peter moved from DuPagePads' Interim Housing Center into a supportive apartment!



Consolidated Statement of Activities

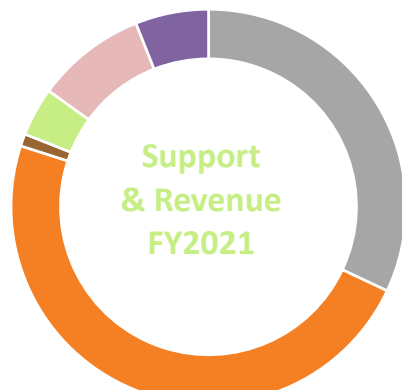
for the Years Ended June 30, 2021 and June 30, 2020

Support & Revenue	2021	2020
Contributions	\$3,673,178	\$3,326,614
Grants	5,402,495	3,221,772
United Way	57,410	142,118
Special Events	487,086	743,411
In-Kind Revenue	982,967	608,406
Other Income	678,153	387,579
Total Support & Revenue	\$11,281,289	\$8,429,900

Functional Expenses	2021	2020
Client Service Center	\$1,284,001	\$915,867
Emergency Overnight Shelter	3,574,832	1,453,449
Permanent Supportive Housing	2,889,328	2,652,093
DuPage Housing Solutions	154,461	158,156
Management & General	237,719	497,562
Fundraising	637,882	742,315
Total Functional Expenses	\$8,778,223	\$6,419,442



- Programs 90%
- Fundraising 7%
- Management & General 3%



- Contributions 32%
- Grants 48%
- United Way 1%
- Special Events 4%
- In-Kind Revenue 9%
- Other Income 6%

Consolidated Statement of Financial Position

June 30, 2021 and June 30, 2020

Assets	2021	2020
Current Assets		
Unrestricted cash & equivalents	\$5,567,658	\$4,744,097
Temporarily restricted cash & equivalents	-	-
Escrow Accounts	37,333	38,562
Investments	548,472	204,979
Receivables	1,465,395	391,116
Prepaid expenses	92,872	98,357
Total Current Assets	\$7,711,730	\$5,477,111

Property & Equipment		
Capital assets, at cost, less accumulated depreciatic	2,759,523	2,844,029

Total Assets	\$10,471,253	\$8,321,140
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Liabilities & Net Assets	2021	2020
Current Liabilities		
Notes Payable, current maturities	\$28,750	\$28,750
Accounts payable and accrued expenses	286,883	252,929
Deferred revenue	-	139,653
Total Current Liabilities	\$315,633	\$421,332
Notes payable, net of current maturities	717,496	964,750
Total Liabilities	\$1,033,129	\$1,386,082

Net Assets		
Without Donor Restriction	\$8,044,145	\$5,835,799
With Donor Restriction	1,393,979	1,099,259
Total Net Assets	\$9,438,124	\$6,935,058

Total Liabilities & Net Assets	\$10,471,253	\$8,321,140
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Our Supporters



DuPagePads received just under \$1M of in-kind donations of items and services (2020-2021).

Gifts In Kind

Your donation of in-kind goods and services are invaluable, given our limited resources. Donations of items from our urgent needs list such as non-perishable food, seasonal clothing, infant care supplies, and much more make a significant impact and allow more financial resources to directly support shelter and care for families and individuals at DuPagePads.

DuPagePads also receives help from caring congregations and local businesses, who act as "hosts" to provide a meal and volunteer support at our Interim Housing Center. Please consider joining us by signing up for a Host Night, as an evening food provider, or to simply send a night of pizza to those in our care!

For more information about what items you can donate that are needed most, please visit "be part of the solution" on our website www.dupagepads.org.

*Thank
you!!!*

COMMUNITY COLLABORATORS

**Over 60
Health & Social
Service
Partners**

**58
Congregations
and
Volunteer Groups**

**520 Volunteers
DONATED 3,860 HOURS**



Become a **Volunteer!**

DuPage**Pads** relies on an incredible network of over 500 volunteers every year to continue our mission of ending homelessness in DuPage County.

Visit the <https://volunteer.dupagepads.org/>

to register as a volunteer, complete required skills and trainings, and to learn about and sign-up for open volunteer shifts!



DuPagePads

The Solution to End Homelessness.

*When someone believes in you,
everything can change.*

601 West Liberty
Wheaton, Illinois 60187
630.682.3846
www.dupagepads.org

We respect the privacy of our donors and appreciate their support.
DuPage**Pads** does not trade, rent or sell donor information to organizations.